TRIBUNAL OF INQUIRY INTO PROTECTED DISCLOSURES MADE UNDER
THE PROTECTED DISCLOSURES ACT 2014 AND CERTAIN OTHER MATTERS FOLLOWING RESOLUTIONS PASSED BY DÁIL ÉIREANN AND SEANAD ÉIREANN ON 16 FEBRUARY 2017

ESTABLISHED BY INSTRUMENT MADE BY THE MINISTER FOR JUSTICE AND EQUALITY UNDER THE TRIBUNALS OF INQUIRY (EVIDENCE) ACT 1921, ON 17 FEBRUARY 2017

SOLE MEMBER: MR. JUSTICE PETER CHARLETON, JUDGE OF THE SUPREME COURT

## HELD IN DUBLIN CASTLE

 ON THURSDAY, 6TH JULY 2017 - DAY 3Gwen Malone Stenography Services certify the
 following to be a verbatim transcrịpt of their stenographic notes in the above-named action.

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THE HEARING RESUMED, AS FOLLOWS, ON THURSDAY, 6TH JULY 2017:

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1 Q.
MR. MARRINAN: Now, I think yesterday we had been dealing with a document that you had supplied to the Tribunal which I had asked you questions in relation to; namely, the Guidelines on Risk Management and Child Protection --
A. That's correct.

2 Q. -- in the context of counselling therapy. It's at page 801 of the book of documents. And I had asked you yesterday whether or not there was a consultation process with Tusla in relation to the preparation and content of that document?
A. That's correct.

3 Q. And I think yesterday you said that you didn't -- you didn't believe so, but you want to correct that now?
A. Yes. Thanks for the opportunity. I looked back on my records just since yesterday and was able to identify that we had, in fact, copied -- sent a draft of the guidelines, when they were in development, to a member of the Child and Family Agency and asked for their view on them, so we did have consultation with them. That
was in 2012, prior to the guidelines being issued to the service, members of the service. So we did have consultation with what was then the child and Family Agency, later Tusla.
4 Q. Well, you had consultation insofar as you sent them -- $14: 01$
A. We sent them a draft and asked for feedback.

5 Q. You sent them a draft of the document?
A. That's right.

6 Q. But was there any discussion on the document, do you recall?
A. We requested feedback, and they didn't have any changes to suggest, they were happy with the guidelines as they were sent to them.
7 Q. So the document was sent to them in 2012?
A. That's right.

8 Q. For their comments in relation to it?
A. That's right.

9 Q. And they indicated that they were happy with it?
A. That's right.

10 Q. Thank you very much. If we could just go back to the telephone conversation that you had with Rosalie Smyth-Lynch on the 19th May of 2014. I think that during the course of that conversation she indicated to you that all incorrect reports should be retrieved?
A. That's correct.

11 Q. And the correct reports sent to the relevant personnel, is that right?
A. That's correct, yes.

12 Q. And that included the social work, the Gardai and
indeed your own service?
A. That's correct.

13 Q. Again, I think that you were operating under the misapprehension that Laura Brophy's notification that was sent to Tusla was the notification that had been received by the Gardaí as opposed to what we now know was a separate Garda notification that had been sent with the incorrect information in it, isn't that right?
A. That's correct, yes.

14 Q. And I think we may as wel1 just deal with this now. In 14:03 terms of your dealings with Tusla, and we will come to it in a moment because you had dealings with Ms. Argue in relation to this matter and you also had dealings with the Gardaí?
A. Mm-hmm.

15 Q. Did anybody notify you at that time that you were making an incorrect assumption that what you were looking for to be returned to Rian had, in fact, not been sent to the Gardaí and only resided with Tusla?
A. No, no one would have given me any information about that at all. Tusla did return the original report form that we had, which I received back on the 1st of July, 2014, but no, I wasn't informed that it was a different report that was forwarded to the Gardaí.
16 Q. Does it surprise you that perhaps nobody would have alerted you to that fact?
A. Em... no, I'm not surprised in particular. I mean, they may --
17 Q. We11, in hindsight --
A. Yes.

18 Q. -- you were making efforts to rectify an error --
A. Yeah.

19 Q. -- that, in fact, wasn't -- the responsibility didn't reside with you?
A. $\mathrm{Mm}-\mathrm{hmm}$.

20 Q. But the notification had been sent to the incorrect information by Tusla to the Gardaí?
A. Yes.

21 Q. And therefore it wasn't really a matter for you at all? 14:05
A. Yeah.

22 Q. Or for Laura Brophy at all?
A. The only thing I can think about in relation to that is that I did request in my letter that any other copies that had been made in relation to the report should be returned, copies relating to the -- I can't remember the exact wording. So it would have given them perhaps pause to think about other records, or drawing my attention to the fact that it was in other records. If there's a letter there to Eileen Argue, I'm not sure what page.

23 Q. Yeah. No, I will come to that in a moment.
A. Okay, yeah.

24 Q. But what I am really getting at: nobody phoned you up --
A. Nobody informed me that --

25 Q. -- as the supervisor for Laura Brophy, who was at that stage hand-delivering letters and it was obviously being treated extremely seriously by you and by her?
A. $\mathrm{Mm}-\mathrm{hmm}$.

26 Q. But nobody --
A. Nobody informed us.

27 Q. -- from Tusla told you, we11, look, in actual fact, the notification that has gone to the Gardaí that you are concerned about, that Ms. D has advised Laura Brophy in relation to it, in fact wasn't the notification --
A. No.

28 Q. -- that had been sent in by Laura Brophy, but was another document entirely?
A. No.

29 Q. Nobody told you that?
A. No, not at all.

30 Q. Now, I think that you, on the 22nd of May 2014, you received correspondence which we opened yesterday from 14:06 Rosalie Smyth-Lynch, which was dated the 16th of May, which confirmed the conversation that you had with her on the phone.
A. Yes.

31 Q. I think the next matter arose on the 16th of May of 14:06 2014 when you received an emai 1 from your line manager, who is Mr. Dermot Monahan, isn't that right?
A. That's correct.

32 Q. And that was further to an email that you had copied to him and he had referred the matter to his business manager, Patricia Bannon. And we can find this documentation at page 642, please. Now, I think, in actual fact, if we turn to page 865 , I think this was an email that was sent by you to Rosalie Smyth-Lynch,
isn't that right?
A. That's correct.

33 Q. And that concerned -- attached a report relating to a data breach which came to light in the service on the 14th May of 2014, and we opened that yesterday and it was the report that had been prepared --
A. That's correct, yes.

34 Q. -- by yourself. I think that that -- then if we can go to page 864, that prompted a response, because you had sent that to Dermot Monahan, who is the area manager, is that right?
A. That's correct. I sent it to him as he was my line manager at the time, yes.
35 Q. And then we can see a response. It was sent by Natasha Smith, but signed off by Dermot Monahan. It says:
"Fiona, please see below comments from Patricia Bannon for your attention."
Is that right?
A. That's correct, yes.

36 Q. And then the attached email from Patricia Bannon appears below, and she says:
"Yes, the process is correct. However, it would be good practice for Fiona to review their SOP --"
A. That refers to standard operating processes or procedures.
37 Q. " -- and ensure that their systems for robust" -- I suppose that should read "are robust to mitigate against an incident like this happening again." And that is signed off by Patricia Bannon, who is the
business manager, is that right?
A. That's correct, yes. Now, I think that you had a number of e-mails between yourself and Laura Brophy around about this time, isn't that right?
A. That's correct, yes.

Firstly, on the 15th may 2014, when you received an e-mail from her at 15:02, and it relates to the retrieval of an incorrect retrospective report form, and she informs you that the social work team leader, Eileen Argue, had contacted the chief superintendent, is that right?
A. That's correct. I don't have the e-mail here in front of me. Can I just --
40 Q. 867, please.
A. Thank you.

41 Q. This has already been opened to the Tribunal in the course of Laura Brophy's evidence, but there it is. It says:
"Hi Fiona, I just want to update you on the contact
with Eileen Argue, team leader in the Cavan Social work Service. I had some difficulty getting a hold of Ms. Argue, so it was just minutes ago I was able to speak with her directly. Ms. Argue informed me that she contacted the chief superintendent in charge of
this investigation and he informed her that the alleged had not yet been contacted in relation to this case as they were just beginning to look into the report from social services yesterday. Ms. Argue informed him of
the error on the report and has told him she will issue him with a new amended report and a copy of my letter to Social work explaining the administrative error. I requested that we get the original copy with the errors back to be destroyed and she said they were doing that on their end, but could not guarantee that the chief superintendent will return it, but she will request this. Ms. Argue informed me that he mentioned something about keeping the original along with the updated report. If you have any questions about this..."
And then she said that she was on her mobile. I suppose you were happy to receive that from Ms. Brophy --
A. Yes.

42 Q. -- because it indicated that certainly, as far as the alleged was concerned, no action at that time had been taken --
A. That's correct.

43 Q. -- on foot of the error, is that right?
A. That's correct, yes.

44 Q. And there were some consolation, but arising out of that again there's a reference to a report and an amended report?
A. Mm -hmm.

45 Q. But it isn't clear from that, and your understanding was that this still referred to the report that had been sent by Laura Brophy --
A. That's correct.

46 Q. -- to Tus7a?
A. Yes.

47 Q. Now, I think that the following day, on the 16th May 2014, you received a further e-mai 1 from Laura Brophy. This is at page 868. If you could be shown that. It 14:12 says:
"Just a quick update. I tried Eileen Argue again but unfortunately she is out of the office today, so I sent her an e-mail to update her.
I received a call back from the superintendent and he 14:12 informed me that it had not been about the error -that he had not been told about the error, so I explained the issue to him. He told me that the matter has now been given over to the Commissioner and a separate team to investigate the case outside the region. However, I agreed to send him a copy of the amended report by registered post today and he will contact with a current copy of the erroneous report to inform them. I have sent the amended report and will have it by Monday morning and will copy it to the relevant parties."
Again, we're still operating on the misapprehension there in relation to the nature of the report.
A. That's my understanding.

48 Q. In terms of the reference to the Commissioner and a 14:13 separate team to investigate the case from outside the region, what did you believe that to mean? was it an investigation of the actual allegation or was it an investigation of the incorrect report being sent to the

Gardaí?
A. I didn't exactly know what that referred to, whether it was relating to the error or the actual case, and I didn't have that conversation with Eileen, so I wasn't aware.
49 Q. If you could just be shown 787 of your statement here, just to remind you what you told to the investigators. If you just go to line 5 , it says:
"As I did not speak to Superintendent McGinn directly myself, I cannot state to what matter he was referring that had been forwarded to the Commissioner for investigation. However, I understood it to mean he was referring to the information contained in the retrospective report sent to the social work department 14:14 by Rian in August 2013. The identity of the
Commissioner was not notified to me by Laura Brophy in the e-mail or in any subsequent conversation."
A. That's correct, yes.

50 Q. So is it a situation that you just simply didn't know 14:15 whether the Gardaí from outside the district were going to investigate the circumstances in which the incorrect report had been notified to them or whether they were actually going to investigate the allegation of abuse?
A. I didn't know what was going to be investigated. However, from reading the e-mail and just making a presumption, I would have understood it to refer, think that it would mean referring to the actual report that had been submitted, but obviously I can't be clear.

51 Q. Yes. Now, I think that you were then copied by Laura Brophy a letter that she sent to Superintendent Leo McGinn, isn't that right?
A. Yes.

52 Q. This is at page 869, sir, of the documentation. It 14:16 will be brought up on the screen. I think that that was a letter that has already been opened to the Tribunal. I don't need to go through the --
A. That's correct yes.

53 Q. -- contents of it. But again, it is compounding the 14:16 error in a way. It says:
"Dear Superintendent McGinn."
And then further down:
"I have amended the report to include the correct information as given to me by Ms. D and I have enclosed 14:16 the correct report with this letter."
In fact, what had been enclosed was the correct notification to Tusla but not the correct Garda notification, is that right?
A. Yeah, it would have referred to the correct
retrospective report form that we complete in relation to cases. It wasn't referring to the notification form that we now know -- that I now know goes from Tusla to the Gardaí.
54 Q. And if we could just go to page 870, I think that Laura 14:17 Brophy has e-mailed you, sent you attached copy of that letter. This is to send to the client, isn't that right?
A. That's correct.

55 Q. And again, we had that opened. This is at page 871 of the documentation. That is the draft letter, isn't that right?
A. That's correct, yes.

56 Q. And she sent that to you for your approval. And I think that you were happy to approve that?
A. Yes.

57 Q. And then at page 872, again on the 16th May, you say: "Hi Laura, thanks for your e-mai7. The letter reads very well and I am happy for you to send it out." And it was sent out, page 873. And that's the original of the letter -- or a copy of the original of the letter that was sent out, isn't that right?
A. That's correct, yes.

58 Q. Now, I think that at page 874 you forward a copy of that letter, is that right?
A. This e-mail here refers --

59 Q. Sorry, it relates to another letter that was composed, is that right?
A. That's correct, yeah.

60 Q. And this was a letter to the chief superintendent, is that right?
A. That's correct. And I think also one to Eileen Argue.

61 Q. So there was a letter that you sent, it's at 875 , that you drafted to be sent to the chief superintendent?
A. That's correct, yes.

62 Q. If we could just go through that letter.
A. okay.

63 Q. Would you mind just reading out --
A. Yeah.

64 Q. -- the contents of the letter. Don't worry about the heading, we can see that it is marked "Strictly Private and Confidentia7," but it then starts "Dear Chief Superintendent".
A. Okay. And I was awaiting the name of the chief superintendent so that is why this is in draft form.
65 Q. Yes.
A. "It has come to my attention that due to an administrative error a report relating to allegations
of retrospective abuse which pertain to the above-named containing incorrect information was sent to your station by the Child and Family Social work Services. I have been advised by the regional data controller for HSE Dub7in Northeast to request that all copies of the 14:19 incorrect report be returned to me as director of the service as soon as possible. I would therefore appreciate if you could arrange to have all copies of the incorrect report, including any copies made as part of Garda procedures in following up on this report.
Please return marked 'Private and Confidential - For Addressee On7y' to Fiona Ward, Director of Counselling, at the above address. A corrected report has been issued."

66 Q. Now, I think you copied that letter to Rosalie Smyth-Lynch, isn't that right?
A. That's correct. It was copied for the file and a copy to Rosalie Smyth-Lynch, that's right.
67 Q. And then the previous e-mail at page 874. This is to

Anne Masterson, who is that?
A. Anne Masterson is the grade 6 section officer who works in my office and has administrative functions. I would have asked her to insert the clients' names and details, to p.p. the letter and send it out. However, as it turned out, I was back in the office by the time the details came back so I signed the letter myself and it was sent then.
68 Q. Now, I think at the same time you also drafted a letter to Eileen Argue, isn't that right?
A. That's correct.

69 Q. And this is at page 876. Again, it's addressed as being private and confidential to Eileen Argue, who is the team leader in Tusla. Would you just mind reading out the letter that you sent to her?
A. Yeah.
"Dear Ms. Argue,
It has come to my attention that due to an administrative error a report relating to allegations of retrospective abuse which pertain to the above-named containing incorrect information was sent to your department last August. I have been advised by the regional data controller for HSE Dublin Northeast to request that all copies of the incorrect report be returned to me as director of the service as soon as possib7e. I would therefore appreciate if you could arrange to have all copies of the incorrect report, including any copies made as part of your procedures in following up on this report. Please return marked
'Private and Confidential - For Addressee On7y' to Fiona Ward, Director of Counselling, HSE Dublin Northeast at the above address. I understand that a corrected report was issued to your office last week. If you have any queries in relation to this, don't hesitate to contact me. Yours sincere7y."
And then I think at the bottom of the page it is cc'd to Rosalie Smyth-Lynch, data controller, and also for the file.
70 Q. And is Rosalie Lynch the data controller HSE Dublin Northeast --
A. That's correct.

71 Q. -- that you refer to in paragraph 2 of your letter above?
A. That's correct.

72 Q. And I think then if you could just be shown page 877. This was the actual letter, a copy of the letter that was sent out on Tuesday 20th may 2014, isn't that right?
A. That's correct, which I signed, yes.

73 Q. Now, I think that there was -- you received around about that time a number of e-mails from Laura Brophy, isn't that right?
A. That's correct.

74 Q. If you could see 878 , please. This is on the 20th May at 12:38.
A. That's correct.

75 Q. 12:35, sorry.
A. Yes.

76 Q. It reads:
"Hi Fiona, I am just e-mailing you to let you know I am still awaiting to hear back from Eileen Argue about the chief super in Bailieboro. I could always ring Superintendent Leo McGinn to ask, but I would be just worried it isn't the same person as he knew nothing of it when I was in touch with him on Friday 7ast. Let me know how you would like me to proceed." And did you respond to that, do you recall?
A. I don't think I responded to that. I think Laura subsequently e-mailed I think later that day, if I recal1 correctly.
77 Q. Yes. At 16:49 --
A. Before I had a chance to respond, yeah.

78 Q. At 16:49, page 879, please.
"Hi Fiona, I just heard back from social services Cavan and the chief superintendent. They were in contact with Chief Superintendent James Sheridan of Monaghan Garda Station. If you need anything else, let me know. 14:24 Regards, Laura Brophy."

And she has followed up on those matters expeditiously, isn't that right
A. That's correct, yes.

79 Q. And I think then you then had the details of the chief superintendent confirmed, is that right?
A. That's correct, for the letter to be sent.

80 Q. I think then you set about drafting a letter to the Chief Superintendent Sheridan, is that right?
A. That's correct. That's the draft that I referred to earlier.
81 Q. Yeah. Now, I think your primary concern at this time, was it, were you happy that the error had been rectified with Tusla and with the Gardaí?
A. I suppose the primary concern was to make sure that they were aware that there was an error and then the next was to get the information back that was incorrect and to ensure that their records were corrected. So I certainly felt that once the letters were sent and the forms had been sent to the relevant personnel, that the information was there that the error was -- that the relevant people were aware of the error and could take corrective action. I hadn't yet received back, at that point, the original report that we had submitted, so that was something still at issue.
82 Q. Okay. And I think that the concern for the return of the documents and a focus on that had been prompted by Rosalie Smyth in relation to the data protection issues --
A. That's correct.

83 Q. -- primarily, isn't that right?
A. She was very clear that we should request that they be returned so that they could be dealt with by our office, yes.
84 Q. Now, I think that you received a letter from Chief Superintendent James Sheridan, isn't that right?
A. That's correct, yes.

85 Q. That's at page 882 of the material. He says:
"I refer to your correspondence in the above matter. In order to progress your request can you provide clarification on the following points: does the referral in question relate to a previous disclosure which was investigated by An Garda Síochána in 2006 that subsequently resulted in the submission of a file to the Director of Public Prosecutions, or does it relate to a new further disclosure which requires investigation by An Garda Síochána?"
The second bullet-point was:
"I would appreciate clarification on how the administrative error referred to occurred and came to light which resulted in your letter dated 22nd May 2014. I will then be in a position to respond fully on receipt of this clarification."
A. Mm-hmm.

86 Q. I think that you then responded to that letter, and your response is at page 883, isn't that right?
A. That's correct, yes.

87 Q. And were you happy to respond to that letter on the basis of the information that you then had to hand?
A. Yeah, I was happy to respond to his questions in relation to the queries that they had from the basis of the information I had, yes.
88 Q. If you could just -- the letter is again marked --
A. Read it out?

89 Q. -- "Strictly Private and Confidential". Would you just read out the letter that you sent?
A. Yes.
"Dear Chief Superintendent Sheridan, Thank you for your correspondence dated 9th June 2014. You seek clarification on two matters:

1. Regarding the retrospective abuse report in relation to allegations by the above-named which was forwarded to the Gardaí by Tusla Child and Family Services. You seek clarification as to whether the information as reported is new or relates to a previous disclosure investigated by Gardaí in 2006. The information reported is being done by Rian National Counselling Service for the first time in relation to this client. However, it is my understanding that the client previously made a report to Gardaí as a teenager as indicated in the report itself. I suggest you link with Tus7a Child and Family Services to ascertain if they hold any other reports on record. The information which was reported in error on the first report that you received relates to a different client and a different alleged perpetrator.
2. You seek clarification regarding how the administrative error came to light. I can clarify that this matter was brought to our attention by the client. I trust this information helps to clarify the position regarding this matter. I look forward to hearing from you in relation to my previous correspondence and reiterate my request for the return of the original report which contains inaccurate information which is not relevant to the allegations made by Ms. D."
90 Q. I think then if you just look at this in terms of the
contents of this, what you're doing is you are advising Chief superintendent Sheridan that you can't say definitively that this relates to an investigation in 2006/2007, but you're saying that it may well do?
A. $\mathrm{Mm}-\mathrm{hmm}$.

91 Q. Is that right?
A. That's correct.

92 Q. But if you just then move to the next line:
"The information which was reported in error on the first report you received relates to a different client 14:31 and a different alleged perpetrator."
A. Yes.

93 Q. Is that right?
A. Yes, that's correct.

94 Q. What you're looking at there is, in fact, the reference 14:31 to Ms. Y that is contained in the report sent by Laura Brophy to Rian?
A. That's correct, yes.

95 Q. But that never made its way, a reference to Ms. Y, to the Gardaí, even in the incorrect notification, are you 14:31 aware of that?
A. That the name was not --

96 Q. Yes.
A. I am not actually aware that the name wasn't included, no.
97 Q. You're not aware?
A. No.

98 Q. But in any event, there was no response from the chief superintendent in relation to what might have been an
ambiguity there in your letter in the context of the known facts.
A. Right.

99 Q. It has been pointed out to me that you actually have been supplied by way of disclosure in the documents.
A. Yes, I have. I have read through them. To be honest, I didn't pick up that the actual name wasn't included.
100 Q. In the notification that had been sent?
A. In the actual notification. I was obviously aware that the error and the wording of the error was similar, but 14:32 the actual detail of the name not being part of that, $I$ couldn't say definitively that I'd seen that, that it wasn't there.

101 Q. We11, you understand what --
A. I do understand your point, yes.

102 Q. One of the problems here is that there are a catalogue of errors that are occurring and people talking at cross-purposes --
A. $\mathrm{Mm}-\mathrm{hmm}$.

103 Q. -- and this is perhaps an example of it, and I'm not 14:33 attempting in any way to lay the blame for this at your doorstep, do you understand?
A. Yes.

104 Q. But I am merely pointing out that, despite the fact that you were in communication with other stockholders in this, namely the chief superintendent, and also Eileen Argue --
A. $\mathrm{Mm}-\mathrm{hmm}$.

105 Q. -- that nobody has actually pointed out to you, no,
you're working under the misapprehension --
A. Mm-hmm.

106 Q. -- because you have actually sent an amended report, but the amended report that you have sent is Laura Brophy's amended report --
A. Mm-hmm.

107 Q. -- which at all times was really for Tus7a's eyes only, isn't that right?
A. That's correct, yes.

108 Q. But in any event, I think then you had a phone call from Inspector Pat O'Conne11, is that right?
A. That's correct, yes.

109 Q. And this was on the 24th June of 2014. You made a note of the conversation that you had with Inspector o'Connell and it's at page 884. okay. If you wouldn't 14:34 mind reading down through that and recount your conversation that you had with Inspector o'Conne11.
A. Okay.
"Telephone call from Pat O'Conne11, Sergeant..." So I wasn't aware of his actual job title, so I had written "sergeant".
"... at Monaghan Garda Station."
obviously that is incorrect at this point.
"Regarding correspondence re administration error relating to Ms. D.
Sergeant O'Connel1 phoning on behalf of the chief superintendent at Monaghan and the request for returning of incorrect file. Pat O'Connell seeking clarification regarding the admin error. He sought to
establish how the error came about. Was it a typographical error - cut and paste? I stated that yes, the error was" --
110 Q. Sorry, could we just stop there.
A. Yes.

111 Q. Was he the first person to introduce the suggestion that perhaps this might have been a typographical error?
A. That's my memory, yes.

112 Q. Is that your memory?
A. That is my memory, yes.

113 Q. And was it he who referred to the possibility of it being a cut-and-paste?
A. From my memory, yes.

114 Q. Yeah. Just carry on, please.
A. "I stated that yes, the error was typographical, related to cut and pasting of another report. Sergeant o'Connell stated that the previous report was sent to the Commissioner in sligo and that they need to clarify the nature of the error before any report could be returned or destroyed, given the nature of the report. He also clarified if this was the same allegation as previously reported. I clarified that it was the first report received by our service but seems to relate to a previous report made to Gardaí. Sergeant o'Conne11
will pass the information on to the chief superintendent and revert if further clarification is required."
And then I sign the note -- the record.

115 Q. Sergeant O'Conne11, and you're correct, he was a sergeant at the time, he had just been promoted --
A. Right, okay.

116 Q. -- but hadn't officially been promoted to inspector, and in the following days he was, in fact, promoted to inspector. You respond to the request whether it was a typographical error related to cut and paste by saying that you thought it was?
A. Yes.

117 Q. But in any actual fact, it's not a cut-and-paste error at al1, isn't that right?
A. That's correct, yeah. I was using the words that he used. Probably, it was just an easy way to explain it, but actually it wasn't accurate.
118 Q. And I think that there was clarification then from the inspector or the sergeant, as he then was, because he refers to the commissioner in sligo, isn't that right?
A. That's correct, yes.

119 Q. Which would indicate that it was, in fact, an assistant commissioner. He appears to be concerned at that stage 14:37 to know exactly the circumstances in which this error arose, isn't that right?
A. Yes, it would seem so, yeah.

120 Q. And would it be fair to state that from your dealings with the Gardaí that that seems to have been a primary concern; namely, how it was that this error occurred, is that right?
A. Yes, that would certainly be my memory of it.

121 Q. Just in relation to that, at this time Sergeant McCabe
was well known in the media. Were you aware of that?
A. I would have been aware from hearing things on the radio or television, articles in the newspapers.
122 Q. And did you link what you had heard in the radio or on television, did you link that to this particular case?
A. In which sense do you mean?

123 Q. Well, in the sense that it was the same Sergeant McCabe?
A. Was I aware that it was the same person?

124 Q. Yes.
A. Yes, I did have that knowledge.

125 Q. You had that knowledge?
A. I had made that connection, yes.

126 Q. Because in 2013, in July, we have a note that you made arising out of a conversation with Laura Brophy --
A. Laura Brophy.

127 Q. -- where it refers to the garda being a whistleblower, isn't that right?
A. That's correct, yes.

128 Q. And in any way did the fact that Sergeant McCabe was known, and well known, in the media at that time, colour your view of what had happened?
A. Do you mean with the counsellor, or what sense do you mean?

129 Q. We11, were you suspicious that maybe something was amiss here? That it's a little bit of a coincidence that these errors have arisen at this particular moment in time when he is in the public gaze?
A. If you're meaning was $I$ concerned that the counsellor
had made the error --
130 Q. We11, I suppose, in the first instance, I suppose you dismiss that, knowing Laura Brophy, and we have seen her giving evidence?
A. Yeah, I absolutely wouldn't -- I wouldn't have had any concern that there was any intention on her behalf in relation to the error, no.
131 Q. When you were dealing with -- were you aware of the fact that, at that stage, that Sergeant McCabe would have had contact, through his job as sergeant in charge 14:40 and investigating criminal offences involving sexual assaults, that he would have had contact with Tusla?
A. I wasn't aware that he had contact.

132 Q. You weren't aware of that at the time?
A. No, I wasn't aware of that. We were a separate
service. I wouldn't have been involved in those meetings or had any awareness of them.
133 Q. Did anybody discuss that with you at the time? Did anybody say, look, you'd better be very careful here and deal with this properly because this is
Sergeant McCabe, he's in the media, this could come back to haunt us at some future juncture if we don't deal with this error correctly?
A. No, nobody would have said that to me.

134 Q. And did you get any sense when you were dealing with 14:40 Sergeant o'Conne11, as he then was, or any of the other Gardaí or through Laura Brophy in her contact with the Gardaí, that they were focused on this issue because of Sergeant McCabe, it was Sergeant McCabe?
A. Em, I need to just take a minute to try and remember back to the conversations.
135 Q. Yeah.
A. But I honestly can't say that $I$ had that sense. To be honest, I don't have a memory of that. I remember they 14:41 certainly wanted to follow it up and get clarification, and certainly there seemed to be an anxiety to clarify how the error had occurred and also whether it was another allegation. That certainly was something that wanted to be clarified. But I couldn't say that I had 14:41 a sense of them, of any other intention behind it. I didn't have that sense, from my memory.
136 Q. We11, I suppose what had happened, a false report and Garda notification, it had the potential, I am sure you can readily see --
A. Mm-hmm, absolutely.

137 Q. -- to perhaps open up an old wound, if I can put it that way.
A. Yes.

138 Q. Do you understand what I am saying?
A. Yes, I do, absolutely.

139 Q. Did you get any sense when you were dealing with the Gardaí that they were seizing on this opportunity to open an old wound, or were they focused, as far as you could see, on trying to ascertain that this, in fact, was something that had been previous7y dealt with and disposed of?
A. From my dealings with them, it seemed to be more in relation to whether this related to a new report or
not; you know, that they wanted to clarify to make sure was it relating to the previous report or not and how it had come about. That's what I can remember.
140 Q. okay. So you didn't get -- or form an impression --
A. I didn't.

14:42
141 Q. -- that improper use at that time was being made of the material -- or this new allegation, certainly on the basis of what you --
A. On the basis of the interactions that I had, no.

142 Q. Yeah.
A. No.

143 Q. If we could just have a look at a document. There's a document that's at page 885. This is a little bit out of context that I'm showing to you, the timeframe that we are dealing with, but this was a document that was $14: 43$ produced to you by the investigators. Do you see that?
A. Yes, I do.

144 Q. And there appears to be two stamps on it?
A. Yes.

145 Q. The top stamp is "Rian Counselling Service, 1st July 2014, HSE". Now, there's a signature there; is that yours?
A. That's my signature, and underneath you will see DOC, Director of Counselling.
146 Q. And that was on the document as it was produced to you? 14:44
A. Yes.

147 Q. So it was there in 2014?
A. That's right. That's the document that was returned from Tusla social work department. It would have been
date-stamped there as we received it back to the office on the 1st of July.
148 Q. You had received the original back, isn't that right?
A. That's correct, yes.

149 Q. And then the stamp at the bottom, can you tell us anything about that?
A. The stamp at the bottom, it's hard to see it on this copy. In reality, it's a light blue stamp. It says "Cavan Social work Department", I think, and it's marked, I think, the 12th of August. You can't actually make that out. On the original copy it would have said 12th August 2013, because that was obviously when they had received it. And I think it says "Cavan Social work" at the top. I can't remember what is on the bottom. And it is a light blue stamp.

150 Q. Now, subsequently did you have a further -- you got further communication with Sergeant o'Conne11, isn't that right?
A. That's correct, yes.

151 Q. And this is at page 888. And it's on the 21st July 2014.
A. Yes. This is an email from Pat o'Connell, who was -he contacted me by e-mail and asked me to phone him in relation to Ms. D.
152 Q. You had previously written again to chief Superintendent Sheridan, isn't that right?
A. That's correct. Following my earlier conversation with Pat o'Connell, I would have written a letter just following on the conversation.

153 Q. This is at page 887. And again it's marked "Private and Confidentia7" and it's to the chief Superintendent Sheridan. would you just read out the contents of that letter that you sent at that time.
A. Sure.
"Dear Chief Superintendent Sheridan, Further to my recent telephone contact with Detective Sergeant Pat O'Connell of your office seeking further clarification regarding the administrative error relating to a report of retrospective abuse made by the 14:47 above, I wish to clarify that the administrative error occurred as a result of a typographical mistake made by the counsellor/therapist who compiled the report. The error occurred when the information from a report template was cut and pasted into another template. I wish to confirm that the inaccurate information which was contained in the report originally sent does not relate to the above-named in any way. Further, please note that the error occurred in one section of the report only as previously notified. All other information contained in the report is accurate. I trust this information helps to clarify the position regarding this correspondence. I look forward to hearing from you in relation to my previous correspondence request for the return of the original 14:47 report which contains inaccurate information not relevant to the allegations made by Ms. D."
154 Q. I think arising out of that letter that you sent to the chief superintendent, you received the phone call
from -- or the e-mail from Sergeant Pat o'Connell, is that right?
A. Yes, certainly the phone call -- or the e-mail requesting I contact him, came after that.
Q. And did you contact him?
A. I did. I phoned him back. I think there's a record of that.
Q. This is at page 890, please.
A. I think I phoned him back on the same day. Do you want me to read that?

157 Q. We11, first of all in terms of the date, in terms of the actual date on this which telephone conversation took place, Inspector o'Connell, as he now is, has provided a statement to the Tribunal and he believes that this is, in fact, on a later date. Are you sure of the date that this conversation took place?
A. Can I just clarify if this is the date that's at query or is it a different date?
UNKNOWN SPEAKER: It's a different date.
A. The note from the 24 th of June, I think that is the date that has been queried.

158 Q. MR. MARRINAN: Sorry, if you can just deal, first of all --
A. So this was -- I have this noted as 21st July 2014.

159 Q. Yeah.
A. And certainly, from my understanding, this would have taken place on the 21st July 2014.
160 Q. Yes, yes. Now, if you just go on then and read out the letter.
A. Yeah. So it's "E-mail to contact Patrick O'Conne17, phone call to Patrick O'Connell. Spoke with Pat. Chief asked to phone regarding original referral. Any action being followed up."
If you can move it up a little bit. Thank you. "Any subsequent action from the HSE, for example strategy meetings with Gardaí. I informed Inspector Pat O'Connell that any such action would be the remit of the social work department. We would not be involved in this follow-up. I agreed to obtain contact 14:50 details for Social work and to pass them on to Inspector O'Conne77."
161 Q. And at that time the Gardaí seem concerned as to whether or not there would be a follow-up arising out of this allegation --
A. Yeah, it would seem so.

162 Q. -- that had come forward in 2013, isn't that right?
A. That's correct, yes.

163 Q. And you indicated that you had no role or function and your department hadn't, and that was a matter for Tusla, is that right?
A. That's correct, yes.

164 Q. I think that you then sent an e-mail arising out of that - it's at page 891 - to Laura Brophy, looking for the contact for the social work department, who were 14:51 dealing with Ms. D, isn't that right?
A. That's correct, yes, so that I could pass them on.

165 Q. And you refer to the chief inspector's office and their contact with you, as you thought it was at that stage.

And then at page 893 of the materials I think that you received a response from her?
A. That's correct, yeah. She provided the details for Eileen Argue and her location and contact numbers.
166 Q. And that's clearly set out in that e-mail. And then I 14:51 think at page 894, please, on the 28th July 2014, you send those details --
A. That's right.

167 Q. -- to Pat O'Connell. And you say:
"Dear Pat,
Further to our telephone conversation regarding your query as to what, if any, action has been taken by the HSE in relation to the Ms. D case. As I mentioned, the National Counselling Service made a report of retrospective abuse to Tus7a social work department.
It is the role of the social work department to assess what, if any, risk arises from the allegations made. As such, the Social work Department (see contact details below) are best placed to advise you on what action has been taken to date regarding this report.
If you require any additional information, don't hesitate to contact me."

And I think you signed off on that. And the contact details that you gave at that time was for Eileen Argue, who is the team leader, Tusla child and Family 14:52 Services, isn't that right?
A. That's correct, yes.

168 Q. Did you see receive back the original report?
A. From the Social Work Department?

169 Q. Yes.
A. That is dated the 1st July 2014, we received it back.

170 Q. Now, that concludes your dealings at this time with this matter, isn't that right?
A. That's correct, yes.

171 Q. And as far as you were concerned, the matter had been resolved and the error had been rectified, is that right?
A. We11, as far as I understood, yes, the correct information had been provided, yes.
172 Q. And I am sure you thought that that was the end of the matter, isn't that so?
A. Yes.

173 Q. I think that when this matter came back, as it did years later, and particularly in January/February of this year when it came into the public gaze, you immediately, internally, advised your superiors of the difficulty that arose and that Laura Brophy had incorrectly inserted Ms. Y's details --
A. Mm-hmm.

174 Q. -- and you explained that you had looked into it and that you thought that you had rectified the problem back in 2014?
A. Yes.

175 Q. Isn't that right?
A. Yes.

176 Q. And there was no suggestion at any stage that there was any attempt by you or by Laura Brophy or by any anybody in your department to cover this matter up, isn't that
right?
A. Absolutely not, no.

177 Q. Now, I think on the 8th June 2017 you met with Karl Ryan and Joanna Donohue, who are the investigators for the Tribunal, at the offices of Byrne Wallace

Solicitors, for the purpose of conducting an inspection of a Rian counselling file in relation to Ms. Y, isn't that right?
A. That's correct.

178 Q. I think that you produced the original Ms. Y file to the investigators for their inspection, is that right?
A. That's correct.

179 Q. And I think that you verified a number of documents that were on that file?
A. That's correct, yes.

180 Q. I think the file was hard copy and it had the name "Rian National Counselling Service" on the outside of the cover?
A. Yes.

181 Q. And there were a number of documents that were contained in that file, isn't that right?
A. That's correct, there were.

182 Q. I think they related to counselling notes, isn't that so?
A. Yes.

183 Q. And all the material that one would expect to find on a normal file in Rian, is that so?
A. That's correct, yeah.

184 Q. I think that it indicates an initial appointment for

Ms. Y in early may of 2013 and it identifies the name of the counsellor as being that of Laura Brophy, isn't that right?
A. Yes.

185 Q. And I think it indicates the last recorded entry on the 14:56 file as being early August 2014, isn't that so?
A. That's correct.

186 Q. I think that -- and I don't intend to bring you through all the documents that were produced.
A. Mm-hmm.

187 Q. I don't think that any issue arises out of it. But you produced all the documents to the investigators for their inspection, isn't that right?
A. That's correct, yes.

188 Q. But, in particular, there was one document which was on 14:57 the file, and that was in relation to the retrospective disclosure of abuse form in relation to Ms. Y which had been sent to the duty team leader of the Social work Department, HSE, is that right?
A. That's correct.

189 Q. I think that you identified that document as being Document L, and it was a three-page document, isn't that right?
A. That's correct.

190 Q. I think it's in similar form to the document that we have seen produced to Laura Brophy, isn't that right?
A. That's correct. It would have been the same form, retrospective form format in terms of the sections that would have been completed in relation to Ms. D, yes.

191 Q. I think on the right-hand side at the bottom the document has a footer that reads "Draft 1, May 3rd 2011", isn't that right?
A. That's correct.

192 Q. I think that that refers to the version of the form that was in use at that time, and we see the same reference or footer in the document that was sent by Laura Brophy to Rian --
A. That's correct.

193 Q. -- isn't that right? To Tus7a, sorry. I think that 14:58 under the section "Description of Abuse" on the first page of Ms. Y's retrospective report form, you can confirm that there are only three sentences there --
A. $M m-h m m$.

194 Q. -- recorded in that section, isn't that right?
A. That is correct.

195 Q. I think that those are the same three sentences that are recorded in the erroneous report in relation to Ms. D that Laura Brophy had sent to Tusla, isn't that so?
A. That's correct, yes.

196 Q. I think you can also confirm, looking even more closely into the file with the investigators, that the material that is recorded on Ms. Y's retrospective report in the section titled "Description of Abuse" is reflected in 14:59 the handwritten notes that were taken from her by Laura Brophy, isn't that right?
A. Yes.

197 Q. Now, just finally in relation to your evidence, can you
advise the Chairman as to what, if any, steps have been taken arising out of the disclosure of the errors that are apparent in Rian?
A. So I suppose immediate steps were taken with Laura in relation to reviewing her practice, and that would have 15:00 been the first focus. So that would have involved going through the procedure she followed, both with clients and in terms of how she recorded reports and changing the way in which she subsequently made records on her computer, so as to avoid this type of error happening again. There would also have been changes in terms of the practice at a wider team level in terms of ensuring that all reports that were being completed were reviewed by clients for content so that accuracy could be ensured. I think they were the main two things that arose specifically in relation to this immediately afterwards.
198 Q. There's just one matter. In July 2013 you have supervision notes in relation to discussions with Laura Brophy, isn't that right?
A. That's correct, yes.

199 Q. And it's apparent from those that Laura Brophy discussed the nature of the abuse that was being alleged by Ms. D during the course of counselling, isn't that right?
A. Yes.

200 Q. That does not involve any suggestion of penetrative abuse, isn't that so?
A. No, nowhere on the notes is there any reference to
that.
201 Q. So it was clear from the discussions that you had at that time with Laura Brophy in your supervisory capacity that this was not a case of digital abuse, isn't that right?
A. That's correct, yes.

Before Laura Brophy -- or at the same time that Laura Brophy sent off the incorrect retrospective abuse form to Tusla, you were given a copy of that, isn't that right?
A. I wouldn't have been given it before it was sent. The practice would have been that I would receive a copy.

203 Q. A11 right.
A. So that would usually be put in my tray in the office, generally in an envelope or provided to me at a meeting, so $I$ would have received it generally after it.

204 Q. What is the purpose of giving you a copy?
A. The purpose is, $I$ keep them in a file and at the end of the year I enter them onto the Excel spreadsheet for statistical purposes so that we have a record of how many reports are made during the year.
205 Q. You see, I suppose a suggestion could be made that if you had examined it and you had read under the paragraph "Description of Abuse", you would have noticed, first of a11, that there was an incorrect name and, second of all, the description of abuse was incorrect?
A. Yes, I accept that.

206 Q. Was it your practice at all or was there any requirement on you at all to read the documentation that was given to you?
A. The practice would be that the nature of the child protection referrals that were being made would be discussed in supervision or over the phone, in between supervision if it was urgent. I suppose the requirement on us is generally to submit referrals without delay, and as I generally only meet staff once per month, that could mean, for example, a month's delay before a report would be submitted, if I was to have sight of reports. So the practice is that they are submitted without me seeing them prior to them being sent.
207 Q. So you're saying that there was -- you had no function in relation to reviewing the file, is that right?
A. In reviewing the reports, that's correct, yes.
A. Yes.

209 Q. But one of the functions is, and we referred to it because we had page 827 brought up on the screen, but one of the functions was to actually put the details in the spreadsheet, is that correct?
A. That's correct, yes.

210 Q. In terms of ensuring, and I think you dealt with this yesterday but just we will repeat it again, but one of the procedures that is now in place is that before a file is sent by a counsellor from Rian to Tusla, that they go over it with the client to check and verify the
information contained in the notification that is sent to Tusla?
A. That's correct. The client would read through the report that is going to be submitted.
211 Q. Is there anything else you would like to add?
A. No, I think that's it. Just in relation to the Excel spreadsheet, I suppose just to say that the information would come not from every section on the report form. so, for example, I would just record the general nature of the abuse that's reported, not the actual detail. so in terms of not picking up the error, you know, because obviously I have thought about as well why I didn't notice it --
212 Q. Yes.
A. -- even at the time that $I$ reviewed it at the end of the year. But would I have been entering all of the reports, there were 37 in total, so I would have been doing it probably under time pressure. But also, I wouldn't have read that section, "Description of Abuse". I would have read the section "Nature of the Report", which was sexual abuse, and just recorded that. So just to explain, perhaps, why I might not have noticed that when $I$ was entering the information on the Excel spreadsheet.
213 Q. Are there any other matters that you would like to clarify?
A. No, I think that is it. Thank you.

MR. MARRINAN: Okay. Thank you. Would you answer any questions.

MS. FIONA WARD WAS CROSS-EXAMINED BY MR. MCDOWELL:

214 Q. MR. McDOWELL: Ms. Ward, Michae1 McDowe11 is my name, and I am one of the barristers representing Sergeant McCabe here. Can I bring you to the guidelines documents, which is at page 801. I think you have already commented on it, isn't that right? As I understand it, we have been furnished with what is referred to as the final draft, and it is dated December 2012.
A. Yes.

215 Q. So is it fair to take it that this draft, or this document and these guidelines, were almost brand new in Ju7y of 2013?
A. I think, yes, they'd only been in place since the end of December -- or, sorry, since December 2012 and circulated probably in January 2013.
216 Q. So it isn't as if these are guidelines which were once historically there, but everybody had a de facto different situation that emerged in the meantime?
A. Yes.

217 Q. And in that context, your role as director of counselling had very specific responsibilities, did it not?
A. Yes.

218 Q. And if I could just bring you to paragraph 5.2.5, it says:
"The director of counselling should be involved in all
decisions regarding reports and the director of counselling will take responsibility to maintain a central record of all such reports." Do you agree with that proposition?
A. Yes.

219 Q. That those were your responsibilities at the time, were they not?
A. Yes, absolutely.

220 Q. So that where a counsellor/therapist had interviewed a prospective client with a view to providing a service at some stage in the future, you were at that time, under these freshly implemented guidelines, the person who was to be involved in all decisions relating to any such reports?
A. Yes.

221 Q. And you were to take responsibility to maintain a central record of those reports?
A. Yes.

222 Q. In other words, they had to be given to you, isn't that right?
A. Yes, that's correct.

223 Q. And you were effectively the archive and central point at which all the counsellors work; it was onto your desk that they came, isn't that right?
A. Yes.

224 Q. So when you say that a copy arriving on your desk, if you were to read it, could entail a delay of a month, I don't quite follow that; could you elaborate on that?
A. What I would mean is that the nature of the child
protection concern and maybe the actions that might be taken in relation to any particular client would be discussed in supervision. The completion of the report would happen by the counsellor with the client in the session and the report would be sent then generally following that contact with the client, but I am based in a number of different offices and I see the counsellors once per month for supervision so they wouldn't necessarily get to meet me face-to-face in between the times that I would meet them for supervision.
225 Q. I appreciate that. But, I mean, clearly from that procedure that all reports were to go to you, it seems to follow that it was the duty of every counsellor who prepared a report to ensure that it went to you?
A. That's correct. And they would make sure that I received a copy.
226 Q. Yes. And was there any reason why there should be a delay, an interval between sending it, say, for instance, to the social workers in the HSE in Cavan and sending it to you? why should there be a delay?
A. Well, I would receive them at the same time but I wouldn't receive the report prior to it being sent for review, that is what I would mean, yes.
227 Q. No, that's the point.
A. Sorry.

228 Q. So you would receive them simultaneously?
A. Yes, I would receive them at the time that they were sent or a few days later.

229 Q. I see. So the procedure would be that somebody like in Ms. Brophy's situation would send one copy to you?
A. Yes.

230 Q. And one copy to the service to whom she was required under the guidelines to furnish it, isn't that right?
A. Yes.

231 Q. So it is a contemporary matter that these two reports went to the HSE in Cavan and they went to your desk, because you were the person who was to compile them all, isn't that right?
A. Yes.

232 Q. And to have custody of them all?
A. That's correct.

233 Q. So can we take it then that it would be a fair description to say that simultaneously with sending the 15:11 report to the child services in Cavan, that Ms. Brophy, in all probability, simultaneously sent that to you as well?
A. Yes.

234 Q. Now, could I bring you to "Reporting Procedures", which 15:12 is on page 806. This is "Procedure for Managing Child Protection Reports". I take it this was specially directed to you and to people in your position, is that right?
A. Yes.

235 Q. And at paragraph 611, it is stated:
"Regu7ar team meetings should be schedu7ed to discuss cases where child protection reporting issues arise, to agree actions."
were such regular team meetings held in 2013 and, in particular, was this issue discussed at any regular team meeting?
A. Do you mean the Ms. D case?
Q. Yeah.
A. As far as I'm aware, the Ms. D case wasn't discussed at any particular team meeting, but we would have had regular clinical meetings where some cases were discussed.
237 Q. I see. Could I then bring you to the next paragraph: "Contact should be made with the local duty social work team leader/principal social worker regarding every referral with child protection concerns to clarify procedures and appropriateness of the referra7." was that followed?
A. Yes. That's in relation to the counsellor/therapist making contact with the Social work Department regarding referrals, yes.
238 Q. In relation to the appropriateness of the referral?
A. Yes.

239 Q. You understand that Laura Brophy did that, is that right?
A. Yes.

240 Q. "Reports regarding retrospective abuse should be made using the template form, which is Appendix 4." Is that right?
A. Yes.

241 Q. "The child protection notification form should be used where there is an identifiable child at risk."

242 Q. In this case, did that situation kick in?
A. No, that didn't arise.

243 Q. I see.
"Reports should be made to the principal social worker
or the local duty team leader as per $70 c a 1$
arrangements."
And that was done on this occasion, wasn't it?
A. Yes.

244 Q. And then:
"If a client doesn't consent to the making of a retrospective report, the National Counselling Service will make the report with the service contact details on7y."
That wasn't relevant here --
A. That wasn't relevant here.

245 Q. -- on the account.
A. Yes.

246 Q. And then at 617:
"Directors of counselling and/or a designated
counsellor/therapist should liaise with the local
principal social worker regarding reports and reporting procedures as required."
Did you liaise in that way?
A. Yes, with some departments in relation to

Cavan-Monaghan. From my memory, it was the two counsellors working in Cavan-Monaghan who liaised with the Cavan-Monaghan department.
247 Q. I see. And 619:
"Counsellor/therapist should inform the director of service of any child protection notifications and of any subsequent developments in relation to notifications received."
A. Yes.

248 Q. Then, at 610, you had a personal responsibility to establish a central database, is that right?
A. That's correct, yes.

249 Q. In this case, Ms. Ward, if we could go to the special arrangements for retrospective abuse, they are set out at the bottom of that page, 806, and at the top of page 807. Again, there's a requirement that "A formal record should be kept of team clinical meetings with details of clients discussed and issues and a record of the action arising in respect of each case."
That didn't happen, as you have already indicated, here, did it?
A. In relation to the meetings with --

250 Q. Ms. D --
A. Ms. D, no, there wasn't any.

251 Q. Then the next paragraph says:
"A monthly or bimonth7y meeting consultation, as appropriate, should be established with the duty team leader or principal social worker of his designated social work service for the area."
Did you ever implement that?
A. we began with implementing it probably around 2012/2013. However, those meetings didn't continue on a regular basis, to do with a number of factors: some
of it was pressure of work, some of it was to do with the actual number of cases that we were reporting didn't require bimonthly meetings, and what has evolved in practice is consultation regarding each case on a case-by-case basis as required, with irregular meetings 15:17 with the team leader or principal social worker regarding processes. So they happen probably about once a year as opposed to a monthly basis. So the consultation happens on an individual case basis.
252 Q. So are we to take it that there were 37 referrals per annum at the particular time, is that right?
A. That's correct. With seven of those to the Cavan Social work Department.
253 Q. Yes. And seven of those? How many of those to the Cavan Social work?
A. Cavan-Monaghan, seven to that area.

254 Q. So there were seven referrals. There wasn't a huge workload then at the time in relation to your dealings with Cavan, is that right?
A. That's correct, yes, in terms of the number of reports made.

255 Q. "And the purpose of this consultation meeting was to bring all new cases where there is a lack of clarity as to what, if any, action under Children first is required."
Were you of the view that it was very clear in this case what was to be done?
A. I was clear from the information that had been provided to me that we needed to clarify if a report had
previously been received by Tusla in relation to the case and, if it had not, that we would need to forward on the information, if the identifying information was provided.
256 Q. You heard the evidence that Laura Brophy gave yesterday, and her evidence is, I don't want to unduly paraphrase it or condense it, but it seems to me that the gist of what she was saying was that if she knew that the complaints that Ms. D had made had been both sent to the Gardaí and also sent at the time to the HSE 15:19 in Cavan, that she wouldn't have taken any steps and she would have made no notification?
A. That's correct, yes.

257 Q. And would that have been correct under children First?
A. Yes, and that would have been, that would be our practice still.

258 Q. I see.
A. Yeah.

259 Q. So it was fairly crucial to establish beyond yea or nay, was it not -- well, self-evidently the guards knew 15:19 about this, isn't that right?
A. From my understanding now, yes, yeah, yeah.

260 Q. There was no doubt that the guards --
A. oh, sorry, in relation to a case having been previously brought?
261 Q. Yes.
A. Yes, absolutely.

262 Q. So the only issue as to whether this report should be made to the local social work section was, the only
outstanding issue was whether they had any dealings with Ms. D at the time?
A. Whether they had a record of the report previously being made, yes.
263 Q. And if the answer to that was that they had, this report and the erroneous paragraph would never have been sent anywhere, if indeed it was ever made up, it would never have been generated, is that right?
A. That's correct. A report would not have been generated.
264 Q. And if there had been liaison between the service in respect of which you were in charge and the local social work service, as laid down in that paragraph at the top of page 807, it would have become apparent in a very short timeframe if the matter had been discussed face-to-face that they already had full details of Ms. D's complaint, isn't that right?
A. It is possible that it would have, yes.

265 Q. We11, it certainly would have happened, surely. They would hardly have sat around a table and failed to inform you that the whole matter had been extensively dealt with at the time, isn't that right?
A. It would seem so.

266 Q. And second7y, if there had been any face-to-face conversation with anybody involved, as this paragraph requires to be done, the issue as to whether the accusation of digital, anal and vaginal penetration was new or was an error or was made in respect of a different person in its entirety, would have
immediately become apparent to anybody who had participated in that process?
A. Yes.

267 Q. Isn't that so?
A. Yes.

268 Q. So that I think we can say for a certainty that if there had been any sensible interaction between your service and the social work services in the HSE in Cavan in relation to this file -- or this report that was sent to them, the magnitude of the error and the fact of the error, the wrong name being put in the form, the fact that no such accusation had been made by Ms. D and that Sergeant McCabe, nobody was suggesting that any of this had before been perpetrated by Sergeant McCabe, all of that would have become apparent 15:22 within weeks; isn't that right?
A. I think you could say that, yes.

269 Q. But instead, because these guidelines were completely ignored and allowed to fall into disuse within months of their being promulgated, instead, Ms. Brophy's report took on a life of its own and landed in the social work section in Cavan, with nobody interacting with the people who would have identified the error and stopped -- stopped it taking on a life of its own; that is a fair description of it, isn't it?
A. We11, I think it perhaps doesn't high1ight the fact, you know, as we are aware, Laura Brophy did make contact with social work services directly and enquired of them if a report had been received, so from that
point of view we were following up to check if a report had previously been received.
270 Q. Well, we heard her evidence in relation to that. But, I mean, if there had been a face-to-face meeting of the kind envisaged by this paragraph, the error would have bounced off the page at everybody and they would have said something has gone horrifically wrong here, isn't that right?
A. I think you can say that if it was the case that a written report was being brought to that meeting for discussion.

271 Q. Yeah.
A. However, it is likely that we would be bringing the case to identify whether or not a report needed to be made, so, yes.

272 Q. Yeah. Because the purpose of the consultation meeting is to bring all new cases where there is lack of clarity as to what, if any, action under Children First is required. So the very question as to whether the guards should receive onward notification of this was the purpose -- resolving that question was the purpose of these face-to-face meetings that were envisaged, isn't that right?
A. Yes.

273 Q. Now, I don't want to be unfair to you in any way, but was yours the only section of these, of Tusla, or the child protection service, where this paragraph was effectively abandoned almost as soon as it was promulgated?
A. I suppose what I can say from my understanding from the other services of the NC is that in some areas it was never enacted in the first place, mainly because it was difficult to establish regular meetings, and so really the more practical application of the guidelines which has evolved in all of the areas has been individual consultation on a case-by-case basis, with meetings as required, more to do with discussion of processes between the two services. So it wouldn't be the case that we would be different to other services in this regard.
274 Q. And it does appear, does it not, that the only circumstance in which this error was likely to have been detected by the Health Service Executive welfare -- social workers, was either if they noticed that the name in the report was not the name of Ms. D, is that right?
A. Yes.

275 Q. If somebody -- if somebody noticed that there was a difference in names and queried it?
A. Yes, that's correct.

276 Q. Or if somebody in the Social work Department in Cavan HSE decided to take out that paragraph and compare it with what Ms. D had originally told them and had asked themselves the question, how has this claim escalated from a rubbing accusation during a hide-and-seek game to a criminal offence which carries life imprisonment. But those were the only two circumstances that somebody would actually have noticed the names being different
or that they would apply their minds to what was being reported to them, isn't that right?
A. Yes.

277 Q. And in making a decision to refer the matter on to the Gardaí in a separate report, can I just ascertain from you a couple of things? You didn't know the procedures that -- I assume you didn't know that they wouldn't actually send on Laura Brophy's report as they received it?
A. I was aware that they would notify the Gardaí, but I made the assumption, wrongly, that they would have sent on our report. I wasn't aware they completed a separate form.
278 Q. Yes. But of course if they simply stamped it and sent it off to a garda station somewhere without reading it, 15:28 that would be one thing, but they'd have to at least work out in their own mind, which garda station, who in the Gardaí they should send the document to, isn't that right?
A. Yes.

279 Q. And so, therefore, somebody, before the matter was referred to the Gardaí, would actually have to read the document, is that right? That was your expectation, they would read it --
A. Yeah.

280 Q. -- to find out which Gardaí should be notified of this event?
A. Yes.

281 Q. Which station should be notified of this?
A. Yes.

282 Q. So you expected that somebody would read this document in fairly short order and send a notification to An Garda Síochána, is that right?
A. That would be my expectation.

283 Q. Yes. But we know, I think we have seen the documents, that Ms. Keara McGlone, her almost-immediate reaction on receiving this document was to write to Inspector Cunningham, or Superintendent Cunningham, isn't that right?
A. Yeah, I saw that in the discovery documents.

284 Q. Saying that she wanted to discuss the matter with him before she contacted Sergeant McCabe about it?
A. $\mathrm{Mm}-\mathrm{hmm}$.

285 Q. Isn't that right?
A. That's what $I$ understand from the documents.

286 Q. And if she applied her mind to the document to that extent to compose that letter, I have to suggest to you that if you had had any of these regular meetings, again the fact that they had a file on the matter, the fact that this was either a massive escalation of the accusation or else a total error of transposition of wrong information, that would have become immediately apparent to anybody dealing with this file, if you'd had the meeting?
A. Yes.

287 Q. So, for whatever reason, is it fair to say that the events that we are dealing with in this module here would never have happened if there had been adherence
to the guidelines which were promulgated in January of the year in which these events took place?

CHAIRMAN: I thought it was 2012 they were promulgated. MR. MCDOWELL: No, it was December 2012 -- they were seven months old, Judge, at the time.

CHAIRMAN: Fine, I understand.
288 Q. MR. MCDOWELL: Isn't that right? Is that fair?
A. That's correct.

289 Q. Isn't that right?
A. Yeah, yeah.

290 Q. Could I bring you then to the type -- the spreadsheet, and I think it's page 828. I think it is set out in pieces, is it, over four pages?
A. It is. It is an Excel spreadsheet and there's different headings.
291 Q. And could I just ask you, because there's been very heavy redaction here: what, if any, reference is there to the Ms. D case on page 1 that we can't see?
A. Em...

292 Q. I'm not asking you to read out anything to me, but, I mean, did it refer to Ms. D? Did page 1 of that refer to Ms. D at all?
A. It would have had her name, yes. I think there are other pages in the information that was given. I think the four pages are there.

293 Q. We11, I have a massively redacted document on7y given to me, which has the head of a column on it.
A. Okay, sorry. Yeah. No, her name would have been there, the date of the referral, the general nature of
the abuse. What was recorded in relation to this client would have been CSA retrospective.
294 Q. And I see on page 1: "Allegation against - record the nature of relationship to client", and something else is disappearing under the line there. Is that available on that document, do you think?
A. Em, it's not appearing here in front of me, but I think, yeah, that's what I would be referring to. It would be before that. It would be page 1, maybe, of that document.
295 Q. 825, I think, is where we are at. In order to carry out this annual trawl of the reports you received in December of each year, as you say, and even allowing for pressure of work, as you mention, you'd have to read over the document to some extent to fill out even those four columns which appear on page 825, isn't that right?
A. Yes, that's correct, yes.
Q. Then the next one is: "Name of counsellor, persons potentially at risk". Well, do you know what you put down in your spreadsheet on that?
A. I think it would have said "unclear". In relation to this file, which is Ms. D, I think it said "unclear", but I'm not sure, I can't see the records.
297 Q. Sorry, I'm not hearing you, I'm sorry.
A. I think it said "unclear", I'm not sure. I can't see it in relation to this record.
298 Q. And "additional information", again there is a black box under that, I can't see what it is. Sorry, maybe

I'm being unfair to you, because it may be that paragraphs 827 and 828 are, in fact, the entries which apply to those column headings. Maybe I'm --
A. Yeah, I think they were provided, yes.

299 Q. So it is unclear, on page 828 is in fact referable to the second column, the second heading on page 826. Then I see here, "Alleged perp was a garda". Was anywhere on this document the identity of the alleged perp, as you called him, made to you?
A. On the Excel spreadsheet, no, the name wouldn't have been recorded.
300 Q. And just going back again, "Response from SW/Gardaí", and you have written down "no details".
A. That would be in response to at that time --

301 Q. Notification, is it?
A. Yes. I didn't have a record --

302 Q. So are we to take it that in December of that year you were recording that there had been zero response back from either the Gardaí or from the Social work Department?
A. I would have had no record --

303 Q. No details?
A. -- of a response. I do think that a letter of acknowledgment came from Social work, but I didn't have that when I was entering the information.
304 Q. And the next thing is: "Client willing to speak to social workers", and there's a "yes" under that.
A. That would have been from the form, yes.

305 Q. And then there's a statement, which is: "Garda
involvement", and you have "Statement made to Gardaí in approximately 2005". Now, we know that that's not the case, that there was an entirely different matter referred to the Gardaí in 2005 in respect of Ms. D which didn't involve Sergeant McCabe at all, isn't that 15:37 right?
A. I wasn't aware of any other matter that was referred in relation to Ms. D, so that would be an error. I'm not sure if that was taken from the retrospective form where it said "2005".

306 Q. Yeah. And you write then underneath that, "Insufficient evidence to proceed".
A. Yes. I would have been referring to the allegation that was made in relation to Mr. McCabe at that time.
307 Q. Well, in fact, we now know that the particular
allegation against Sergeant McCabe wasn't made for a year after the 2005 matter; it was only made in December 2006, isn't that right?
A. I'm aware of that, yes, now, but I wasn't aware that there was any allegation made in 2005. That only became apparent to me at the Tribunal.

308 Q. So what's there is again erroneous, is that right? It's impressionistic?
A. That date, yes, is incorrect.

309 Q. Now, you were being asked by Mr. Marrinan as to why it was that you let Laura Brophy interact with the Gardaí and send off a copy to them of a document which we now know they had never received in the first place, a corrected version of a document that they had never
received in the first place. Am I to understand that you were never told that the Gardaí -- sorry, that the social work section in Cavan had a special form that they used to inform the Gardaí of complaints of this kind?
A. No, I wasn't informed of that.

310 Q. Can I stop there just to ask you: were there good close cordial working relations between your service and Cavan at the time?
A. I would say that the working relationship was good. There were no issues in the relationship. we wouldn't have had a lot of contact and we certainly wouldn't have met, as you know, face-to-face very often. But we wouldn't have had difficult relationships in any way.
311 Q. So is it fair to say that there were no disputes of significance?
A. Absolutely, they weren't any.

312 Q. But you didn't, contrary to what the guidelines expected, have a kind of face-to-face around-the-table relationship with them?
A. No, we didn't, no.

313 Q. They were distant people, really, for most purposes?
A. Yes.

314 Q. And, of course, in fairness to Ms. Brophy, who was giving evidence here yesterday, she was, in fact, asked 15:40 by Superintendent McGinn to send in a corrected -- a letter correcting the matter, isn't that right?
A. Yes, that's correct.

315 Q. So it never occurred to you that, really, you should
take charge of the matter and move it up one step and take personal responsibility to compose the letters and to find out what it was that was being corrected, what information the Gardaí actually had, you never asked that?
A. What was important was that the correct information was provided as soon as possible. I would have been in contact with Laura in terms of discussing the content of the letter and being satisfied that what was being provided was appropriate, and also, she had the file, so she was best placed in terms of having the information to hand to ensure that that was done very rapidly, which was our priority at that time.
316 Q. And would you agree with me that, from the Garda point of view, it was hugely important that they worked out what had happened in respect of this catastrophic error?
A. Yes, I can understand that, yes.

317 Q. Because on one view it could have been that something which wasn't disclosed in 2006 was now being disclosed for the first time and that the incident that had been treated in one way in 2006 and represented to the DPP as having the characteristics it did in 2006, was altogether much more serious, that was one view that the Gardaí would have to take into account, one possible view of the matter?
A. Yes.

318 Q. Another is that the version was suddenly being changed for no good reason in the middle of -- in the middle of
a high-profile series of events regarding Sergeant McCabe and they were wondering where this came from.
A. Yes.

319 Q. That is a second issue.
A. Yes.

320 Q. And, of course, the third one was that the possibility that somebody was very deliberately trying to ramp up the pressure on Sergeant McCabe; that is a third possibility, isn't that right?
A. Yes.

321 Q. So they weren't just going to simply say an administrative error took place, send back the stuff, we're not interested in how all this came to light. It was a matter, given that they had established a separate investigation in a separate area, they weren't 15:43 just simply going to say, all of this is a terrible error, without a very clear exposition of what had happened, isn't that right?
A. I can understand that, yes.

322 Q. Yes. So could I ask you to go to page 883. This is 15:43 the letter Mr. Marrinan asked you to read out. That was in reply to a letter that you had received from the chief superintendent of the Cavan-Monaghan division on the 9th June, isn't that right?
A. Yes.

323 Q. And you took until the 18th June, or allowing for postage, to compose your reply to it, is that right?
A. From those dates, yes.

324 Q. Did you take advice on what you should say to him or
did you compose it yourself?
A. From what I recall, I composed it myself.

325 Q. Pardon?
A. From what I recall, I composed it myself.

326 Q. Because he asked you two very pertinent questions on the 9th of June. He asked you:
"Does the referral in question relate to a previous disclosure which was investigated in 2006 that subsequently resulted in the submission of a file to the Director of Public Prosecutions or does it relate to a new further disclosure which requires investigation by An Garda Síochána?" Now, that was obviously a question, we have agreed, that would occur to anybody in his position; is this something new or is this something we have dealt with before? And you knew, because you yourself entered it on your data sheet, that it was something which had been dealt with before, isn't that right, or you thought it was?
A. Yes, that's right.

327 Q. So that is the first issue, and we will come to your answer in a second. And the second question he asked you was:
"I would appreciate clarification on how the administrative error referred to occurred and came to 15:45 light which resulted in your letter of the 22nd May 2014."

So he asked you two points there: how did this happen and how did it come to light? okay?

328 Q. Can we deal with the second question first. You said: "You seek clarification regarding how the administrative error came to light. I can clarify that this matter was brought to our attention by the client."

Is that right?
A. Yes.

329 Q. But you don't deal at all with his query, how did this happen, how did it occur. You just simply blank him on 15:46 that issue in that reply, isn't that right?
A. That's correct, yes.

330 Q. And was that done consciously by you?
A. I can't recall that I did that consciously, no.

331 Q. He was asking you to say how did this happen, and you say, Ms. D told us about it. This was an important letter he was sending you and you just blank him on a fundamental issue which any person in his position would want to have clarity. Were you trying to protect somebody?
A. No, I can say very clearly that I wasn't.
Q. Well, why didn't you say, this resulted from an accidental incorporation into a report which was sent to Social Welfare of material which related to somebody else and had no connection whatsoever with Sergeant McCabe, why didn't you say that to him?
A. I can't recall why I didn't include that information in that particular letter.

333 Q. We11, when he asked you, and going back to the first
bullet-point in your first thing, "Regarding the retrospective abuse report in respect of allegations to the above-named which was forwarded to the Gardai by Tusla Family and Child Services, you seek clarification as to whether the information as reported is new or 15:47 relates to a previous disclosure investigated by Gardaí in 2006", you knew the answer to that at that stage?
A. I was being very clear that it was the first time that we, in Rian, had received the information and that $I$ understood that it was relating to the previous report. 15:48

334 Q. No, but Laura Brophy had told you that it had nothing to do with that, is the first thing, and, in that sense, the question of it being new was utterly irrelevant. You knew, you knew, that, on Laura Brophy's explanation to you of what had happened, that 15:48 the only, the only material in the amended report or the original report that was of relevance was the original material the Gardaí already had which the DPP had adjudicated on, isn't that right?
A. That's correct, but I was making it clear that we had 15:48 received that information for the first time.

335 Q. New to you is one thing. I mean, your service, it didn't exist in 2006, isn't that right?
A. It did. It was established in 2000.

336 Q. Oh, I see. Sorry.
A. Yes.

337 Q. "The information reported is being done by Rian National Counselling Service for the first time in relation to this client. However, it is my
understanding that the client previous7y made a report as a teenager, as indicated in the report itself." But again, in relation to the straightforward question, is this something new that I am to investigate or has this been investigated before, I have got to suggest to you that you were less than one hundred percent helpful in your response to him, and you were very careful in your response.
A. I don't think I would have been intending in any way to be evasive. I was being clear in terms of our position in relation to the information that we received, and it was the first time we received it, but I was aware that the report, as identified to us by the client, had been made to the Gardaí, so I was just being clear about what our position was in terms of the information.
338 Q. Going back over the three possible notions that would occur to a chief superintendent when he wrote you his letter, you really gave him very little guidance at all which would help him in addressing the issue. I mean, for instance, if you had faithfully recorded what Ms. D had told you and if this allegation of a serious rape offence was part of that, that would direct Superintendent Sheridan towards asking, 'Why was that allegation never made before? Is it being invented now for some ulterior purpose?' Isn't that right?
A. I'm sorry, just, could you repeat the question, please?

339 Q. If the misinformation in the possession of the Gardaí reflected what Ms. Brophy had been told by Ms. D, and we now -- we know it didn't, but if it did,
superintendent Sheridan was facing a situation either that there was something which had been swept under the carpet eight years previous7y, or, alternatively, that it was being invented now; isn't that right?
A. Yes, I see what you are saying, yes.

340 Q. So it was crucial that he ascertain did this come from the complainant or did it come from some accidental -or some other person putting this material into the mix, so to speak?
A. Yes, I can understand that.

341 Q. And why was it that your reply to him didn't enlighten him in any way as to whether this was coming from Ms. D or this was a catastrophic error made by Ms. Brophy?
A. The letter does say that the information was reported in error on the first report received, that related to a different client and different perpetrator, so I was referring back to previous --
342 Q. Sorry, he asked how the so-called error occurred, and he had to put out of his mind the possibility that this was an invention, a malicious invention, and he asked you how it occurred, and you deliberately gave him no information as to how the error had taken place, even though you knew the answer to that question?
A. There was no intention that I -- certainly, I don't recall having any intention to withhold information. I $\quad$ 15:52 was responding in as best as $I$ could at that time.

343 Q. We11, stop there for a second. You knew what had gone wrong at that time, isn't that right?
A. Yes.

344 Q. He asked you how did this error occur. Now, how were you helping him as best as you could at the time if you withheld from him that simple bit of information: Ms. D had nothing to do with this, it was one of my own social workers who made a calamitous error. How are you giving him all of the information you could in relation to the query he made by sending him that letter?
A. I can see your point, but I really want to clarify and indicate very clearly that there was no intention on my 15:53 behalf at that time to withhold any information. That wasn't the intention behind it. I was responding to the letter at the time with the information that $I$ was able to provide. I wasn't intending to withhold anything. I certainly made it as clear as I could in 15:53 the next correspondence and I was very happy to communicate with the Gardaí in relation to this matter.
345 Q. But it left him completely in the dark as to what had happened. when he asked you how it happened, you 1eft -- you chose to leave him completely in the dark and to leave him wondering what possible explanation is there for this happening, isn't that right?
A. I can hear the way that you are describing it from his point of view, and I suppose I wasn't thinking of it from his point of view, I wouldn't have been holding the same perspective in relation to it, but I can see how you are presenting it now might indicate that, but it was not my intention.
346 Q. We11, were you trying to protect somebody?
A. Absolutely not, no. We were very clear from the start that we made an error. We identified what the error was, who made the error --
347 Q. Yes.
A. -- what the information was, and acted to ensure that 15:54 the correct information was provided to the relevant people.
348 Q. Why did you not give him a candid explanation at the time when he asked you for it?
A. I can't recall why I wouldn't have answered in more detail, I can't answer that right now. I have no memory of a particular reason being there. My sense is, there was no specific reason for not responding in more detail.
349 Q. Thank you, Ms. Ward. There is one other thing that I wand to bring up -- there's two other things. In relation to data protection, did you ever consider the data protection aspects of sensitive information relating to Sergeant McCabe and your duty to him?
A. Certainly that was part of the consideration. However, 15:55 I suppose our primary focus was on the accuracy of the information relating to the client, that was the focus at the time, and when I sought, I suppose, direction from the data controller in relation to what actions $I$ needed to take and was guided by her regarding that.
350 Q. We11, I appreciate that the philosophy of your organisation is client-focused, and undoubtedly this was deeply upsetting to Ms. D, but in relation to Sergeant McCabe, surely you knew that his
perspective -- that he was the primary victim of this catastrophic mistake, she being the secondary victim?
A. Yeah, absolutely. I can see and accept the gravity of the error and the implications for Mr. McCabe and obviously apologise absolutely for those having occurred.

351 Q. And can I ask you, at any stage within your service was there any discussion about informing Sergeant McCabe about all of this?
A. From what I can recal1, I think I would have maybe discussed it with the counsellor at the time in relation to that, but my memory is that because we had had no contact with Mr. McCabe that we would have felt that if that information -- if that was to be done, that that might be more appropriate within the Social Work Department. That is my vague recollection. I have no specific record.

352 Q. Did you discuss it with the Social Work Department that, between the pair of you, the pair of institutions, somebody owed Sergeant McCabe the small civility of telling him that his reputation was being shredded in private as a result of gross incompetence?
A. No, unfortunately not.

353 Q. And at some point from 2014 onwards, in 2015 had you any idea whether Sergeant McCabe had been told about it?
A. I wasn't aware, no.

354 Q. Because we have documentation here which suggests that even the Tánaiste and Minister for Justice was aware of
this situation in 2015 but nobody bothered to tel1 Sergeant McCabe about it.
A. I wasn't aware of that.

CHAIRMAN: I wonder do we?
MR. MCDOWELL: I think we do, yes. I think the Minister was informed by the Gardaí. There's evidence of that.
CHAIRMAN: Are you referring to minister Shatter?
MR. MCDOWELL: No. Minister Fitzgerald in 2015.
CHAIRMAN: And informed of what? The Ms. Y mix-up/D allegation?
MR. MCDOWELL: The whole situation was brought to her attention, according to the documentation now. I may be misleading it.
CHAIRMAN: Right.
MR. MCDOWELL: My Friends will put me right if I am wrong. But my understanding is that it was known to the Minister, it was informed to the Minister in 2015.
CHAIRMAN: Well --
MR. MARRINAN: I think Mr. MCDowel1 may be incorrect. 15:58
MR. McDOWELL: If I am, we will come back to it.
CHAIRMAN: There's a reference certainly where Commissioner callinan was asked a direct question by minister Shatter as to, was there anything in relation to this matter, and he said to him basically in a very 15:59 anodyne version in relation to the Ms. D allegations as opposed to mixing it up with Ms. Y or anything else. MR. MCDOWELL: I may be wrong, Chairman.

CHAIRMAN: Yes.

MR. MCDOWELL: But my recollection is that I think it was Mr. Kenny, who I think was an Assistant Commissioner, records in his statement that the Department of Justice was informed about these matters in 2015. I may be wrong.

355 Q. But during the whole period until a Barr letter was sent to Sergeant McCabe on the 29th December 2015, which he received in January 2016, was there ever any discussion about any duty owed to informing this man of what was happening behind his back or apologising to him for what had happened, either within your institution or jointly with the Social work Department or An Garda Síochána or anybody else, did anybody ever discuss with you the possibility that he might be told what had happened to his reputation?
A. No. My understanding would have been that the correct information had -- that the information had been corrected. I had no understanding or knowledge that that information was still in circulation. I was very shocked to see that information when it came out later. 16:00
356 Q. And did you liaise at any time with the Social Work Department in Cavan to find out what had happened to their treatment of this matter? Did you ever make inquiries of them?
A. From my understanding, Laura Brophy would have been in 16:01 contact in relation to the provision of the corrected amended report and discussing with Eileen Argue regarding that, that the corrected report was received.
357 Q. No, I am saying after all of that?
A. Subsequent to that, no.

358 Q. I mean, we do know that files were open on the McCabe children in which the digital penetration allegation against their father was -- there were separate files in respect of each of the children.
A. I wasn't aware of that --

359 Q. You weren't aware?
A. -- until the disclosure information was provided. I would have no knowledge of that. It's a separate organisation. Sorry.

16:01
Q. There's one last thing that I just want to put to you. The original statement made by Ms. D referred to humping, subsequently it was molestation and inappropriate touching, subsequently it was dry humping. There are quite a number of changes in the description of the abuse over time. Have you any explanation for that?
A. I'm not sure which exact documents you're referring to and the different terms that are used.
361 Q. If I can ask you to look at page 337.
CHAIRMAN: Well, you can take it there are differences in -- varieties in the description.

MR. MCDOWELL: We11, I'm not going to waste the Tribunal's time.
362 Q. But you aren't aware -- the original allegation has 16:02 been characterised in a number of quite different ways over time, and you aren't aware of how that description has altered over time, are you?
A. I'm aware that some words were used which were indirect
quotes relating to words the client used and then other words would be more general terms that would be used to describe forms of abuse, for example inappropriate touching.
363 Q. I just wonder would you look at page 832 for a second, 16:03 which is a manuscript document of your own. Have you got that there?
A. Yes, it's there.

364 Q. Just on the last line - just, it's a matter which has caused me and my solicitor and my fellow counsel some difficulty - is that word "promiscuity" in your answer --
A. At the very bottom it says "presentation".

365 Q. Yes. Is that "promiscuity"?
A. Where are you referring to now?

366 Q. well, I don't want to read it all out, but the --
A. Can you scroll down a bit further, please, because there's a word there at the end of the page that I am looking at that says "presentation".
367 Q. Yes. And underneath that?
A. Can you please scroll further up -- down.

368 Q. Can you read it?
A. It's not appearing here.

369 Q. This is your own handwriting?
A. I don't have it on screen yet.

370 Q. Sorry.
A. Yeah.

CHAIRMAN: It's page 832, and you're looking at the very bottom of page 832.
A. Is it the bottom of page 832?

371 Q. MR. MCDOWELL: 832.
A. And the very last word on 832?

372 Q. Yes -- no, not the very last word. The last line
there, do you see the last line?
A. We11, at the bottom --

373 Q. Under "presentation"?
A. There's a blank.

374 Q. It's redacted.
A. It's redacted.

375 Q. If I hand you a copy that is unredacted.
A. Al1 right.
[Same handed]
CHAIRMAN: But if there is a reason for redacting it, Mr. McDowell, there is a reason for redacting it, you know. People have rights.
MR. MCDOWELL: I want to keep this -- just narrow it to one word.

CHAIRMAN: Well, it's not redacted in my copy. Maybe counsel would help.
MR. MARRINAN: It's not redacted in my copy, either.
MR. MCDOWELL: Someone has taken out the redacted -CHAIRMAN: I think it might have been you, Mr. McDowe11, if you didn't want to read that out -MR. MCDOWELL: I just want that one word translated

MR. BUCKLEY: Judge, I wonder if you might give some consideration to the purpose of that question.
MR. MCDOWELL: Sorry, I just want to understand what
the "presentation" that was there, I just want to understand what was there.
CHAIRMAN: Well, if you need to understand it, Mr. McDowell, I mean there's nothing to stop your solicitor having a quiet word with this witness outside 16:05 the witness-box.
MR. MCDOWELL: We11, I will do that.
CHAIRMAN: Wouldn't that be fairer?
MR. MCDOWELL: That would be much fairer, Judge.
CHAIRMAN: I mean, everyone has a background, you know. 16:05 MR. McDOWELL: Yes. We11, on the basis that the witness is authorised to answer it.
CHAIRMAN: Yes, you are authorised to answer that.
A. You're giving me permission?

CHAIRMAN: Yes, to tell the solicitor what it means. 16:05 After you get out of the witness-box.
A. Afterwards, yes, absolutely.

MR. MCDOWELL: I have no further questions then, Judge.

END OF CROSS-EXAMINATION BY MR. MCDOWELL

CHAIRMAN: Thank you.
MR. DOCKERY: Chairman, if I might be permitted, on behalf of Inspector o'Conne11, to ask a few questions of this witness.

MS. FIONA WARD WAS CROSS-EXAMINED BY MR. DOCKERY:

376 Q. MR. DOCKERY: Ms. Ward, my name is Desmond Dockery and

I am a barrister representing Inspector Pat O'Connell. I don't know if you can see me, but $I$ am a few rows back here in the distance.
A. Thank you.

377 Q. Can I just turn your attention firstly to the document at page 1706, which should come up in front of you there. That is a statement of Inspector Pat O'Connell which was made on the 8th may of this year for the purpose of this hearing, and if I just get you to spool down the statement to what is effectively page 1707, which is the second page of the statement, Ms. Ward, and four lines from the top you will see a sentence beginning "I subsequently became aware", do you see that?
A. Yes.

378 Q. Now, what Inspector O'Conne11 is addressing there is that he became aware that you had communicated back to Chief Superintendent Sheridan by way of a confidential letter dated 18th June 2014. That is the letter for which you have been criticised by Mr. McDowe11, do you follow me?
A. Yes.

379 Q. Now, Inspector O'Conne11, or Sergeant O'Conne11 as he was then, said that:
"On foot of this response, I was requested by Chief
Superintendent Sheridan to make direct contact with Ms. Ward in an effort to further clarify how an administrative error on a report of retrospective abuse pertaining to Ms. D occurred and I recall making direct
contact with Ms. Fiona Ward by telephone on the 30th June 2014. During my conversation with Ms. Ward I stated that I was calling her on behalf of Chief Superintendent Sheridan and that he was requesting further clarification as to how the administrative error which was referred to in her previous correspondence actually occurred."
will you accept, therefore, that so far as chief Superintendent sheridan was concerned, he hadn't had a satisfactory reply from you to his specific query as to 16:08 how the error had occurred?
A. I can accept that, reading that, yes.

380 Q. Yes. And you will accept, therefore, that that was the purpose of the telephone call from Sergeant $\mathrm{o}^{\prime}$ Connell which you received on either the 24th June or the 30th June, isn't that so?
A. Yes.

381 Q. I think you're maintaining that it was the 24th June, is that so? That is what is written on the top of your notes.
A. Yes, that's the date I have recorded.

382 Q. Yes. And they appear at page 884. Now, he goes on to say in his statement that he recalls you stating that the report in question contained an error and that the author of the report had been working from a template and that some of the information on the report related to a different client, and he noted those words contemporaneously; as you spoke them to him on the telephone, he noted them on a yellow Post-it; do you
understand?
A. Yes.

383 Q. And if the Tribunal might just show you, over the page to 1709 , you will see a copy of his Post-it spontaneous or contemporaneous note as he spoke with you. Do you see the word "error"?
A. Yes.

384 Q. And an arrow then, and, beneath that, the word "template".
A. Yes.

385 Q. And an arrow to the word "different".
A. Yes.

386 Q. Followed by the words "Fiona ward", your mobile number, and he has noted the date as "30/6/14. spoke to Fiona and will send in new letter".
A. Yes.

387 Q. So he is referring to you telling him that you will send in a new letter to the chief superintendent, isn't that right?
A. Yes.

388 Q. He has noted the date as 30th June 2014, do you see that?
A. I do.

389 Q. And he has certified that that is a true copy of the note which he made on the 30th June during a telephone conversation that he had with Ms. Fiona Ward, Director of Counselling, Rian National Counselling Service. The original note, he says, is attached to the Garda file held at the division office in Monaghan Garda Station,
and he gives the file number and he signs that subsequent to explanation and dated the 8th May of this year. Do you see that?
A. I do.

390 Q. Now, the first thing I want to put to you, Ms. Ward, is 16:10 that, according to the notes that you made, "Sergeant o'Connell phoned on behalf of the chief superintendent in Monaghan regarding a report of retrospective incorrect file. Pat O'Connell seeks clarification regarding the administrative error. He sought to establish how it came about. Was it a typographical error cut and paste? I stated that yes, it was a typographical error related to a cut and paste of another report." Isn't that so?
A. That's what I recorded in my notes, yes.

391 Q. Yeah. But you don't seem to recall in your notes that it appears you actually told him that the error arose by reference to some other template relating to some different client, that's not in your notes?
A. I can't see that in my notes, no.

392 Q. No. But Sergeant o'Connell has a specific note that you use the word "template" and the word "different", and in his statement, at page 1707, he has said that he recalls you telling him that the report had been worked from a template and that some of the information on the report related to a different client, and he noted that on the yellow Post-it sticker at the time you told him this on the phone, isn't that so?
A. I can see that from his statement, yes.

393 Q. Yeah. We11, are you maintaining to the Tribunal that your notes that appear at page 884, your notes of that conversation, were contemporaneous with the telephone conversation with Sergeant o'Connell?
A. That is my memory, yes.
$16: 12$
394 Q. Well, I have to suggest to you that you may be mistaken about that, because, first of all, you've no record in your notes of having told him the very significant information that the error related to the use of a template on a computer concerning another client, isn't 16:13 that so?
A. That's correct. It's not written in my notes.

395 Q. Yeah. And I'm suggesting to you that if your notes were contemporaneous with your conversation with Sergeant O'Connell, that is not a detail that you could 16:13 leave out. Do you understand my question?
A. I do. But my general practice is to write as I am speaking to somebody, and so that would generally be what would happen when I would make a phone call. So I don't have a memory of not writing as I was taking the 16:13 phone call. I can't explain the difference in the information, that's the information that I recorded. 396 Q. We11, the information that you've omitted is critical and goes to the heart of the purpose of the phone call to you, isn't that so, to clarify how the error occurred?
CHAIRMAN: Mr. Dockery, just on that, I wonder does the witness have a difficulty with what you are saying, that she said to Inspector 0'Conne11 that, look, there
was a template used from a different client and the template, unfortunately, kept a bit of what the different client had said, nothing to do with Sergeant McCabe, and it was simply retained. I wonder do you have a difficulty with that?
A. I don't have any difficulty with that. It's possible I used those words but didn't write them in my own notes. So I have no issue with that.

397 Q.
MR. DOCKERY: And insofar as anything turns on it, Ms. Ward, and I'm not maintaining that anything major turns on it, but if this -- I suggest to you that this isn't a contemporaneous note of the conversation because it is written in a rather detailed narrative which takes up a page of handwriting. I am suggesting to you that you wouldn't or couldn't have written all of that as you were on the phone.
A. I can only go by what I can remember, which is my understanding that $I$ wrote it at the time $I$ took the phone call, but I can accept that maybe it wasn't taken at the time, but my memory is that it was, but I have no issue with the information that Inspector o'Connell recalls.

CHAIRMAN: Do you have a speaker phone or do you balance it under your ear by squishing up your shoulder?
A. Usually squishing up my shoulder, yes. You can see from the state of my writing it is not particularly clear.

398 Q. MR. DOCKERY: Just on the notes, the last thing I want
to put to you, Ms. Ward, is that a very important feature of them is the record that you told Sergeant o'Connell that you would pass the information that you had given to him -- sorry, he told you that he would pass the information that you had given to him on to the chief superintendent if clarification was required, but that you would follow up with another letter to the chief superintendent, isn't that so?
A. Yes.

399 Q. And, in fact, that letter you did follow up on the 1st July?
A. Yes.

400 Q. That letter, isn't that correct?
A. Yes.

401 Q. That appears at page 887 of the materials. I am suggesting to you that it is more likely that if you wrote that on the 1st July following the unexpected phone call from Sergeant 0 'Connell, that the phone call was the previous day, on the 30th June, and not seven days earlier, on the 24th June.
A. You're suggesting that the call was on a different date, is it, and that I wrote down the wrong date?
402 Q. You weren't anticipating the phone call from Sergeant o'Connell about clarification as to how the error occurred, were you?
A. No, I don't think so.

403 Q. No. And when the cal1 came through and that was what he was concerned about and you'd told him you would clarify this by writing further to the superintendent,
you did so on the 1st July?
A. Yes.

404 Q. I am saying you would have done so with some dispatch and some urgency, and therefore the conversation with Sergeant O'Conne11 was the previous day, as he says, namely the 30th June?
A. I can acknowledge that it's possible I wrote down the wrong date, $I$ don't have any evidence anywhere else to suggest that I did, but I can accept it is possible I made a mistake with the date. I don't have any issue with acknowledging that, but I can't say, because I wouldn't remember at this stage.

405 Q. We11, I am just putting it to you in shorthand that there would appear to have been no reason to wait seven days before sending that letter to the chief superintendent to clarify the basis of the error?
A. I can accept that, yes.

406 Q. Turning to that letter, then, of the 1st July 2014, which is at page 887 , I think you clarified the matter somewhat by saying "The error occurred" -- this is, I
think, four lines down -- "when information from a report template was cut and pasted into another temp7ate", isn't that so?
A. Yes.

407 Q. What you didn't specifically state was that information 16:17 from a report template relating to a different client was cut and pasted into the template or into this report, the erroneous report, isn't that so?
A. In this particular letter, no.

408 Q. Yes.
A. I think it would have been in another letter previously.
409 Q. The next contact with Sergeant 0 'Conne11, then, was three weeks later, I think, isn't that right?
A. Yes, I think so.

410 Q. And I think that was in the form of an email to you from him of the 21st July 2014, isn't that right?
A. That's correct. I think that email asked him -- asked me to make contact with him.

411 Q. Yes. To be fair to you, you responded to that very quickly by phoning him that day?
A. That's correct, yes.

412 Q. And I think a note of the telephone conversation appears at page 890 and may be put in front of you there. Mr. Marrinan has already taken you through it. It is dated 21st July 2014. Do you see that?
A. Yes, I can see that, yeah.

413 Q. I now just want to bring your attention to the supplemental statement that Inspector O'Conne11 made to 16:19 the Tribunal on the 3rd July, last Monday, and I think it appears at volume 10, page 2887. That might be put in front of you now. Do you have that in front of you?
A. I don't yet, no.

414 Q. I see. In that supplemental statement, Ms. Ward, he 16:19 has outlined that that day, on 21st July 2014, he was on his last day at work in the Cavan-Monaghan division as a sergeant in that division, do you understand?
A. Yeah. I don't have that information in front of me just yet.

415 Q. I see. Page 2887.
A. Yes, I have it now.

416 Q. Yes. You will see on the first page in the third paragraph he says:
"I am now aware from reading Ms. Ward's statement of the 18th Apri7 2017."
Do you see that? The third -- fourth paragraph of the statement. Have you got it?
A. No, it's not here just yet. The pages are moving.

417 Q. I will just put to you what is contained in the statement.
A. Yes.

418 Q. He says that on the 21st Ju7y, Ms. Ward, when you telephoned him, that he was working his last day as sergeant in the division.
A. Okay.

419 Q. And that when he received your call he was actually at a farewell lunch in the Hillgrove Hotel in Monaghan in the company of Chief Superintendent Sheridan, all right?
A. Yes.

420 Q. Do you have any recollection of him telling you, during the course of your telephone call, that he was leaving the division with effect from that day?
A. No, I've no recollection of that. I don't recall that he said anything about that.

421 Q. Do you have any recollection of him saying to you or of you being aware that he was at a presentation lunch to
mark his departure?
A. No, I didn't know that until I saw the statement.

422 Q. Can I suggest to you that, in light of what you were phoning him about, that it seems likely that he would have said to you, whatever about the lunch, that that was his last day on duty as a sergeant in the division, in the role he was holding at that time?
A. I have no recollection of that information.

CHAIRMAN: Mr. Dockery, I appreciate that, but the extent to which I should actually care whether they were having a farewell lunch or whether it was his last day or not, I'm mystified about.
MR. DOCKERY: We11, the purpose of it was --
CHAIRMAN: I mean, what is the point here?
MR. DOCKERY: The point is that Inspector O'Connell, or 16:23 Sergeant O'Conne11 as he was then, the point relates to whether and to what extent Sergeant 0 'Conne 11 acted on the phone call, Judge.
CHAIRMAN: Yeah, yeah.
MR. DOCKERY: And the purpose of the question is --
CHAIRMAN: No, no, I appreciate that.
MR. DOCKERY: Yeah.
423 Q. You have made a note of the conversation you had, Ms. Ward, and I want to address that question with you, and you have answered it by saying you don't recall being told any of that, isn't that so? So you didn't know -- you don't recall knowing that Sergeant O'Connell was moving, leaving the division that day?
A. No.

424 Q. Al1 right. You told him that -- in that conversation what he raised with you was, according to your note, that the chief had asked that you be -- had asked that there be a phone call regarding the original referral, isn't that right, and whether the action had been followed up?
A. Yes.

425 Q. And you've given your evidence about that?
A. Yes.

426 Q. And you informed Inspector O'Conne11, according to your 16:24 note, that Garda action would be the remit of the SW Department?
A. That's correct.

427 Q. And that you would not be involved --
A. That's correct.

428 Q. -- in any follow-up, and you agreed to obtain contact details for Social Work?
A. Yes.

429 Q. And to provide -- or to pass them on to Inspector O'Conne11, isn't that so?
A. That's correct, yes.

430 Q. Why did you fee1 it necessary to take time to obtain contact details for Social Work when at all times since 14th May your contact in Social work in Cavan had been Eileen Argue, whose contact details you knew very well? 16:24
A. I wouldn't have had those details because all of the communication in terms of phone calls, et cetera, would have been by Laura Brophy, so I didn't actually have those to hand. So just to have the correct information

I asked her to provide them, and there was a slight delay in her responding before she sent them to me. And once I received them, I passed them on to Inspector o' Connell.

431 Q. On the 14th May, Laura Brophy had created an incident report form and had sent it to you, in which she had stated that Eileen Argue was the person to whom she had addressed the corrected report, isn't that so?
A. Yes, that's correct, yes.

432 Q. And I think on the 15th May 2014 Laura Brophy had
e-mailed you updating her -- updating you about her attempts to contact Ms. Argue, isn't that so?
A. Yes, that's correct.

433 Q. And in that e-mail I think she had confirmed that Ms. Argue was in contact with the chief superintendent, 16:25 isn't that right?
A. That's correct, yes.

434 Q. And I think on the 20th may you wrote to Eileen Argue to request the return of the erroneous report from Tusla?
A. That's correct, yes.

435 Q. So you knew who the relevant contact-point was within Tusla, that was Eileen Argue, and I suggest to you that you knew her contact details or had immediate and ready access to them?
A. Not necessarily. They may have been on a file and I may not have had them with me, so I was wanting to get the correct details to pass on, so it would be a quicker matter to send an e-mail to get those from Laura, who held the file.

436 Q. So your evidence is that you could not tell Sergeant 0'Connell there and then that Eileen Argue was the lady in Tusla to be contacted and what her contact details were, that is your evidence, is it?
A. From what I -- I'm not sure that he asked me the name. I just said I would forward on the details, just to be sure. I think I was being helpful more than anything else, to be honest. I was passing on the information. But you weren't able to pass it on there and then. I mean, in fact, $I$ think you did pass it on a week later by e-mail on the 28th July, isn't that so?
A. Yes, that's correct, yes.

438 Q. And I think that e-mail appears at page 894. Now, you weren't aware then, $I$ take it, that by that stage Sergeant O'Conne11 had 1eft --
A. No.

439 Q. -- the Cavan-Monaghan division?
A. No, I wasn't aware of that, no.

CHAIRMAN: Did that mean his e-mail changed?
MR. DOCKERY: He will tell the Tribunal, and has done so in his supplemental statement, that he never got the e-mail, has no recollection of ever having seen it. CHAIRMAN: But did his e-mail change? He moves from one division to another, so does that give him a that odd, but there's a lot of odd things going on. MR. DOCKERY: We11, what I can te11 you, Chairman, is that he made inquiries through the Garda IT department,
about which he has given some details in his supplemental statement, and they confirm to him that the 28th July e-mail from Ms. Ward came from a different e-mail account to previous e-mails from her. Now, whether that is --
A. Can I clarify in relation to the e-mail addresses, because $I$ can see where the confusion is? That just relates to how the e-mail -- it's an IT thing. So my e-mail address is fiona.ward@hse.ie. If you click 'reply', sometimes it comes up as fiona.ward@maile.hse. 16:28 It's actually the same e-mail account; it's just how the -- technically, I don't know how it operates, but sometimes a different e-mail address appears but it is actually the same e-mail account.
CHAIRMAN: Well, in cases before in the High court I 16:28 have had e-mails and there are vagaries. But it is a simple question: did his e-mail address change simply because he moved from one part of the country to the other?
MR. DOCKERY: No, Chairman, it didn't change.
CHAIRMAN: Yes. Well --
MR. DOCKERY: It didn't change.
440 Q. But he carried out his own search of all relevant e-mails on his personal e-mail account, patricka.oconnell@garda.ie, and he also arranged or carried out searches on the Monaghan division office archive e-mail account and found no trace of your e-mail, Ms. Ward, of the 28th July.
CHAIRMAN: But to search your e-mails, you've got to
retain your e-mails.
MR. DOCKERY: Yes.
CHAIRMAN: And if you delete an e-mail you're not going to find it on a search unless you get in a forensic service and, even still, they may not be able to find it, depending on whether it has been deleted properly or written over or not.
MR. DOCKERY: Well, that is correct. In the scenario where an e-mail may have been deleted, yes.
CHAIRMAN: Mr. Dockery, I will tell you, I am much more 16:29 worried about this, Mr. Dockery --
MR. DOCKERY: Yes.
CHAIRMAN: I am much more worried about this. I mean, Mr. McDowell has made the point, here's a catastrophic error, here is the reputation of Sergeant McCabe being shredded, here is something which didn't amount to sexual assault, according to the DPP's analysis, namely the event on the couch, if there ever was a couch, if there ever was an event, and I'm not going to judge that one way or the other, I'm not tasked with doing that, into something which carried a serious sentence of imprisonment. And I'm wondering how the Gardaí acted on that. To what extent did they take it up and run with it, to what extent did they give it any credibility, and that is what I would like help on. In 16:30 other words, how soon was it discovered that this was a silly error which was a denigration of someone's character and therefore serious? Did they discover that? when did they discover that? what did they do
about it in consequence? That's what's missing. And also, to what extent was it passed on from the Bailieboro area to the Commissioner in sligo or to headquarters in Dublin? Again, that's a bit of the
puzzle that is missing. And it seems to me that I am

16:30 not getting information on that, or that perhaps you're not being given instructions on that. I don't know, it's not a criticism. But I am telling you that is what I am actually interested in. Because in terms of follow-up on this, the follow-up doesn't seem to be from the Garda, though it could be if we could establish those little bits and pieces instead of who was at a lunch, or whatever. The follow-up is the idiotic follow-up from Tusla on 29th September 2015 writing to Sergeant McCabe at his home and telling him his children are at risk and that he is guilty of digital, anal and vaginal penetration, despite the fact that Tusla had that report withdrawn by Rian Services. So I'm interested in how the Gardaí reacted to this. MR. DOCKERY: of course, Chairman.
CHAIRMAN: As opposed to the minutiae of who was at what e-mail address or at a lunch, or whatever. MR. DOCKERY: Yes, of course, Chairman, and you will have to hear evidence from a variety of Garda witnesses at senior rank level, whom I don't represent, in the course of these hearings over the next two weeks. And the purpose of my questions this afternoon is just to establish that Sergeant o'Connell, I think, on behalf of the chief superintendent, took whatever steps he
could to follow up with this witness.
CHAIRMAN: Mr. Dockery, I very often write down in a case what is the position, let us say, of the defendant when counsel put the position of the defendant. I like people, if they are going to examine witnesses, to actually put their case. And it's not a criticism of you, but I really need to know how the Garda reacted to this matter. Did they take it seriously? Did they say, oh, he's at it again? Did they say, oh, this is absolute nonsense? Something in between? There's a lot of variables there, but I actually need to know what the case being made is.
MR. DOCKERY: Yes. We11, you will appreciate, Chairman, that Sergeant o'Connell's contact with this witness occupies a very tiny space in that bigger picture, and that is just what I am concerned with this afternoon.

CHAIRMAN: I would still like to know how did Sergeant o'Connell react to this. This is something, in other words, that we have had before, this is an idiotic mistake, there's reference to the meath division being called in. To what extent were the Meath division in any way engaged in this matter, or, in other words, a division outside of Cavan? So there would be an independent investigation; to what extent did anybody this is absolute nonsense, poor Sergeant McCabe. I really need to know that from anyone who is representing any garda.

MR. DOCKERY: very well. we will address ourselves to those broader questions, Judge, on the date when Sergeant o'Connell is scheduled to give evidence, perhaps.
CHAIRMAN: People should have instructions on that. MR. DOCKERY: Thank you.

END OF CROSS-EXAMINATION BY MR. DOCKERY

MR. DIGNAM: Chairman, Ms. Ward, I appear on behalf of the Garda Síochána and I just have a few questions, but I might just address the Chairman before I begin with those questions, Ms. Ward.

Chairman, in relation to those broader questions and legitimate questions that the Tribunal has raised, I can tell the Tribunal that, first of all, the position in relation to the matter being referred out of the relevant district or division comes from a reference in a letter or a report that was sent by Superintendent Leo McGinn on the 8th May in which he, having received the erroneous allegation, believing it to be a new allegation or a new referral, reported to his chief superintendent that this had come in, there had been a previous allegation which had been investigated, and he 16:34 felt that this warranted being investigated by an external -- or by a unit external to the relevant district or division. That appears to be where the reference to an external unit investigating the matter
comes from. And, in fact, the Tribunal will see from the evidence from the Garda witnesses that no new investigation as such was, in fact, carried out. In relation to the Tribunal's questions as to what the Gardaí did with the matter - did they run with it? Did 16:35 they carry out another investigation? Did they think it was -- I think the word the Tribunal used was, did they think it was stupid? In fact, what the evidence will show, Mr. Chairman, is that over the course of -in fact, quite rapidly and over the course of June and July, it became apparent to the senior Gardaí, in particular Chief Superintendent Sheridan, that this was in fact the allegation, that it was an error as had been notified to them by Rian and, in fact, it was simply a repeat of the matter which had been
investigated back in 2006 and therefore didn't require to be investigated again and there was no further investigation.
CHAIRMAN: And did anybody cal1 in Sergeant McCabe and say to him: by the way, a very idiotic error has come along?

MR. DIGNAM: No, Chairman.
CHAIRMAN: And by the way, we're doing nothing about it because we know it's not true?

MR. DIGNAM: No, Chairman.
CHAIRMAN: In due course, we will hear if there was a reason for that?

MR. DIGNAM: Yes.

441 Q. MR. DIGNAM: Ms. Ward, I just have a few questions, and you will forgive me if I refer to some documents which have already been opened to you. If I can start with the letter from yourself to Chief Superintendent Jim Sheridan of the 22nd May 2014. That's at page 881 of the booklet. Actually, just before I ask you to turn to that letter, Ms. Ward, can you tell us what the administrative or clerical support was in Rian at the time? This is back in 2014.
A. In the Cavan office there was a part-time administrator who would have supported the counsellors there in terms of their administration. In the Navan office there was a part-time administrator and also a grade 6 who would have undertook HR, annual-1eave duties, that kind of thing, who also reported to me.
442 Q. Yes. And is that the sum total of the administrative clerical staff, or were there clerical staff also?
A. No, that is the total of the staff, yeah.

443 Q. And from the point of view of the letters being prepared and sent out, did counsellors and managers prepare and type their own letters or were they typed by the clerical administrative staff?
A. Probably a mix. Generally, I would have prepared my
$16: 36$
$16: 36$ own letters. Sometimes $I$ would have passed them on to admin to send out to put in the post if I wasn't going to be back in the office. So, for example, e-mail them without clients' names or details and they would be put
in later on if I'd passed on that name. In the Cavan office I think the counsellors would have -- the administration staff would type some of their letters for them, yes.
444 Q. On page 874 of the booklet there's an e-mail from you to Ms. Anne Masterson, isn't that right?
A. That's right, yeah, I would have typed up a letter and at the time I was asking her to put in the details, the client's details, and I have superintendent's name written there. We were waiting for that detail. By the time the detail came $i n$, $I$ was in a position to put those details in myself and to send the letter. MR. DIGNAM: Yes. So, in this instance, you had in fact sent the draft letter with blanks.
A. Yes.

445 Q. And presumably sent it by e-mail?
A. Yes.

446 Q. So there was a soft copy available to Ms. Masterson to fill in those details?
A. Yes.

447 Q. If I can just turn then to that letter. In your evidence yesterday you said that you sought advice from data control, I think that was Rosalie Smyth-Lynch, and you said it was because data control was not your area of expertise?
A. Mm-hmm.

448 Q. That's correct, is it?
A. Yes.

449 Q. Yes. And you sought that advice in the first instance

I think in a telephone call, is that right --
A. Yes.

450 Q. -- with Ms. Smyth-Lynch?
A. Yes.

451 Q. And there is a memo of that telephone call on page 862, 16:39 if I can ask you to have a look at that.
A. Yeah.

452 Q. I know you have read this previously?
A. Do you want me to read it again?

453 Q. Yes.
A. "Spoke with Rosalie Smyth-Lynch, data controller. Rosalie stated that as it is not possible to identify the person in the report in the section with the incorrect information that it is not a data breach but an administration error. Rosalie advised that all
incorrect reports should be retrieved and correct reports sent to the relevant personne7. I advised Rosalie that the garda stated they needed to keep the original report on file. Rosalie stated that there would be no reason for this and that I should write to the chief superintendent for his address on7y and request the original incorrect report back. Similarly incorrect reports should be retrieved from all parties who received the original. I agreed to follow up on same."

454 Q. Now, did you send the incident report form that you prepared, I think was it 14th May, was it, 14th May, did you send that to Ms. Smyth-Lynch?
A. That would have gone to Ms. Smyth-Lynch, yes.

455 Q. And the copy we have doesn't contain any surnames, it doesn't contain any names at al1, did you tell Ms. Smyth-Lynch the names of any of the parties?
A. From what I recall, no, I didn't.

456 Q. Okay. So on that basis, on the basis of your recollection, Ms. Smyth-Lynch was given this advice on the level, it was general principle?
A. Yes, any client, yes, or any information, yes, that's correct.
457 Q. So Ms. Smyth-Lynch will say that nobody could be identified?
A. That's correct.

458 Q. She was saying that without knowing the names of any of the parties or how recognisable or distinctive those names might have been?
A. That's correct, yes.

459 Q. And you then sent the letter - sorry to be jumping back and forth, Ms. Ward - at 881, you then sent that letter to Chief Superintendent Sheridan and this is the letter, rather than reading it all, Ms. Ward, this is the letter in which you ask him to arrange to have all copies of the incorrect report, including any copies made as part of the Garda procedures in following up on this report, to return them to you?
A. That's right, yes.

460 Q. And in making that request of Chief Superintendent Sheridan, I take it -- or is it fair to say that you were acting exclusively on the basis of the advice that you had received from Ms. Smyth-Lynch?
A. Yes.

461 Q. And what is Ms. Smyth-Lynch's position in the HSE?
A. Her title, as far as I'm aware, is director of consumer affairs, so she has responsibility relating to data protection as well, as part of that.

462 Q. Okay. If can I then ask you, Ms. Ward, to turn to page 850 of the booklet. This is the incident report prepared by you on the 14th. Now, in that, under the heading "Nature of Incident", you say that:
"A counsellor/therapist working in the Rian office in
Cavan was contacted by a client on the 14th May 2014." We now know that to be Ms. Brophy.
"And the client stated that it had just come to their attention as a result of her recent contact with Gardaí that a written report drafted by the counsellor/therapist with the consent of the client detailing allegations of past abuse experienced by the client and submitted to the counsellor/therapist in the Child and Family Social work Service 9th August 2013 contained inaccurate information regarding the nature of the abuse reported by the client."

That passage where you say "The client stated that it had just come to their attention as a result of a recent contact with Gardaí," were you aware at that stage that it was the client's father, who is a garda, had brought it to the client's attention?
A. From my notes, as far as I'm aware I would have taken a call from Laura and in those notes stated that the
client had contacted, alerted us to the error, that her father was a garda in -- was a garda, yes.
463 Q. Yes. So you knew at the time that it had come to Ms. D's attention through her father, who is a garda, telling her about this report having been received?
A. I'm not sure if I can state that emphatically. I knew that he was a garda, that she had seen the report and that we had had contact -- or that she had contact -said that she had seen the report. But I couldn't say who showed her that report, to be honest. I wouldn't have that information.

464 Q. On page 845, your supervision, that is the note of your supervision meeting -- sorry, I think you describe it as a supervision meeting on the 14th May 2014 ?
A. Yes. This would actually have been a phone call. This 16:44 was in relation to the error.
465 Q. Yes. And you will see between halfway and two-thirds of the way down the page, it's noted that her father saw the report because he is in the Gardaí?
A. Sorry, yes. I just wasn't remembering my notes correctly.
466 Q. Yes, that is fine.
A. Yes.

467 Q. So it is clear from that --
A. Yes.

468 Q. -- that when you wrote the incident report form you knew that the client had been told by her father?
A. Sorry, yes.

469 Q. I'm just curious as to why you didn't simply say that
in the incident report why the -- I don't mean this in any disrespectful sense, but the vagueness, that it came to his attention as a result of a recent contact with Gardaí, why not say her father told her?
A. I suppose I wouldn't have seen the relevance of that in 16:44 particular at the time, and also, I would be very conscious of maintaining confidentiality in relation to individuals, so I would write in a way that is conveying the information in terms of what the error is but not providing information that in any way could
identify somebody. So I would have been cautious around that, I expect. So there's no particular intention behind that.
470 Q. Now, if I can ask you to turn to page 867. This is Ms. Brophy's e-mail to you of the 15th may 2014 in which Ms. Brophy says that "Ms. Argue informed me that she contacted the chief superintendent in charge of this investigation and he informed her the alleged has not been contacted in relation to the case as they are just beginning to look into the report from social services yesterday."
who did you understand Ms. Argue to have contacted? In other words, who was she referring to when she mentioned the chief superintendent?
A. This call was taken by Ms. Brophy and just directed to me. To be honest, I wouldn't know who that actual person would have been, and you will see that I've at times written the wrong job titles for people, so I wouldn't have had experience of who exact personnel
were, so I can't confirm who that person was.
471 Q. Well, my understanding from what you said yesterday is that Rian don't have -- generally don't have direct contact with the Gardaí?
A. No, that's correct, yeah. That's correct.

472 Q. So you wouldn't necessarily be on top of the different ranks?
A. Absolutely not, no. No, I wouldn't have an awareness of those, or who would be stationed at different Garda stations.

473 Q. So is it fair to say that you are taking that as a report of what Ms. Argue said to the chief superintendent?
A. Yes.

474 Q. Or, sorry, to Ms. Brophy?
A. Yes.

475 Q. Similarly, on page 868 is an e-mail from you to Ms. Brophy -- sorry, from Ms. Brophy to you, I should say, and she refers to having received a call back from the superintendent. Did you know who that superintendent was at that time?
A. No, I wouldn't have been aware of who the person was, no.

476 Q. And then you will see, just below that, two lines below that, there is a reference to the matter being given over to the Commissioner and a separate team to investigate the case outside the region. Did you know who was being referred to when the word "commissioner" was used?
A. No, I would not, no.

477 Q. If I could ask you to turn to page 882.
CHAIRMAN: I think it was accepted yesterday that "commissioner" means regional commissioner as in sligo.

MR. DIGNAM: Yes.
CHAIRMAN: But again, I'm interested what communication there was from there to headquarters or by anywhere else, because, after all, people do talk.
MR. DIGNAM: Yes. And the Tribunal will hear evidence from Assistant Commissioner Kieran Kenny, and indeed he 16:47 deals in his statement as to what communication was passed to the Commissioner's office.
478 Q. Now, Ms. Ward, page 882 is the letter from Chief Superintendent Sheridan to you of the 18th June seeking clarification on a number of matters, and Mr. McDowell has asked you about this letter, so I'm not going to ask you about it in any great detail. But you described yourself in your evidence today that you were happy to respond to the chief superintendent's questions?
A. Yes.

479 Q. You'11 know, from having discussed it with Mr. McDowe11 earlier this afternoon, that there were, in fact, three questions contained in that letter?
A. Yes.

480 Q. Two bullet-points with three questions. The first question was in relation to whether this related back to the 2006 allegation. I'm not going to ask you about that. And point 2, Chief Superintendent Sheridan
writes -- sorry, you write to Chief Superintendent Sheridan -- sorry, Chief Superintendent Sheridan writes:
"I would appreciate clarification on how the
administrative error referred to occurred and came to light which resulted in your letter dated 22nd May 2014."

And I was curious and wanted to explore with you why you didn't answer the second question; in other words, how the error occurred. Now you have answered that question for us in response to Mr. McDowell's questions and you have made it clear that it wasn't that you were trying to be evasive or you had no intention to be evasive. And in fact is it fair to say that the absence of the answer to that question in your responding letter led to some of the questions that Inspector $0^{\prime}$ Connell subsequently asked you?
A. Yes. I would accept that, yes.

481 Q. Yes.
A. Yeah, yeah.

482 Q. And is it fair to say that you answered the question when Inspector 0'Conne11 asked the question?
A. Yes.

483 Q. Yes. Now in relation to your answers, in evidence you said that you had phone conversation with Inspector O'Conne11 I think on the 24th June, and if you could turn to page 884 , in the first main paragraph of that

1etter you record that:
"Pat O'Conne11 seeks clarification regarding to the administrative error. He sought to --"

You might help me with that Ms. Ward.
A. Yeah. "не sought to establish how the error came about. Was it a typographical error - cut and past? And I stated yes, the error was typographical, related to a cut and pasting of another report."

484 Q. Yes. And you said in your evidence that it was Inspector o'Conne11 who asked was it a typographical error, a cut and past, and that you answered yes and you then said in the witness box this afternoon that that was wrong but that it was just an easy way, i.e. of you just using his words?
A. A way of describing the error, yes, that's my recollection, yes.
485 Q. You subsequently then in your letter, in a letter to 16:51 Chief Superintendent Sheridan on the 1st July 2014, which is at page 887, you write to Chief Superintendent sheridan:
"I wish to clarify that the administrative error occurred as a result of typographical mistake made by councillor-therapist who compiled the report. This error occurred when information template was cut and pasted into another template."
A. Yes.

486 Q. Now, that is with the benefit of a week of reflection and you find yourself using the same words?
A. Same terminology, yes.
$16: 52$
Q. Could you explain that?
A. The only way I could, I can't think -- I'm not able to remember back to exactly my thought process at the time. I probably referred to my notes when I was drafting up the area and that was the reason for using that. Obviously I know now that that doesn't describe it accurately, but $I$ can't explain it beyond that. I'm not able to recollect.
488 Q. Would you accept that it was important to explain it accurately?
A. I absolutely can accept that now. I suppose seeing it from this position now things look very different. I suppose I understood the importance of correcting the error at the time, I suppose I probably wasn't holding the same perspective in terms of explaining exactly how it occurred. I wouldn't have been as focused on that part of it at that time.
489 Q. You see, I have to put it to you that having used the words that it was typographical error, a cut and paste in your conversation on 24th June and then a week
later, after some reflection presumably, and the exercise of sitting down to write a letter, you find yourself using the same words, that that is consistent with that being your view that that is what happened --
A. $\mathrm{Mm}-\mathrm{hmm}$.

490 Q. -- rather than simply accepting the words that were used by Inspector 0'Conne11?
A. $\mathrm{Mm}-\mathrm{hmm}$.

491 Q. You wil1 understand what the Tribunal has to look at is 16:53 acts and omissions by various parties and that by saying that you simply used the words that were given to you by somebody else, particularly a member of An Garda Síochána, that may be used against that member?
A. I understand that, yes.

492 Q. Or against An Garda Síochána?
A. Yeah, yeah.

493 Q. With that in mind, I have to put it to you that you were satisfied to describe the error in that fashion and you weren't under any compulsion or even suggestion 16:54 by a member of An Garda Síochána to describe it in those terms?
A. No, no, absolutely not. No. It was just -- -

494 Q. You weren't satisfied --
A. Sorry, no, I wasn't under any pressure to use those words. No. Absolutely not, no.

495 Q. You mentioned in your evidence yesterday that the 2014 report from Rian to Tusla had gone outside the Rian service, naturally because it had already been sent to Tus7a?
A. Yes.

496 Q. And I think you said that you weren't sure where the information was or who had seen it and you accepted, in response to Mr. Marrinan's question, that by the time
the error came to notice it had been in circulation for nine months?
A. Yes.

497 Q. Have you any idea who or how many people -- firstly, I will start with, which or how many agencies had seen the report from Rian that was sent to Tusla in August 2013, between August 2013 and May 2014?
A. No, I would not know that.

498 Q.
And therefore you'd no idea how many people within those agencies would have --
A. No, I don't know, no.

499 Q. But as a minimum do I take it that you would accept that Tusla had seen it?
A. Yes.

500 Q. Rian of course had seen it?
A. Yes.

501 Q. And the National Counselling Service in the county, in the southeast, to which the file had been transferred --
A. Yes.

502 Q. -- had seen it also?
A. Yes.

503 Q. At a minimum you would have know that they, that those agencies had seen it?
A. Yes.

504 Q. And I think your answer, not knowing how many people would have seen it is consistent with what you said earlier, that you wouldn't have knowledge of the internal procedures of those different agencies?
A. That's correct, yes.

505 Q. Thank you Ms. Ward.

MS. WARD WAS THEN CROSS-EXAMINED BY MR. CUSH
MR. CUSH: Chairman, if I may very briefly.
506 Q. Ms. Ward, you were asked a number of questions by Mr. McDowe11 referable to the letter of 18th June 2014 on page 883. And you'11 probably recall Mr. McDowe11 suggested to you that this letter was less than wholly helpful to the superintendent, not as candid as it might have been, and in particular he drew your attention to the fact that you hadn't explained how the error had occurred, and he asked you whether you were trying to protect anyone; do you recall those questions?
A. I do.

507 Q. He didn't, I think, refer you to your exchanges with Detective Sergeant Pat O'Conne 11 within a matter of days, be it the 24 th June or 30 th June, and he didn't refer you to your letter of the 1st July. would you just look at that please on page 887? On the third line second sentence you say:
"I wish to clarify that the administrative error occurred as a result of a typographical mistake made by 16:57 counsellor-therapist who compiled the report. This error occurred when information from a report temp7ate was cut and pasted into another temp7ate."

Just pausing there. Did that represent your understanding at the time of how the error had occurred?
A. In as far as I was aware at that stage. I mean, I hadn't explored in great detail the computer side of things in terms of how it had occurred. So that would have described for me probably how that had occurred.
508 Q. And to this day are you in any much better position to describe the error?
A. To be honest, no. I don't have an understanding of how 16:57 it occurred. No.

509 Q. Were you being less than candid with the chief superintendent?
A. No. No. I wouldn't say that I was. I would tend to respond openly in most of my communications and endeavour to respond as best I can.

510 Q. Thank you Ms. Ward.

## MS. WARD WAS THEN QUESTIONED BY THE CHAIRMAN

511 Q. CHAIRMAN: Ms. Ward, I have just got a couple of questions for you, if I may. First of all, you mentioned workload and I'm afraid I am confused in relation to workload. There's been mention of 37
cases, there's been mention of seven cases. Clearly in any counselling services there would be old cases, in other words clients who have gone from a year or whatever and who are not feeling right and I know from

Laura Brophy's evidence yesterday some people have 30 or 40 sessions?
A. $\mathrm{Mm}-\mathrm{hmm}$.

512 Q. CHAIRMAN: So that would go over perhaps a calendar year anyway?
A. Yes. Sorry, the 37 cases refers to the number of retrospective reports made, not the number of clients in the service.

513 Q. CHAIRMAN: Okay. And in terms of Cavan-Monaghan it was seven, what lawyers call, historic sexual abuse allegations?
A. Yes. In 2013.

514 Q. CHAIRMAN: Yeah. One of the things that might puzzle people listening to today's evidence, yesterday's evidence, is why people don't sit down together and have a chat?
A. $\mathrm{Mm}-\mathrm{hmm}$.

515 Q. CHAIRMAN: I mean, Cavan is not enormous, Bailieboro is not very far away. I know it has been floated as to whether, and this is a question you were completely candid in your responses to the Gardaí, but I don't know if you can see any reason why they wouldn't have requested, for instance, to meet with you or call on you to have a chat through this or to call on Laura Brophy and have a chat, have you any reason to that?
A. No, there would have been no reason, there would have been no issues in terms of any relationship difficulties or anything like that. We would have been happy to respond.

516
Q. referred to social work - and I'm confused there, because I understand social work is HSE and also Tusla or Child and Family Agency - is literally only a walk away from where you are, isn't that right, in Cavan?
A. Well actually, I don't work in Cavan generally so I don't know exactly the distance. I think it is probably a short drive. It's not too far, no.
517 Q. CHAIRMAN: I was told yesterday that you only had to walk up the road.
A. Right, yes.

518 Q. CHAIRMAN: And how far away the garda station is I don't know, but again --
A. I don't know.

519 Q. CHAIRMAN: I haven't been in Cavan for a while but I 17:00 have been in it in the past and it's not big.
A. No.

520 Q. CHAIRMAN: Do you know anything reason why people couldn't sit down together to discuss this if they really had these terrible queries on their mind as to what had occurred?
A. No. We certainly would have been very open to any meetings or communications that were put to us. Obviously when it's suggested that maybe we could have made contact that is a suggestion that perhaps should have been thought of. But we certainly would have been very open to any meetings or communications to discuss this, absolutely.
521 Q. CHAIRMAN: Yeah. In relation then to Ms. Y, I think
there has been some investigation by the Tribunal as to whether Ms. Y actually existed or whether this is an invention.
A. Yes.

522 Q. CHAIRMAN: Are you satisfied Ms. Y existed, does exist? 17:01
A. I'm absolutely satisfied. I would have presented the investigators with the original file which they would have seen.

523 Q. CHAIRMAN: Yes.
A. They would have seen evidence on the file of the sessions she attended, her information. Also even in following up with the Tribunal in relation to this matter we would have contacted her to let her know. So that confirms her existence.

524 Q. CHAIRMAN: Yes. And she has been represented at a private sitting of the Tribunal prior to these public hearings beginning.
A. Yes, absolutely I'm satisfied that she is a real client, yes.
525 Q. CHAIRMAN: Is there anything in the file, and you would 17:01 be an expert as to how files are put together and what they look like, to suggest to you that there is any suspicion in relation to any of this in the manner in which anything to do with her was recorded?
A. No, absolutely not. I'd be very satisfied that there 17:02 was no malice at all from our service.

526 Q. CHAIRMAN: And I think apart from the investigators looking at the file -- and the request was that they would bring back no information in relation to Ms. Y so
it could not be circulated?
A. Mm-hmm.

527 Q. CHAIRMAN: I know the Forensic Service of Northern Ireland on behalf of the Tribunal have also looked at the computer data in relation to what came from where, 17:02 when, how, isn't that correct?
A. Yes, that's my understanding, yes.

528 Q. CHAIRMAN: All right. The next thing I wanted to turn to was the excel spreadsheet if I might, please. Again please, I'm just a wee bit confused in relation to 17:02 that. The excel spreadsheet that we have been referring to -- and I have marked so much now why actually find the page number, if someone would be so kind as to help me.
MR. MCGUINNESS: 825, Chairman.
CHAIRMAN: Thank you. 825, yeah.
529 Q. The reason for the reaction is, I take it that we are talking about a whole load of people who have nothing to do with any of this?
A. They would be the other reports, the other 37, yes. 17:03

530 Q. CHAIRMAN: who have rights of privacy obviously.
A. Yes, absolutely.

531 Q. CHAIRMAN: Yeah. It says 2013, when do you actually compile these things?
A. Generally it's at the end of the year. So they would 17:03 be reports relating to 2013. So usually it would be December or January when I would have quiet time in the office.
532 Q. CHAIRMAN: We have a kind of three month window

December 2013, January/February 2014 that kind of thing?
A. Yeah. I think it would have been January. Usually I would go in and do it around then.
533 Q. CHAIRMAN: Yeah. And did anybody put into that -- you 17:03 see where -- if you wouldn't mind calling up page 825 , do you see it in front of you now?
A. Yes.

534 Q. CHAIRMAN: Do you see on the very right-hand side --
A. Yes.

535 Q. CHAIRMAN: We11, I will go through it. It's: "Month, number, date of report, name of c7ient" - obvious7y that is gone - "area, nature of report, reported to, allegation against, nature of relationship." "Nature of report" is blanked out, but was it the Ms. Y allegation or the Ms. D allegation?
A. In this particular record, is it?

536 Q. CHAIRMAN: Yes.
A. This would have been all of the reports for that year.

537 Q. CHAIRMAN: No, no, I know. But when you look at the bit related to Ms. D --
A. Yes, what would have been blanked out related to that, it would have said, for example, "CSA retrospective" which means historical child abuse. So it is a general term that I use.
538 Q. CHAIRMAN: Yeah. So, it doesn't actually give a description?
A. It doesn't give a description, no. It's general.

539 Q. CHAIRMAN: Anywhere in this form is there room for a
description?
A. No. No.

MR. MCGUINNESS: Page 827.
CHAIRMAN: I beg your pardon?
MR. MCGUINNESS: Page 827.
17:04
540 Q. CHAIRMAN: Yeah. "CSA retrospective" but it doesn't go beyond.
A. No, it's a category that we use. We don't give -- I don't put more detailed information on that.
541 Q. CHAIRMAN: I was just wondering, to compile this did you have to physically fish out the Ms. D file and look at it?
A. No. No. I just looked at the form. I wouldn't have access all the time to the files. They would have been in the office. I'm based in Navan and the file would have been in Cavan.

542 Q. CHAIRMAN: So in a way, and I'm not trying to denigrate this in any way, this is a bit like the reports that hotels used to do for Bord Fáilte saying how many people stayed in their hotels --
A. Yes.

543 Q. CHAIRMAN: -- how many rooms are occupied or whatever? It is entirely a statistical thing?
A. Yes. It is a statistical exercise.

544 Q. CHAIRMAN: And it is treated in that way?
A. Yeah.

545 Q. CHAIRMAN: Then the last thing I wanted to ask you about was this: Looking at the guidelines, which are pretty clear that there ought to be a meeting either
every month or bimonthly, and appreciating as well that you are in -- where are you?
A. I am based in Navan.

546 Q. CHAIRMAN: You're in Navan, they're in Cavan. And again, those are not very far away?
A. Mm-hmm.

547 Q. CHAIRMAN: And appreciating that people have other things to do, can people not be made to realise that there's a particular day of the month where it doesn't matter what they are doing, that they just have to turn 17:06 up to a meeting and we all have to sit down, no matter how boring it is, and discuss these cases? I mean, is that beyond the discipline of the organisation to do that?
A. No. I don't think it is. I suppose if there's enough 17:06 requirement for that, yes, it could certainly happen. Yes.

548 Q. CHAIRMAN: I understood, and I may be wrong, but I understood when the guidelines were being drawn up that - and again I'm not blaming you, it's organisational thing, but - there was an input by your organisation into what the guidelines should say?
A. Mm-hmm.

549 Q. ChaIRMAN: so having done that input did nobody say 'well, our duty is to have a meeting once a month or once every two months, so it's going to be the first Tuesday of every month and everybody is going to turn up in Navan and it's going to take two hours and then we can all go and do whatever else we want to do'?
A. Certainly internally the meetings weren't a problem, it's -- the difficulty is trying to get meetings and set them up with say other organisations, the Social Work Department. So we would have met regularly internally for clinical issues.

550 Q. CHAIRMAN: Oh, I know that.
A. Yes.

551 Q. CHAIRMAN: I appreciate that. But you will appreciate as well that the difficulty with -- the danger is of lack of communication --
A. Yes.

552 Q. CHAIRMAN: -- and the fact that different agencies are tasked with similar things --
A. Yes.

553 Q. CHAIRMAN: -- and the guidelines clearly say you're 17:07 supposed to be talking about.
A. Yes I accept that.

554 Q. CHAIRMAN: who would have had ultimate responsibility for ensuring those meetings take place?
A. Ultimately that would have been me.

555 Q. CHAIRMAN: Yeah. All right. That's fair enough. Unless there's any other questions then?
MR. MCGUINNESS: No, sir.
CHAIRMAN: Thank you very much.
A. Thank you thank you.

## THE WITNESS THEN WITHDREW

MS. LEADER: The next witness, sir, is Carme 1 McAulay
and her statement is to be found at page 1374 of the materials in volume 5.

MS. CARMEL MCAULAY, HAVING BEEN SWORN, WAS DIRECTLY EXAMINED BY MS. LEADER

556 Q. MS. LEADER: Ms. McAulay, if you outline to the Tribunal your qualifications.
A. I am a professionally qualified social worker. I graduated from UCD and I obtained my professional qualification in Leeds.
557 Q. If you can briefly outline your work history as well, please?
A. I started my work in 1989 and I started with the then North Eastern Health Board. My job at that time would have been very much generic social work, which would 17:08 have covered fostering, adoption, child protection and welfare. I then moved into a specialist area in fostering and children in care for a period of time and after that $I$ was actually in that post for about 14 years as a team leader and I moved then into my current 17:09 role, which is team leader in child protection and welfare across the Cavan-Monaghan area.
558 Q. Do you remember the date you moved -- you became team leader in child protection and welfare?
A. My memory of it is it was approximately 30th May 2014. 17:09

559 Q. 2014. Just in very general terms can you remember did you have any involvement in Ms. D's file or her case at any time during your employment with the Health Board?
A. No. I never had any involvement in my time with the

560 Q. Okay. And in relation to a file that was created in relation to Sergeant McCabe, to your knowledge, until very recent times, did you have any involvement in that file?
A. I had no involvement in that file. As I say, I started as team leader in child protection welfare in 2014 and I transitioned into that post under the -- I suppose with my previous colleague, Ms. Eileen Argue. I was with her for a week. And I remained in that post as 17:10 team leader in duty intake until August of that year, the end of August I think. So I would have been approximately ten weeks to 12 weeks in that post. And in August then I moved back into the Monaghan office to cover just duty intake and further assessment child protection in Monaghan only.
561 Q. Okay. You will understand that your name appears on a Notification of Suspected Child Abuse which was sent to Bailieboro Garda Station, and that form is dated 10th June 2014.
A. Yes.

562 Q. It's at page 1387 of the materials.
A. Yes, I am aware of that.

563 Q. You are said to be the designated social worker dealing with the matter, is that correct?
A. Yes, I can confirm that that is on the form.

564 Q. That's your name?
A. And that's my name that is on the form, yes.

565 Q. And that is your telephone number at that time, is that
correct?
A. Yes, yes.

566 Q. And at that time you were actually working as team 1eader --
A. Yes.

567 Q. -- is that correct?
A. Yes. And I suppose maybe if I can put this into context, into some context. I see that it is an amended notification and in brackets it says
"(Previously notified on the 2nd May)", I would not 17:11 have been in that post at that time, the 2nd May. And the second notification then, which is a further date, I was in post at that point but it's the same information. So my understanding would be that the person -- that it was the person -- it was the same information but just notified and with the word very clearly across "amended notification" on it, with my name on it. And in relation to why my name is on it: The case was not allocated, so it would be standard practice if there's cases not allocated that under that 17:12 section you would put somebody's -- you know, a social worker's name, and in this instance my name was put there as the team leader.

568 Q. Did you put your name on the form?
A. No.

569 Q. Do you know who put your name on the form?
A. I don't. But I could -- I suppose I would imagine that it was the person who filled out the form in May with the same information, would have -- that'd be the same
information and that person was -- I'm assuming that it was my colleague who I took over from. I'm assuming that she put my name because she was leaving the service at that point and she wouldn't have been -- she was leaving the service I think actually the first week 17:13 of June in that year. So she would have been saying that I was the person to contact going forward in relation to any queries they might have.
570 Q. And were you actually the designated social worker dealing with the matter at that time?

17:13
A. No, I wasn't. It'd be standard practice that if it's not allocated, which the team leader for that service area's name would be put on those forms. So I can see where that, how that happened.
571 Q. okay. If you could explain to the Tribunal, please, 17:13 who would have had responsibility for checking that form in the normal course?
A. In the normal course I suppose the form would be filled out by the social worker who takes the information from whatever source that would have been. The social worker would usually talk to the team leader and I suppose the team leader would be trustful that the social worker would have the correct information, and if it was appropriate that between the discussion and the team leader they would put that information -- that 17:14 information would go, would be put on the form and then it would be signed off by the principal social worker as well.
572 Q. So as you were the team leader at that time when the
form was actually sent to the guards --
A. Yes.

573 Q. -- was the procedure followed? was there any discussion with you in relation to --
A. No, there wasn't. Because I wasn't aware that my name 17:14 was on this notification.
574 Q. Okay.
A. I can understand why it was; because the team leader who was in post prior to me possibly put my name on it. I can only surmise that because the garda notification in May it's the same information and is signed by the previous team leader, Ms. Eileen Argue. The same information, with the amended -- with very clear amended on it, it's the same information and my name is on it, because she was leaving the service at that time. So it was just for, if anybody wanted to have further contact that I was the person to --
575 Q. okay. So am I correct in saying that the procedure, the correct procedure wasn't followed in relation to checking the form at that time?
A. I can't say.

576
Q. If you didn't --
A. I cannot say. I don't know. I wasn't aware of this notification. I wasn't aware that my name was on that, on the notification -- on the amended notification, only until this Tribunal.

577 Q. So just to put the matter in context, it's in relation to a retrospective adult disclosure made by Ms. D, is that correct?
A. That's correct, yes.

578 Q. And it's an amended notification, the matter had previously been notified to the Guards on the 2nd May 2014, is that correct?
A. That's correct.

579 Q. And then there is a narrative of what happened but that isn't your narrative, $I$ am correct in saying that?
A. That's correct.

580 Q. Yes.
A. No, that's not.

581 Q. And there is a mistake in the amended notification, I don't know if you are aware of that?
A. As I say, I wasn't aware of this at the time but for the purpose of the Tribunal in doing some of the background reading I have discovered, yes, that there was incorrect information on that notification.

582 Q. And that particular mistake, it's repeated in the first paragraph as "Ms. D alleges that the alleged perpetrator of this abuse threatened her father if she said anything", isn't that right?
A. Yes.

583 Q. So that mistake is repeated although this purports to be a corrected notification, is that correct?
A. That's correct, yes.

584 Q. So in circumstances where you, the social work team 17:17 leader, didn't check the form, because it wasn't brought to your attention, do you think that error may have been picked up on had the procedure been followed?
A. As I say, my name was put on it without my knowledge.

I wasn't aware that this notification was in existence at all until the purpose of the Tribunal. So I actually can't answer that question.
585 Q. Okay. And is there anything on the form that would confirm or tell anybody who put that form together?
A. My understanding is that the person who received the information, who could have been a social worker I think, in May, for the May notification, put that information on, and it seems then that the amended notification has the exact same information in June, 10th June, and signed off by the principal social worker on 20th June.
586 Q. Yes.
A. I can only surmise that it was my colleague who was leaving the service put that information at that time. 17:18 587 Q. And certainly that may be a fair enough assumption.
A. Okay.

588 Q. There is an earlier draft of that amended notification available to the Tribunal, and that's at page 446 of the materials, if that can be brought up please. It 17:18 would appear on that earlier draft of the amended notification it's dated 2nd May, not 10th June, isn't that correct?
A. That's correct, yes.

589 Q. And it would appear that Eileen Argue's name with the 17:19 same telephone number appears on it, is that correct?
A. That's right, yes.

590 Q. And she actually emailed that to one of your colleagues earlier on, isn't that correct?
A. That's correct, yes.

591 Q. That email would appear to have been sent to Eileen Argue on the 7th June 2014?
A. Yes.

592 Q. Were you acting in her role at that time? 17:19
A. I was acting, I was acting in her role, I was -- for the first week when $I$ transitioned back into child protection I was with her for that week, but I wasn't alerted or advised of any garda notifications that needed to be amended or had information on it that shouldn't have been on it. As I say, I wasn't aware of this garda notification.
593 Q. Okay. She didn't discuss the matter with you?
A. She didn't, no.

594 Q. And do you have a positive memory of that; that there 17:20 was no discussion in relation to it?
A. No, there was absolutely no discussion at all in relation to it. I wasn't advised.
595 Q. And when did you first become aware of your name on that amended garda notification?
A. For the purpose of this Tribunal I was advised that my name was on this form.

596 Q. Had you discussed Ms. D's case or Mr. McCabe's, the allegations made against Mr. McCabe, with anybody?
A. No.

597 Q. Were you in a position --
A. For the purposes -- no.

598 Q. Yes. Did you have any knowledge of them?
A. During --

599 Q. Prior?
A. During this time?

600 Q. Yes.
A. No, I didn't. No. I wasn't aware of any -- I wasn't -- I had worked most of my career in fostering 17:20 and alternative care. So, I wasn't -- while we worked in the same department I wasn't active in the child protection service. So there would be a lot of information that I wouldn't necessarily know about. So I wasn't aware. No.

601 Q. Thank you very much. If you could answer any questions anybody else might have for you.

MS. MCAULAY WAS THEN CROSS-EXAMINED BY MR. MCDOWELL

602 Q. MR. MCDOWELL: Michae1 McDowe11 is my name. Might I just briefly ask you: Did you have an opportunity to discuss with Ms. Argue the fact that her name appeared on the earlier version of the corrected --
A. No. Ms. Argue no longer works with our department in 17:21 Cavan-Monaghan.
603 Q. We11, did you --
A. At the time, are you referring to at the time?

604 Q. You had phones, did anybody involve you in trying to resolve how it was that these names were appearing on the form?
A. Ms. Argue, as I said, was leaving at the time, was leaving the service when $I$ came into that position. she had compiled and written up the garda notification
in May and the same information seems to have come in June. However, in the May notification her name is on it, in the June notification my name is on it. I worked in that service area until -- the duty intake across from both counties, from 30th May until approximately the end of August when I moved back into the Monaghan office. I wasn't aware at all that there was a garda notification that had to be amended. It wasn't brought to my attention. So this did not come up again for me until this Tribunal.
605 Q. And both forms were signed by Mr. Deeney, is that right?
A. Yes, I can see that, yes.

606 Q. What was his position?
A. He's the principal social worker. He was the principal 17:22 social worker with responsibility for garda notifications.
607 Q. And did you ask him how your name came to be on the form?
A. Yes. I did ask him for the purpose of this Tribunal. 17:22 I asked him why my name was on it, and he was saying, he advised that because Ms. Argue was leaving and the amended notification had been on -- a name was put on it and would be standard practice, that if the case was not allocated the name of the social worker, the team 17:23 leader would go on that for the purpose of further information.
608 Q. You know now that this sentence about Sergeant McCabe threatening Ms. D's father if he said anything that
that was a mistake, that wasn't true at all, isn't that right?
A. That's my understanding, yes.

609 Q. Have you been able to ascertain who left that in? was it Mr. Deeney or was it a colleague of yours? 17:23
A. I would imagine it must have been a colleague. It would have been a colleague. The social worker who filled the form in.
610 Q. And does anybody know who that colleague is, if it's not Ms. Argue and it's not you and it's not Mr. Deeney? 17:24
A. It may have been one of the social workers, you know, who -- on the day who filled out the form. But I imagine from looking at it, it seems as if this form was filled out by Ms. Eileen Argue, given that her name is on it and particularly the amended notification on the 10th June dated by the principal social worker, Seamus Deeney, on the 20th.
611 Q. It was somebody's responsibility to take account of what Laura Brophy had said and to delete all the material that she said must be deleted --
A. Yes.

612 Q. -- isn't that right?
A. That's right, yes.

613 Q. And are you saying that to the best of your knowledge it was Ms. Argue who undertook that task of deleting that material?
A. I can't answer that. This was before I became -- I took up the position of team leader.
614 Q. Surely you discussed it; who made this mistake?
A. I wasn't aware of this information until the purpose of the Tribunal, so --
615 Q. Yes. But when you saw your own name in the firing line, surely you enquired --
A. Yes.

616 Q. -- I didn't do it, Mr. Deeney didn't do it, if that's the case, who did do this? Or, did you think it was none of your business to ask?
A. As I have said, I wasn't aware that this amended notification was in existence with my name on it until this Tribunal.
617 Q. I appreciate that. But when you became aware of it, when you became aware of this, the ordinary person looking at it would think that whoever's name appeared on the form was the person who had written it, even if they were unaware that a previous version with the same mistake had happened. I am just asking why you didn't enquire, if it wasn't you - and I accept it wasn't you who did this - who did make this mistake?
A. We11, I have advice and my understanding of it was that 17:26 it was Ms. Argue who submitted this form on the 20th --
618 Q. Fair enough.
A. -- the 10th June with sign off.

619 Q. And presumably that she drafted it?
A. Sorry, pardon?

620 Q. Presumably that she drafted it as well?
A. Well, it says "amended" on it and it looks as if that is the form that was sent, the final one.
621 Q. Thank you.

CHAIRMAN: I don't know how you fee1 now about your name appearing on this form with a mistake in it.
A. Yes.

CHAIRMAN: How do you feel about it?
A. As I said, it was standard practice at the time if a person was leaving or if the case was not allocated that somebody -- you know, that the allocated team leader for that service's name would be put on it, that was practice. So I do -- I can understand why my name 17:27 is on it.

CHAIRMAN: Okay. Thank you. Thanks very much then.
A. Okay.

THE WITNESS THEN WITHDREW

MR. MCGUINNESS: Sir, the next witness is Ms. Keara McGlone.

MS. KEARA MCGLONE, HAVING BEEN SWORN, WAS DIRECTLY EXAMINED BY MR. MCGUINNESS:

MR. MCGUINNESS: For the benefit of my colleagues, Ms. McGlone's statement is to be found in volume 4 commencing at page 1309. And I will also be referring her to some pages in volume 9, page 2189 to 2203.

622 Q. Ms. McG1one, thank you for coming here today. Can I ask you to describe your qualifications?
A. Yes. I am a professionally qualified social worker. I graduated from Trinity College in 2007. I have ten
years experience in child protection welfare.
623 Q. And I think you first worked in kildare on what was then a temporary contract with the HSE?
A. That's correct. In the fostering department.

624 Q. And in August 2007 I think you accepted a temporary contract in Cavan on the children in care team?
A. That's correct.

625 Q. And you worked there until 2009?
A. That's correct.

626 Q. Now just in relation to that position, would you have 17:28 had any dealings with any intake or referral teams at that point in time in relation to Ms. D?
A. No, not specifically in relation to that case. I would have covered -- at that point, the duty system was operated on a rota basis and I would have covered weeks 17:29 at a time or days at a time on duty. But I had no previous involvement with the Ms. D case.
627 Q. Okay. And no knowledge of any referral of her or any creation of a child sexual abuse file in relation to her?
A. At that time I don't remember any direct involvement, no.
628 Q. I think you worked in the children in care team until 2009 and you took a permanent post in sligo on a child protection team?
A. That's correct.

629 Q. But I think you were offered in 2010 a team leader position in Cavan and you returned to work there in Cavan?
A. That's correct.

630 Q. And where were you based at that point then?
A. At that point in 2010 I was based in Cavan.

631 Q. In Cavan town?
A. In Cavan town, yes.

632 Q. And I think you covered a duty child protection team and a long-term child protection team at that point which covered Cavan Town and West Cavan?
A. That's correct.

CHAIRMAN: Sorry for being confused but is this on the 17:30 social work side or the Rian side?

MR. MCGUINNESS: It's on the social work side.
CHAIRMAN: Okay.
MR. MCGUINNESS: She is not involved in the counselling service, isn't that correct?
A. That's correct.

CHAIRMAN: Okay.
633 Q. MR. MCGUINNESS: So you are, as it were, pure HSE at this point in time?
A. Yes, that's correct.

634 Q. I think in 2012 you transferred to Monaghan and you covered the child protection team as team leader?
A. That's correct.

635 Q. And in 2013 you became the team leader for the intake team for both Cavan and Monaghan?
A. That's correct.

636 Q. You took up that position in January 2013, is that correct?
A. Yes, to the best of my recollection, yes.

637 Q. And that was team leader position for Cavan and Monaghan --
A. That's correct.

638 Q. -- covering the duty intake team. Could you just describe the breadth of the responsibility as team leader for the duty intake team?
A. At that point I was, I suppose, the team leader for -it was two separate duty services; one in Cavan and one in Monaghan. We were the one department, but we had two office spaces given the geographical spread of the rural location. I had three social workers who reported directly to me in Monaghan and one family support worker, and in Cavan I had three social workers who reported directly to me. Their role would have been to carry out initial assessment on referrals received. My role also involved managing the duty rota which I think I have explained in my statement involved a11 social workers on all teams, including fostering and children in care, on a weekly basis to respond to new referrals coming in. So, they didn't directly report to me in relation to their case load, but in relation to duty matters they reported to me for the week that they were on duty.
639 Q. Just to be clear, I think the social workers on your intake team were Gemma Mallon, Laura Connolly and
A. In Cavan, yes.

640 Q. In Cavan. Now, were they exclusively devoted to duty intake?
A. They would -- it's what we call initial assessment. So they would have done their week on duty as well, along with their colleagues on the other teams, but their role was to carry out the initial assessment. Once it had been determined that a case required assessment. 17:32
641 Q. Now, what category of people fell within the duty intake responsibility? Are we talking primarily about children or adults or any type of referral?
A. It was primarily in relation to child protection and welfare concerns. Some of those concerns would have been relating to retrospective referrals. Most referrals received were in relation to current child protection concerns, be it sexual abuse, physical abuse, neglect or child welfare issues.
642 Q. And when we talk about intake we are talking about the 17:33 intake of responsibility for dealing with people with those issues, children?
A. I suppose it's a difference maybe in terminology.

643 Q. Yes.
A. My understanding of intake is that it's acceptance of new referrals, that they respond to the callers, to the general public, to other professionals who make the referral and we decide at that point whether they are accepted in and to go further for assessment or not.
644 Q. Yes. And in terms of the intake that can take place 17:33 can it lead to children being put into care, foster care?
A. Yes. On occasion, yes, when I suppose it is the most serious type of case, yes. It's always the last resort
but it does happen.
645 Q. And in some cases emergency intervention by the seeking of care orders?
A. Yes. And I suppose, just to put in context, that that year was particularly busy in relation to that. We 17:34 were involved in a number of very busy court cases a lot of new admissions to care.
646 Q. So your responsibility and those of the social workers reporting to you covered all of those type of areas?
A. Yes.

647 Q. And in broad terms, would you describe it as child protection issues?
A. Yes, I suppose at that point we were only having capacity to respond to child protection issues.
Although we accepted referrals for welfare and all child protection, our capacity to respond and allocate cases was only to the higher end child protection cases at that point.
648 Q. Now, Kay McLoughlin didn't report to you while you were there?
A. No, not at that time, no.

649 Q. And was she a social worker at the time in Cavan?
A. Yes, my understanding was she was a social worker at that time. I can't recall if she was acting team leader in a different part of the service or if she was 17:35 a social worker, but my knowledge was she definitely didn't report to me. She may have reported to me on the weeks that she was on duty if she was assigned to the rota.

650 Q. I do want to take some little time understanding the duty that people were assigned to, but you refer to, at this point in time, that duty was covered by all social workers on all teams?
A. All teams in the child protection welfare service, including children in care and fostering, yes. So duty then consists of an actual rota of these social workers being assigned to duty on specified days each week to cover, I suppose, any call to duty that came in?
A. That's correct, yes.

652 Q. And it could embrace people not on your specialised team of intakes but all other social workers dealing with child protection issues?
A. Yes, that's correct.
A. As I said, it would be the Children in Care team, the fostering team and long-term child protection team.
654 Q. At that point in time, can you recollect what duties Briege Tinnelly was assigned to, or what team she was with?
A. At that point, my understanding is that Briege Tinnelly was assigned to Children in Care team.
655 Q. How did the weekly rota work then at that time?
A. I can't remember exactly the number of social workers 17:36 at that time, but, for example, if there were seven social workers, they would be on for one week out of every seven weeks. There may be days due to court appearances or court attendances or other demands in a
case where they may have to swap a day. So you could have one worker who was assigned to be on duty for the week Monday to Friday, but they may have to swap, for example, on a wednesday or a Thursday with another colleague.
656 Q. So there is a one week in seven in which the worker would cover the whole of the working week?
A. Yes. Now, I'm using seven as an example. There may have been more workers at that time.

657 Q. Yes.
A. But approximately seven or eight, yes.

658 Q. That would cover, presumably, the normal Monday to Friday and also emergency hours?
A. Yes, if required. But, as I say, there may be provision that they may need to swap a particular day 17:37 of a particular week, but generally they work from Monday to Friday.
659 Q. When somebody is assigned to such duty, as I understand it there is a duty office, is that correct?
A. There is a duty office, yes. And the worker who was on 17:37 duty for the week would sit in that office and respond to the calls.
660 Q. Right. I suppose, obviously, you cover both Cavan and Monaghan and you had to presumably bilocate between the two --
A. Yes, I used to rotate.

661 Q. -- offices?
A. Yes, I used to rotate the days. I Generally -- if I was in Cavan one day, I would be in Monaghan the
following day. I tend to rotate, so $I$ had an office in both counties.

662 Q. And were you therefore conducting a weekly referrals meeting in each county?
A. Yes. $17: 38$

663 Q. On two different days of the week?
A. It was generally a Monday in Cavan and generally a Tuesday in Monaghan.
664 Q. Monday in Cavan, Tuesday in Monaghan?
A. Generally, yes.

17:38
665 Q. To be clear, who were you reporting to at that point in time?
A. In 2013 I was reporting to Louise Carolan, principal social worker.
666 Q. And what was her position at that point in time?
A. She was principal social worker for Child Protection and welfare.

667 Q. Right.
A. And I understand at the time children in Care also.

668 Q. And I think it's correct to say you remained in this position as duty team leader intake in Cavan from 2013, January, to approximately January 2014 ?
A. Yes.

669 Q. I think in January 2014 you moved to County Louth --
A. That's correct.

670 Q. -- as principal social work post?
A. That's correct. I think I started on the 1st February in Louth.

671 Q. And I think currently you're principal social worker
for child protection conferences in Monaghan?
A. Well, it's for Monaghan-Cavan but my office space is in Monaghan.
672 Q. Right. In terms of how you operate once a referral is made, could you just indicate, from the point of view 17:39 of your team, how would referrals normally come?
A. Referrals, they can come in many formats. If it's usually from a professional referral, it will come on a standard reporting form, as per Children First. Other times it may come by way of Garda notification from An 17:39 Garda Síochána. It may be a member of the public phoning in or calling into the office. We often get written letters by post from general public, or anonymous letters.
673 Q. Okay. Now, the Tribunal understands from the evidence 17:40 that Ms. Brophy phoned on the 9th August and spoke to Ms. Briege Tinnelly?
A. Yes, I understand from reviewing the file for this purpose that, yes.
674 Q. And we will come to the form that was filled in in due 17:40 course.
A. Okay.

675 Q. But you signed that form ultimately on the same day, on the 9th --
A. That's correct.

676 Q. And that was done prior to receiving a report from Ms. Brophy in written form?
A. That's correct.

677 Q. So we'll come to what is in a file in due course, but a
decision was taken on that day to open the file in relation to Sergeant McCabe on the basis of a phone call?
A. I suppose just to clarify, an intake record was completed, which is a form accepting a referral from 17:41 Laura Brophy, and that was completed by Briege Tinnelly and again signed by me.
678 Q. But the file was also created on that day?
A. No. My understanding is the file wouldn't be created until after the referrals meeting, which would have taken place on the Monday.
679 Q. Okay. we will come to that in due course. Did Ms. Tinnelly meet with you on that Friday?
A. I don't recall any conversation with Ms. Tinnelly on the Friday.

680 Q. Okay. In any event, how was it that you were presented with an intake record relating to Sergeant McCabe?
A. In the duty room there is a tray, a post tray for all new intake records for me to be signed off. The same would have happened in Monaghan. There would have been 17:41 a tray in each duty office for me to sign at the end of each day, or as -- the next morning, as close to 24 hours as possible.
681 Q. Okay. Now, just in relation to the duty office in Cavan --
A. Yes.

682 Q. -- is that in Drumalee Cross?
A. Yes, it is.

683 Q. Right.
A. Yes.

684 Q. And just describe the building to us and where the office is in the building. It's a modern construction, is it?
A. Em, it's a building, I think there's three floors. On 17:42 the first floor the duty office is located in through a key-padded door. At that point - it's not there any longer - but it was in a key-padded door to corridor on the right and room is on the left.

685 Q. On the ground floor?
A. On the first floor, sorry.

686 Q. On the first floor?
A. Yes. Not the ground floor.

687 Q. And is there a computer in the room?
A. Yes.

688 Q. Are there any files stored in the room?
A. As the room is no longer in existence --

689 Q. Yes.
A. -- but at that time, yes, there may have been some files in a filing cabinet, files for duty actions or follow-up actions. But there would be no allocated files to workers in that room.

690 Q. No allocated files?
A. No. The worker who was on duty wouldn't be allocated those files. They were maybe just for follow-up that particular week that they were on.

691 Q. Okay. Are those files that would have been created following referrals meetings?
A. No. Admin, the administrative staff would have created
all files following referrals meetings. Social workers weren't involved in actually creating physical files.
692 Q. Okay. But presumably you, through your long experience up to this point in time, in 2013, were very familiar with physically how the files were and what was in them 17:43 and what ought to be in them?
A. Yes.

693 Q. Now, explain to the Tribunal the necessity in principle for you, as duty team leader, to sign off on an intake record within 24 hours?
A. I suppose that is a guideline that's part of our standard business process nationally in Tusla. The purpose -- I suppose the primary purpose of a team leader having oversight of those forms every 24 hours is that if a concern about a child at serious and immediate risk came in, that it would be responded to in that timeframe, if it wasn't picked up by the social worker, that the team leader would also have had sight of it. The majority of cases didn't come under that remit, but there is some that did.
694 Q. But in relation to the intake form signed by you and dated on the 9th August, that, as I understand it from the calendar, was a Friday. I'm not sure if you recall that?
A. I didn't recall that, but I did check for the purpose of this Tribunal and I'm clear that it was a Friday. 695 Q. Yes. So you signed off on the intake form before it had been considered by the referrals meeting the following Monday?
A. Yes, well the referrals meeting is chaired by me and all referrals from that week are brought to that meeting. Just to put it in context: I think for that month of August 2013 we had 80 referrals in Cavan, 81 in Monaghan, so that would be an average of 20 a week, 17:45 referrals, that would go to that referrals meeting on the Monday. The purpose of that meeting was to decide at that point where the files would go, whether they were going be allocated or not, but I would have already had oversight of, I suppose -- or initial sight 17:45 of each of the cases as they came in on the intake records.
696 Q. Yes. But does your signing off on the intake form signify that it's been accepted for referral?
A. Yeah, yes.

17:45
697 Q. Okay. So the referrals meeting is not to consider the appropriateness of any referral?
A. An intake record is completed if, I suppose, the concern is valid in relation to a child or a retrospective disclosure, as in it's not -- we often get calls about, you know, what's the number for the child benefit section, that wouldn't be considered a referral. Anything that comes in that's in relation to a concern about a child or a retrospective disclosure would automatically be put in intake record and it would be decided then whether it will go forward for assessment or not.

698 Q. I'm just trying to clarify in my own mind, and hopefully for the Tribunal also, not quite clear what
time of the day Ms. Tinnelly was phoned at?
A. Yes, I'm not sure.

699 Q. But obviously you were back in Cavan on duty in the duty office or wherever the form would be collected from by you?
A. Yes, it would seem so, yes.

700 Q. And where would you normally collect the intake form from?
A. From the duty office, the tray.

701 Q. From the duty office. And you probably have no memory 17:46 of when you might have signed that on that Friday?
A. I don't. I usually wait until last thing in the evening and check all the forms together, but generally it was usually as close to five o'clock or if not after.

702 Q. Yes. You have drawn a distinction between some matters that would be accepted in for referral and some which would be different?
A. Yes.

703 Q. And not, as it were, worthy of intake. But you must 17:47 have decided on this friday by signing this intake record that it was appropriate for referral, is that correct?
A. Yes, yes.

704 Q. And intake records are designed to be scrutinised in 17:47 the system within 24 hours because of possible child protection concerns?
A. I suppose I wouldn't say 'scrutinised', but definitely there is an initial check that there is no immediate
danger, yes.
Q. Yes. All right. Well, I suppose that raises the issue: what is the level of scrutiny when an intake form is signed by you as team leader?
A. I suppose 'scrutiny' wouldn't be a word that I would 17:47 use.

706 Q. Al1 right.
A. I certainly would look over the form to check there was no immediate risk to the child at that time, that we would need to immediately take action.

707 Q. Yes.
A. That is the purpose of looking at them every 24 hours.

708 Q. We11, we will see from the form on the box it requires your approval and that's the word used, "approve", in the form?
A. Yes, I sign team leader approval, I signed it as team 1eader, yes.

709 Q. How that form is used then, is there a decision taken at the weekly referral meeting?
A. Sometimes a decision is made already based on what is 17:48 on the intake record, sometimes it's for further discussion at the referral meeting. We often get referrals -- for example, if $I$ was to put it in context on maybe a case that is already known to us, so that worker might be at the referrals meeting and may have a 17:48 conversation about it at that point, as in, it's a current case, it's currently open, it's a new referral on a current child we are working with. So in those cases a decision would be taken at that meeting. Other cases, the decision would already have been made every 24 hours by me before we go to that meeting.

710 Q. Okay.
A. But all decisions are recorded at that meeting, I suppose.

711 Q. Yes. A decision then is taken at the referrals meeting as to whether the case would become an assessment and, if so, that would necessitate the creation of a file?
A. That's correct.

712 Q. So does it follow then that the file in relation to Sergeant McCabe was created, or the decision was taken to create the file on the 12th August?
A. That's my -- I can't recollect, but that's my understanding of what would happened, yes.
713 Q. okay. We11, I know you have said in your statement that the administration seem would create a file on the child or adult depending on what the concern was about?
A. Yes.

714 Q. But do they attend the referrals meeting then?
A. They did at some point. I can't recall exactly in 2013 17:50 whether they would have been in attendance, $I$ know at some stage they did, but $I$ can't recall for certain if they attended in 2013 or not.
715 Q. okay. Is there any record of who attended the referrals meeting on the 12th August?
A. No.

716 Q. Okay. Is there any note of any decision made at the referrals meeting on the 12th August?
A. What happens at referral meetings generally, as I say I
can't recal1 that specific meeting, but what happens generally is that there is a large book, a referrals book, and all names are manually recorded in relation to it, who the referral was and whether it is going to be followed up or not. It is just a large book where the documents are recorded. I do understand that was given in disclosure.
717 Q. Is it sometimes referred to as 'big blue book'?
A. Yes, that's correct.

718 Q. We11, Ms. Tinnelly, I think, has provided a copy of the 17:50 entry, and we will be dealing with that in due course. But is that book then present at the referrals meeting and is the entry made there and then?
A. Generally, yes, yes.

719 Q. And does that reflect and is that the only record of 17:51 the decision?
A. Other than what's on the intake record.

720 Q. Other than what is on the intake record?
A. Yes.

721 Q. Now, the blue book is a manually-kept ledger, in a 17:51 sense?
A. That's correct.

722 Q. And it records no details in terms of -- other than the identity of --
A. It will say category of abuse, so be it welfare concern, physical abuse, sexual abuse, neglect, it will record the category of abuse, but it won't record any specific details.
723 Q. Okay. It does, however, obviously record the name of the person in relation to whom it is created?
A. Yes.

724 Q. And I think certainly from the point of view of Sergeant McCabe, the file was created with his name on it?
A. That's correct.

725 Q. And nobody else?
A. That's correct.

726 Q. Could you just outline the file-numbering system adopted in relation to the creation of files?
A. Okay. I can't be certain about that. It is an administrative task and the admin management look after that. It's normally related to the date, the year that the case was referred in.

727 Q. Yes.
A. So generally, for example, if a file came in, if a referral came in on 1st June 2010, the file might be 01062010, but I'm not a hundred percent certain about that.

728 Q. We're given to understand from other statements that 17:52 Sergeant McCabe's file, the reference number is number 02.082013, but that indicates it's created in August of 2013, but it's the second file rather than the date on which it's created?
A. No, I don't believe that it relates to a second file. 17:53 The dates could be off. You know, there could be -- I don't know how they get the first numbers. I don't believe it was ever a first file in that case. But the 02 relates to that.

729 Q. Perhaps we're at cross-purposes. I'm not suggesting it's the second file in relation to Sergeant McCabe; it's the second file created that month?
A. Oh, possibly, yes, yes.

730 Q. I mean, you had no dealings with nor did you authorise 17:53 the creation of a file on the 2nd August 2013?
A. I don't recal1, I don't recall.

731 Q. Now, a file created in these circumstances, can you confirm that it's -- in terms of the content that's kept on the file, it's entirely a paper file kept on paper?
A. That's correct.

732 Q. Now, are you familiar with the indexing file that is kept on computer in relation to such a paper file?
A. Yes, I am aware of it, yes.

733 Q. Could you just describe how that is kept?
A. It's -- I suppose, again, it's an admin task. It's like an Excel spreadsheet which records the file number, the file name, date of birth for a child, for example, address, and whether it's allocated or not allocated.

734 Q. okay. So it's a very summary record which is computerised from the main paper file, is that correct?
A. That's correct.

735 Q. And is that intended to be created and do you know whether Sergeant McCabe's entry on that computer was done on the same date?
A. I don't know.

736 Q. Okay. A11 right. And is that updated regularly --
A. It's updated --

737 Q. -- or reviewed regularly?
A. Again, it's an admin, administration management issue. I'm not sure. It is updated every time they create a new file or they close a file or a file is allocated, 17:55 but if they do it generally, I'm not sure.

738 Q. okay. Is there also a database kept --
A. Yes.

739 Q. -- relating to all files?
A. There's a database for team leaders in relation to the 17:55 cases that are allocated or unallocated in their service area. It's called Measuring the Pressure. Again, it's just an Excel database where cases are recorded, where they are allocated, unallocated, and what the category of abuse is and their name, file 17:55 number.

740 Q. Okay. Is there a system of allocation?
A. How do you mean?

741 Q. Is there a system by which cases are allocated to a social worker?
A. Yes.

742 Q. Or criteria by which they are. And could you describe those?
A. They're allocated based on priority and level of risk or need to the child. Generally, children were prioritised at that time over retrospective abuse cases. Children at serious and immediate risk obviously got priority. I explained earlier that we were extremely busy that particular, I suppose, year
and at that time most of my intake team were involved in high-profile court cases, which consumed a lot of their work and a lot of their time, so only high-profile child protection serious cases were being allocated at that point for assessment.

743 Q. All right. And having reviewed the initial assessment form and having presided at the referrals meeting, did you give any degree of priority to the allocation of the file in relation to Sergeant McCabe?
A. In relation to the intake record?

744 Q. Yes.
A. Yes, it was deemed to be accepted as a referral and it was placed on the Measuring the Pressure waiting allocation, so we did accept it in and realised it did need to be allocated, but it certainly wasn't an immediate priority at that time, given the other cases that were waiting.
745 Q. All right. Well, I take it you saw from the initial intake record that you approved that Sergeant McCabe was a member of the police force of the State?
A. That's correct.

746 Q. And that he's recorded there as having had a number of young children?
A. I would need to see the intake record. I can't see it here, if that's okay.
747 Q. Yes. Perhaps we would look at page 1327.
A. Sorry, if you could scroll up for a little bit. Yes, thank you.
748 Q. Yes. Now, I think there's a standard form number in
the top right-hand corner under the heading "Intake Record"?
A. Yes.

749 Q. And I think these are standard forms that relate to the intake of children into the service, isn't that correct?
A. That's correct. At that time there was no designated form for referrals in relation to adults of concern.

750 Q. okay. And this is 2013?
A. That's correct.

751 Q. And you're telling the Tribunal there were no dedicated designated forms relating to adults?
A. Not in our service at that time. Both adult and children would have been recorded on the one form.
752 Q. Okay. He's included there as "Adult - Maurice McCabe", 17:58 misspelt, you probably see that, "address unknown".
A. Yes.

753 Q. No details down until part 5, where the reporter is referred to as Laura Brophy, Rian Counselling, Cavan.
A. That's correct.

754 Q. It's not ticked whether the reporter wishes to remain anonymous or not and there's no information in the additional information, and details of the report are set out there in typewritten form?
A. Yes.
Q. You see where there is a reference there to him being a garda?
A. Yes.

756 Q. Now, would that in itself not convey a very high degree
of priority?
A. Not in the context of the other cases that were waiting.
757 Q. Does the occupation, in particular somebody in law enforcement, is that not factored into any of the criteria relating to allocation?
A. Not specifically, but yes, I was cognisant of the fact, and we did accept it as a referral, it definitely was concerning and it was agreed that it would be allocated when capacity allowed.

CHAIRMAN: Okay. It's six o'clock.
MR. MCGUINNESS: A11 right, Chairman.
CHAIRMAN: Un1ess you are desperate to go on?
MR. MCGUINNESS: No, I think we have had four straight hours, Chairman.

CHAIRMAN: Very good. Tomorrow it's 10:00, isn't it?
MR. McGUINNESS: 10:00am.

THE HEARING THEN ADJOURNED UNTIL FRIDAY, 7TH JULY 2017
AT 10:00AM

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