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SOLE MEMBER: MR. JUSTICE PETER CHARLETON, JUDGE OF THE SUPREME COURT

HELD IN DUBLIN CASTLE ON MONDAY, 10TH JULY 2017 - DAY 5

Gwen Malone Stenography Services certify the
following to be a verbatim transcrịpt of their stenographic notes in the above-named action.

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DIRECTLY EXAMINED BY MR. MARRINAN ..... 84 THE HEARING RESUMED, AS FOLLOWS, ON MONDAY, 10TH JULY 2017:

MS. LEADER: Laura Connolly, please.

LAURA CONNOLLY, PREVIOUSLY SWORN, CONTINUED TO BE DIRECTLY EXAMINED BY MS. LEADER AS FOLLOWS:

1 Q. MS. LEADER: Ms. Connolly, did you at any time work on Sergeant McCabe's file on the direction of any member of An Garda Síochána?
A. No.

2 Q. Did you at any time discuss what was on that file with any member of An Garda Síochána?
A. No.

3 Q. I think in your statement to the investigators, you said that you had a friend who was a member of An Garda Síochána. Am I correct in that?
A. That's correct.

4 Q. Did you at any time discuss these sergeant McCabe matters with that friend?
A. No, I did not.

MS. LEADER: If you'd answer any questions anybody else might have for you.

END OF DIRECT EXAMINATION BY MS. LEADER

5 Q. MR. MCDOWELL: Ms. Connolly, Michael McDowell is my name. I am one of the barristers representing Sergeant McCabe. Good morning.
A. Morning.

6 Q. Could I ask you to look to your statement, which is at Volume 2 at page 381 of the papers, your original statement in this matter.
A. Okay, I will follow it from the screen.

7 Q. Have you got that?
A. Yes, it's here on the screen.

8 Q. Firstly, can you tell the Chairman the circumstances in which you came to make that statement on the 20th March of this year?
A. I was --

9 Q. Sorry, I can't hear you, I'm afraid.
A. I was contacted by Mr. Gerry Lowry, who is Area Manager for Cavan-Monaghan, at a date, I think, in February, to make me aware that $I$ had had involvement with Mr. McCabe's file in 2014 and that there was a possibility that I would need to make a written statement, so it was from there and from further updates from Mr. Lowry I became aware I would need to make this written statement.
10 Q. I am having a bit of difficulty in hearing you. You wouldn't address the microphone in front of you there more directly.
A. Yeah.

11 Q. Okay. So you said Mr. Lowry contacted you, is that right, in relation to this matter?
A. Yes, initially.

12 Q. And what was the nature of Mr. Lowry's contact with you initially? what did he say to you?
A. He made me aware that $I$ had had involvement on Mr. McCabe's file and that I potentially may need to make a statement in due course, that we would be updated via Tusla's solicitors.
A. No, not that I recall, no.

14 Q. Did you know at that stage who Mr. McCabe was?
A. No.

15 Q. Can we stop there. Mr. Lowry rings you up and says you had involvement with Mr. McCabe's file and he says -he didn't explain to you who this man was that said he might be in contact with you at a latter point, is that your sworn evidence?
A. The identity of the adult wasn't the nature of the cal1. Mr. Lowry was simply making me aware that I had involvement on the file and that I may need to make a statement. The individual wasn't the issue; it was my involvement in the file that was the purpose of his cal1.
16 Q. Yes. Well, I am asking you, did he indicate what file it was that you had involvement with?
A. Oh, he would have made me aware of the name of the file, yes.
17 Q. And the name meant nothing to you at that stage, is
that correct, in 2017?
A. That's correct.

18 Q. I just want to be clear about that, because a lot depends on the value that's attached to your testimony, Ms. Connolly. Are you saying that in April of this year you had never heard of Sergeant Maurice McCabe?
A. What I am saying is that, and as per my statement on Friday, that Mr. McCabe was not a person of interest for me, it was not someone of significance to me and not a story in the media that I was following, and that 10:06 remains the case in 2017.

19 Q. You can say that somebody is not a person of interest to you, and you might be indifferent to some stories in the media, but I am asking you to state, equivocally or unequivocally, is it your sworn testimony that when Mr. Lowry asked you to make a statement in respect of this file, he gave you the name of a surname and it meant nothing to you whatsoever?
A. Yes.

CHAIRMAN: Could I intervene, Mr. McDowe11, if you wouldn't mind, for just a second. Ms. Connolly --
A. Yes.

CHAIRMAN: -- I don't think being asked to make a statement is a usual thing for a social worker; I would be right about that, I think.
A. That's correct.

CHAIRMAN: So you're effectively being asked to go to court if you are going to make statement.
A. Yes.

CHAIRMAN: Or to a tribunal.
A. Yes.

CHAIRMAN: And would the penny not have dropped then, look, this is something very, very different than what I am used to, as opposed to this is a social work thing 10:06 where maybe something has gone wrong, that this is going to be a public matter.
A. I was aware, and I suppose from Mr. Lowry, that this was going to be a very different process than what $I$ was used to with regard to matters in the District Court, but I suppose my point is that the identity of the adult was of no difference to me; that, for me, the issue was my practice on the file.
20 Q. MR. MCDOWELL: Could we go back to that. Mr. Lowry told you something which led you to believe that this statement was not just a mere District Court matter; this was something going to be very different, is that right?
A. Yes. I was aware it wasn't going to be something within the District Court, yes.
21 Q. And did he explain to you why this was going to be different from the District Court?
A. At that point, no, not at that call in February. There were no further details, other than potentially I my need to be making a statement as matters would unfold.
22 Q. And did you fee1 in any way curious as to why an unusual process was being triggered in February of 2017?
A. Well, from my call with Mr. Lowry, I understood that
was something I was going to be made more aware of through the Tusla solicitors.
23 Q. Oh, I see. So Mr. Lowry merely said you're going to have to make -- alerted you to the fact that you were going to have to make a statement, is that right?
A. That's correct.

24 Q. But he didn't tell you the context and he didn't -although he conveyed to you it was an unusual case, he didn't tell you anything which alerted you to why it was unusual, is that right?
A. That's correct.

25 Q. And you didn't pick that up from your conversation with him?
A. My focus at that time was about my practice and if my practice was appropriate, that was my focus, not the person whom the file related to.
26 Q. You were concerned about your own professional standards, is that right?
A. I didn't state that. I stated my focus was on my practice.
27 Q. Yes. And what do you mean by that? Explain that more, then.
A. Well, what was my practice on the file was what my query was, because I couldn't recall this particular case. As the duty social worker, you work through several cases in a day, and over a number of years $I$ can't recall specific cases, so my query was, what was my practice on that date.
28 Q. I see. And you weren't aware of how Mr. Lowry thought
you were involved in the matter at all, is that right?
A. Sorry, just ask that question again, please.

29 Q. You weren't aware of how Mr. Lowry believed you were involved with this file at all? He just mentioned a name, a surname to you?
A. I did ask Mr. Lowry what the nature of my involvement on the file was and he informed me that I had opened intake records on the file.
Q. I see. And he just mentioned the surname to you, did he, or did he mention the surname?
A. I expect that when I asked what was the file, that Mr. Lowry informed me who the file was, so I expect I got the full name.
31 Q. Yes. And that meant nothing to you?
A. No.

32 Q. So am I then to believe that the next step was that you were expecting to be contacted by a solicitor in relation to this matter, is that right?
A. Yes, via the area manager, yes.
A. The solicitor didn't contact me directly. The area manager was the point of contact for all communication from the solicitor.

34 Q. I see.
A. So the area manager, in turn, forwarded group e-mails
to all those involved in the case to update them on what the next steps would be, so that was the Tusla legal team.
35 Q. So could you just answer the question: what firm of
solicitors were acting in this matter or was it in-house solicitors?
A. In-house solicitors.
A. Mr. Lowry.

37 Q. Mr. Lowry. I see. Yes. Now, to whom -- can you explain the process which led to you making this statement on page 381 and 382 of the book, volume 2?
A. Yeah. The --

38 Q. Was it taken down or were you just asked to write it up 10:11 yourself?
A. This statement was written by me on my own. In preparation for writing of the statement, I reviewed my work diary. I also had opportunity to review the file in Tusla headquarters in Dublin. Upon writing of the 10:11 statement, which I wrote on my own, I then gave it directly to the Tusla solicitor.
39 Q. I see. Now I am asking you to think carefully about this: when you were making out that statement and you were given access to your work diary and you were given 10:12 access to the Tusla files, did you discuss the matter with anybody else?
A. No, other than the group of staff that were involved and who attended all of the consultation days in Tusla headquarters.
40 Q. Well, just before we get -- who were the group of staff with whom you may have discussed the matter before you made your statement?
A. The discussion with the group involved all of those who
are attending at the Tribunal to assist with inquiries. when I say spoke with other staff, that was about the involvement in the actual process, not about -- sorry, my statement has just went from the screen -- it wasn't about the content of my statement.
41 Q. I see. Well, now, we know from your evidence yesterday that you say that you had no direct memory of any of these events, isn't that right?
A. That's correct.

42 Q. So did it ever occur to you to discuss the matter with work colleagues at the time with a view to refreshing your memory or getting some handle on the file?
A. No. Because my team leader, who was then Eileen Argue, was no longer in the service, and if I was to discuss it with anyone, it would have been appropriate to have discussed it with Eileen, but she is not currently an employee of Tusla Cavan-Monaghan.
43 Q. I see. Well, now, Ms. Argue, she was not at this point in Tus7a's service, is that right, in Monaghan?
A. Not currently, that's correct.

44 Q. But was there any reason why you wouldn't telephone her to discuss the matter to refresh your memory?
A. I didn't feel that that was necessary.

45 Q. And did you contact any other fellow social workers to try to get some context or handle on this file, given that you had no recollection whatsoever of it yourself?
A. No, that wasn't necessary.

46 Q. I see. You made a statement, the substance of which is in three paragraphs, stating that on the 30th April

2014, the third paragraph of your statement:
"I was occupying the role of duty social worker in the Child and Family Agency, Drumalee Cross, Cavan Town, County Cavan. My 2014 work diary reflects that on the day $I$ was working as the duty social worker. The role of the duty social worker at the time was to accept and to respond to telephone calls from the general public and professionals who wished to report child protection and welfare concerns and to complete outstanding tasks on cases awaiting allocation. Said cases were" -- I take it that means -- "held in the filing cabinet in the office used for staff then occupying the role of duty social worker. My explanation for my involvement with Mr. McCabe's file is that it was in the filing cabinet and next in line for review by the duty social worker."

Can we take it from that last line in that paragraph that you had been asked for an explanation of your involvement?
A. That I specifically had been asked?

47 Q. Yes. You had been asked for an explanation of your involvement.
A. No. That -- I don't interpret by that that someone specifically asked me. That is me endeavouring to assist --

48 Q. We're not engaged in interpreting it. I am just asking, were you asked by anybody to furnish an
explanation of your involvement?
A. No. I don't specifically recall. No.

49 Q. We11, sorry, can you answer that question more clearly. Is it that you weren't asked for an explanation or that you can't specifically recall whether you were asked for an explanation?
A. I don't believe I was asked to specifically give an explanation.
Q.

I see.
A. That statement and that sentence is about me trying to put in context how I would have had access to the file and why I would have had access to the file on that date.

51 Q. We11, is the Tribunal to take it that you probably weren't asked for an explanation of your involvement with the file?
A. Probably weren't, yes. That's fair, yes.

52 Q. Yes. And the next paragraph reads:
"On the 30th April 2014" -- that is the same day -- "it 10:16 appears that $I$ reviewed Mr. McCabe's file and noted that no intake records had been created in respect of his children in 2006 or in 2013."
A. That's correct, yes.

53 Q. That's correct. You noted there was no intake record in respect of his children at that point, is that so?
A. That's so, yes.

54 Q. I am going to ask you, you must have reviewed the file to find that -- to work out that there were children,
isn't that right?
A. That's correct, yes.

55 Q. And we will come to it later, but you must have reviewed the file very, very carefully to discover that were two children born after the alleged wrongful touching incident in 1988/'89?
A. That information was on Ms. D's file and, yes, I expect that I reviewed it to the point where I noticed.
56 Q. But it required you to read - let's be clear about this - it required you to read the file very extensively and to get to the point where there was a description of a visit to Ms. D's father's home and it required you to go down through all of that to get to the detail that he had casually mentioned there were two further children, isn't that right?
A. Yes, that's fair, yes.

57 Q. So you must have studied the file very, very carefully, isn't that right?
A. I obviously read it to the point where I noticed those details there, yes.
58 Q. Were you looking for evidence of children when you commenced the study of the file?
A. Well, on --

59 Q. or did you just notice it?
A. On Mr. McCabe's file, the written report from Rian makes reference to two children.
60 Q. Yes.
A. So I was aware from there that there were at least two children.

61 Q. Now, would you answer the question. Were you looking for references to children when you checked through the file, or did you just happen to notice it?
A. It is practice that if we have other files in the department that link with each other, that the other file would be reviewed. I can't specifically state if I was reviewing the file for the purpose of identifying children. I expect that, in reviewing it, I noticed that there was information to further identify children.
62 Q. We11, what was your purpose, before you noticed there was no intake record in relation to children, what was your purpose in reviewing the file at that point?
A. I expect that my purpose was to determine if there was any other information on Ms. D's file that may be relevant for Mr. McCabe's adult file.
63 Q. For Mr. McCabe's?
A. Mr. McCabe's adult file.

64 Q. I see. So you were reading the file very carefully at the time, is that right?
A. I expect that I was affording it an appropriate level of attention, yes.
65 Q. You say on the 30th April you wrote a case note to Eileen Argue, the then-acting social work team leader, requesting direction in respect of creating intake
A. That's correct.

66 Q. Are you referring there to the two pages at 428 and 429?
A. Yes, that's correct.

67 Q. Just so that I should be clear about this, are they, to the best of your recollection, one single document or are they two separate documents created on the same day?
A. Those two pages are created on the same day.

68 Q. I didn't ask you that. Would you answer the question I put to you. Are they a single document, or are they two separate documents created on the same day?
A. That's a single document created on the same day.

69 Q. Sorry, were both of them together when you finished, when you signed the document on the second page there, page 429, was it a continual document or was it a pair of documents?
A. That's page 1 and page 2 , they are a continual document.

70 Q. I see. So is it your recollection that you wrote that note, consisting of two pages, to Eileen Argue, is that right?
A. Yes, that's my handwriting, yes.

71 Q. And how would it get from you to her on that day?
A. I would leave that in the duty room for the attention of the social work team leader.

72 Q. And would you have left the file with it?
A. Yes, I would have left all files.

73 Q. So Ms. Argue would have received this note on top of the file, is that right, the files that you were concerned with?
A. That's correct, that note and the two files: the adu7t
file in respect of Mr. McCabe and Ms. D's file.
74 Q. I see. So I just want to understand this very, very clearly. As far as you're concerned, you took out the McCabes' file, family file, is that right, which was a different document from the one in which there was no intake file? You had two files at this stage, had you?
A. The two files at this point were the adult file in respect of Mr. McCabe and Ms. D's file. There was no file on Mr. McCabe's children at that point.
75 Q. Yes. So you had two files on your desk. And then you put this document on top of those two files, is that right?
A. That would be correct, yes.

76 Q. And you left it for Ms. Argue to come across in a tray, is that right?
A. Yes. In the duty room we had a tray for referrals, that was all of the new intake records created, and there was also a tray then for social work team leader's attention for any files that needed review by social work team leader.

77 Q. Yes.
A. So I would have left this file in that specific tray for her attention.
78 Q. Yes. And somebody, either Ms. Argue comes into the room and takes up the two files and the cover-note or somebody brings it to her, is that the procedure?
A. Procedure would have been that Ms. Argue would notice the files in the tray for team leader review and review them from there, be it take it to her office or review
them there and then in the duty room.
79 Q. I see. You headed it "McCabe children"?
A. That's correct, I did.

80 Q. Did you -- at that point, how did you head it "McCabe children" if you hadn't discussed the matter with Ms. Argue before that?
A. That's to alert her to the fact that the contact sheet relates to the McCabe children and not Mr. McCabe and not Ms. D and not anyone else.
81 Q. I see. But are you saying that you had no discussion with Ms. Argue before you wrote her that note?
A. No, I expect not.

82 Q. Why would you expect not?
A. If perhaps the screen could just be scrolled up for me.

83 Q. which page of your statement are you looking for?
A. Just on page 1 of that statement, I am just reviewing it, that this a note to Eileen to say that I have checked the system and we have no record of file on Mr. McCabe's two children. I have no reason to suspect that I had a prior discussion with her about this.
84 Q. I see. But you must have discussed it with her at some point during the day?
A. Subsequent to the note, based on my two or three sentences at the end of the contact sheet, Ms. Argue obviously reviewed the note and gave me verbal direction, because I have that recorded at the end.
85 Q. Because you asked a question: "How do you want to proceed regarding the McCabe children?"

And then if my reading is correct, you say:

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"Case direction from Eileen: complete intake records x4 on children."
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A. That's correct.

86 Q. So you must have added that last bit after the discussion, isn't that right?
A. That would be right.

87 Q. Yes. And are you saying that -- we11, can you recollect the discussion you had?
A. No, I don't recall the discussion.

88 Q. Well, are you saying -- are you telling the Tribunal that you didn't have a discussion with ms. Argue before you started carefully going through this file, looking for details of the McCabe children?
A. I have no recollection of any involvement in this case. The contact sheet doesn't suggest to me that $I$ had a conversation with Eileen prior to writing this note. It clearly outlines I had a conversation with her after the note, but I can't say definitively about beforehand.
89 Q. I see. Is there any reason why, if you were spending a lot of time going through this file, you wouldn't have discussed it with her as your team leader?
A. In the busyness of the office environment and the busyness of the demands on the team leader, I expect that I proceeded to review the file and make the note for Eileen to review in due course as and when opportunity arose for her.

90 Q. But the opportunity arose instantly on the day, isn't that right?
A. It appears it did, yes.

91 Q. So it wasn't a reference to be dealt with in due course. This was something which was, a query put on 10:27 the day and got back fairly a immediate response which enabled you to start work on the rest of the child intake forms during that day, isn't that right?
A. Yes, direction was received from Eileen on the same day.

92 Q. So can the Tribunal say that you probably spent most of that day on this file?
A. I can't recall how long I spent on this file on the 30th April.
93 Q. We11, you had to read it very carefully, we know that, 10:27 and you had to read the associated file very carefully to get the detail from it, you had to prepare a Garda notification form and had you to interaction with Ms. Argue as to whether or not you should prepare separate children notification forms and you had to then go and prepare each of those four separate children forms at a later stage, isn't that right?
A. That's correct, yes.

94 Q. So it must have taken you the bones of a day to do all of that, isn't it?
A. I can't proportion what length of time I spent on the file. I don't expect I would have spent all day, however, but I can't proportion how many hours in the day I would have spent.

95 Q. Well, to read through the original file to get to the point where Mr. D is giving an account, a detailed account of his involvement in the matter and his daughter's involvement in the matter and is setting out that there are two other children, and giving you those 10:29 names, that is not something you would have done in half an hour or twenty minutes?
A. No, that is a reasonable assumption. I don't expect I spent all day on the file, but, in the same vein, $I$ can't state how long I spent on the file on that given day.
96 Q. I see.
CHAIRMAN: If I can again just intervene here, Ms. Connolly.
A. Yes.

CHAIRMAN: Mr. MCDowell is possibly asking you these questions because if you come to this, I suppose, with no prior involvement and you just read this note here, that's I think hopefully on the screen in front of you, at 428, it's like as if -- it's like as if it is a conversation. So you reply and say 'Eileen, here's the situation'.
A. Okay.

CHAIRMAN: It may look, and that's why you're being asked the question --
A. Right.

CHAIRMAN: -- as if you had a prior conversation and therefore you are writing a note and sending it in.
A. Okay.

CHAIRMAN: Do you see the point? That seems to be the entire point.
A. Yes, okay. I can't specifically recall if $I$ had a conversation prior to writing the note to Ms. Argue. I can state that there was obviously a conversation after that, but before that I can't state.

97 Q.
MR. MCDOWELL: Now, Ms. Connolly, in the course of this statement that you prepared, knowing that this was an unusual matter, and it wasn't a run-of-the-mil1
District Court matter, you prepared this statement and signed it on the 20th March 2017, isn't that right?
A. Yes. If perhaps I could get back to the statement, please.
CHAIRMAN: 381.
A. Thank you.

MR. MCDOWELL: And we know from your interview with the investigators, which is also among the documents given to us, that you had had two separate opportunities to review the files in this matter prior to making that statement, isn't that right?
A. Prior to making this statement?

98 Q. No -- yes, prior to making this statement, that you had had two separate opportunities to review the files, you told the investigators that.
A. If that's what I have stated, then that's accurate,

99 Q. You clearly had some opportunity. How many times? Did you dispute that it is two, because you told the investigators you had two opportunities to review the
files before you made that statement.
A. No, I'm not disputing that. If that is what is in my statement, that is accurate.
100 Q. This is all this year, you know, so this isn't in the distant past. So I am asking you, did you have two separate opportunities to consult the file before you made that statement on the 20th March?
A. If that is in my statement, that is accurate.

But you have no recollection now as to whether that is the case; you're only relying on the fact that you told 10:32 the investigators that, is that right?
A. At this point I have attended numerous meetings in preparation for the Tribunal to date, so it is very difficult for me to state how many times I viewed the file, but if it is in my statement I absolutely accept then I viewed it twice.
102 Q. Did you ever at any of those meetings discuss the files with anybody?
A. No, my focus was with regard to my practice on the file and not being concerned about anyone else's practice on 10:32 the files.
Q. I just want to be clear about that. You had opportunities to review the file before you made your statement, but at none of the numerous meetings that you had have you discussed the file with any of your fellow workers, is that right?
A. Discuss the file in what respect?

104 Q. Discuss the files, the original files, with any of your fellow workers?
A. My focus has been on my own involvement in this file -105 Q. I'm not asking you what your focus is. I just am asking you a simple question: are you saying that you did not discuss the files with any of your fellow social workers?
A. Well, discussed in what context?
Q. At any of the meetings in any context whatsoever.
A. Well, the focus of all meetings that we attended was about preparation for the Tribunal, so there would have been discussion about the files.

107 Q. I see.
A. But my focus has been my involvement and my practice.

108 Q. I see. I just want to know, fairly simply, have you ever had an opportunity to discuss the file and your note with Ms. Eileen Argue?
A. I haven't identified a need to discuss that with anybody.
109 Q. Will you answer the question. Have you ever discussed it with Eileen Argue? It's not whether you had a need to do so --
A. No, with Ms. Eileen Argue, no, I have not, no.

110 Q. Pardon?
A. With Ms. Eileen Argue, no, I have not.

111 Q. I see. Now, you finished your statement on the 20th March by a signature and you said you had no further involvement in respect of the case, isn't that right ? Immediately above your signature, isn't that right?
A. Yes, if I could move to page 2, please -- or 382. That's correct.

112 Q. Now, can you take some time to answer this question. How come, in the whole of that statement, which was prepared for the purpose of this investigation, how come you never referred to the misreading of the report from Ms. Brophy?
A. Yeah, absolutely.

113 Q. Take your time now.
A. No, I am glad you have asked this question. The first written report from Rian was not on the file at any of the times that I've reviewed the file this year in preparation for the Tribunal. The first sight that I have had of that first written report by Rian was at my investigators interview on the 23rd June, and it's for that reason that that is not referenced in my statement. It was only on that date, on the 23rd June, 10:35 that I became aware that Ms. Y's surname was in the body of that report. My statement as of the 20th March is an accurate reflection at that time of my involvement in the case.
114 Q. I just want to understand this. So that you never at 10:35 the time, when you looked carefully at all the files in front of you, you never understood that you had made an error at all, is that right?
A. That's correct.

115 Q. And it was on7y in the last few weeks that you became 10:36 aware for the first time that you had made a fairly catastrophic mistake here, is that right?
A. Absolutely, that is correct.

116 Q. And in all of the discussions which led up to that, did
anybody alert you to the fact that Ms. Y's name appeared in respect of the allegation of digital penetration?
A. No.

117 Q. Nobody did?
A. Nobody did.

118 Q. None of your colleagues, your solicitor, nobody ever said to you, by the way, Ms. Y's -- that reference to digital penetration referred to another person completely?
A. Nobody made me aware of that until the 23rd June.

119 Q. Does that surprise you now, in retrospect, that people who were aware of it never alerted you to this fact?
A. It's my understanding that other staff in the department, and including Tusla solicitors, were not 10:37 aware either until 23 rd June that Ms. Y's name was in the body of that first report from Rian. I am open to correction on that, but that is my understanding.
120 Q. I see. Well, does it follow from what you are saying that when you sent the note to Ms. Argue, that it was -- that you were sending her the file as well, is that right?
A. I would have attached both Mr. McCabe's file and Ms. D's file with that note.
121 Q. And she would have had to have read the file to give you the direction in question, wouldn't she, to open children's documentation?
A. I can't say for certain if Ms. Argue reviewed the file. She may have just followed the information $I$ had in the
written note.
122 Q. So you asked her, 'how do you want me to proceed regarding the McCabe children?'
A. I did, that's right.

123 Q. And you record her, obviously after the conversation, as: "Case direction from Eileen: complete intake records $x 4$ on the children."
A. That's correct.

124 Q. Are we to take it -- I mean, I am asking you now, and you are good at the usual practice, would you have expected Ms. Argue to look at the file before she gave you such a direction?
A. I can't state if Ms. Argue reviewed the files or not, and perhaps that is something she will be able to assist with in her evidence to the Tribunal.

125 Q. Yeah, I'm asking you about your expectation on the ordinary practice. Would you have expected her to review the file before she gave you that direction?
A. Not necessarily. She may have been satisfied to follow the information that $I$ had on the contact sheets.

126 Q. Sorry, she may have been what?
A. She may have been satisfied with the review that I had undertaken and the information that $I$ had presented based on the review.
127 Q. What you said was: she may have been satisfied to follow the information that $I$ had on the contact sheets?
A. Yes, pertaining to the review that I had completed on the files.

128 Q. So you would have expected her to read the contact sheets, is that right?
A. I would have expected her to read my written note to her, yes.
129 Q. No. Your written note to her is not the contact sheet, 10:39 Ms. Connolly, as you well know. Did you supply her with draft contact sheets?
A. The contact sheets, sorry, that I'm referring to are 428 and 429. That's my contact sheets. They would have been attached to the two files.

130 Q. I see. And what information did that give her about the McCabe children?
A. That made her aware that we had no family file on the McCabe children dating back to 2007, nor currently.
131 Q. Let's go through it again:
"Eileen, having checked system we have no record on file of Maurice McCabe's two children at the time based on the Ms. D file. I suspect those two children are blank and blank" -- presumably.
"I deduce that those two girls are now aged 18 years upwards, based on notes on Ms. D's file. Maurice's two other children who weren't born at the time of alleged contact..."

And I presume there are two names under that, is that right?
A. That's correct, yes.

132 Q. "... deduce that those two children are under 18 years now. How do you want to proceed regarding McCabe chi7dren?"

Are you seriously suggesting that she could make a decision based on that letter, that note?
A. She may have felt that that was satisfactory or she may have reviewed the files. I can't say for certain.
133 Q. We11, an important decision of this kind, which you were referring to her for directions on, would presumably require a bit of reflection on her part and require her to make herself knowledgeable about what decision she was actually making?
A. That's correct.

134 Q. So is it fair to say you would have expected her to read the file before she gave you direction?
A. Ms. Argue may have reviewed the file, I can't specifically state.
135 Q. I'm asking you would you have expected her to do it in response to your note, or did you think your note, by itself, was enough for a quick thumbs-up or thumbs-down, open files on these children?
A. I expect that if Eileen felt that the note wasn't clear enough, that she would have reviewed the two files for further clarification.

136 Q. This was an important decision, wasn't it?
A. Yes.

137 Q. Because, let's be very clear about it, this was a decision that files were to be opened which would have
to be followed up on eventually --
A. Yes.

138 Q. -- in respect of four children, two probably adults, two probably minors, the gist of which was that their father had committed an indictable offence of rape by inserting his finger into the orifices of a child some time earlier. That's the decision that's being made, isn't that right?
A. That's correct.

139 Q. And that they may need protection?
A. Yes.

140 Q. And that their mother may need to be informed of all of this. Are you saying that you have any doubt whatsoever that you would have expected Ms. Argue to read the file before she made her mind up on this issue?
A. It would be good practice for team leader to also review the file.
141 Q. But you can't say what you expected?
A. No.

142 Q. Are you trying to cover for her at this stage?
A. Absolutely not.

143 Q. You have no expectations -- what you are saying on your sworn oath, that you had no expectation at the time as to whether she would bother to open the file or not before answering your query, your request for directions?
A. What I am saying is that it would be good practice for the team leader to review the file in addition to any
contact sheet from the social worker.
144 Q. Could we agree with the following proposition: it would be very bad practice for her to make a decision without looking at the file at all, given that you had sent it in to her?
A. To make an informed decision, it would be good practice to review the file.

145 Q. Would it be bad practice not to do so?
A. I'm not certain that it's a fair statement to say that it would be bad practice. If Eileen didn't review the file, $I$ expect that she was relying on my judgment in this case and hoping that $I$ had reviewed the file to a good enough standard.
146 Q. I see. In your conversations with Ms. Argue, did she appear to know who Maurice McCabe was on the 30th April 2014?
A. I have been clear in my statement and in my evidence on Friday that I have no recollection of my involvement in this case, never mind conversations with Ms. Argue, so I can't be certain if Ms. Argue had any recollection of her past involvement. And I'm aware she had past involvement from the information that Ms. Leader presented on Friday.
147 Q. Yeah. We do know that she had involvement stretching right back to 2007 with Ms. D, isn't that right?
A. That's correct, yes.

148 Q. Are you saying that in your conversations with her you have no recollection of her intimating whether she was conversant with Ms. D's circumstances or not?
A. I have no recollection.

149 Q. I see. So I just want to be clear about this, because every witness comes after another witness; as far as you know, Ms. Argue never intimated to you that she had prior involvement with the file or that she knew the significance of Maurice McCabe's name?
A. Again, I have no recollection of any specific conversations or direction with regard to this case, so I can't answer that question categorically.
150 Q. I see. It may have been the case that you did?
A. My position remains, $I$ can't answer that question.

151 Q. No, but you're not excluding it, that she intimated to you that she had prior knowledge of this case and that the name Maurice McCabe was of significance to her?
A. Yeah. Look, again, I have no recollection, so I can't confirm or deny.

152 Q. I see.
CHAIRMAN: Well, can I interrupt at this point to say --
A. Yeah.

CHAIRMAN: -- if there was a conversation such as this, oh, my goodness, that's the man the Garda Commissioner resigned over, would that stick in your mind?
A. I expect that would, yes.

CHAIRMAN: And, well --
A. No, I have no recollection, none whatsoever. And again, as per my evidence on Friday, this file for me was in no way different to any other adult file that I worked on. There was no significance on it to me.

153 Q. MR. MCDOWELL: Now, could you I bring you to page 456. No, I will come back to that a later point, if I may. when you examined the file, you saw that Keara McGlone had written to Superintendent Cunningham, isn't that right, in Monaghan Garda Station, on the 15th August 2013, the previous year, isn't that right?
A. I am aware of that, yeah, that letter is on file, yes.

154 Q. So you were aware that she had asked Superintendent Cunningham to contact her or to meet with her in relation to this matter, isn't that right?
A. That's right.

155 Q. When you saw that letter, is it fair to assume that you would have expected that such a meeting had taken place?
A. Should that meeting or should any telephone contact have taken place, I'd have expected that there would be a reflection of that on the file.

156 Q. So, well I just want to be clear about this now. Are you saying to the Court -- to the Tribunal, that because there was no reply from
Superintendent Cunningham, you assumed that he had never had a telephone conversation with Ms. McGlone?
A. That would have been my assumption, yes.

157 Q. So you were assuming that this perfectly reasonable letter had at this stage gone unanswered for nine speak, sitting on the matter and not contacting anybody in your service, is that what you are saying?
A. We11, I can't answer for Superintendent Cunningham.

158 Q. No, I am not asking you to answer for Superintendent Cunningham, but I am asking for your view of the matter.
A. Yes, my view of the matter would have been that the telephone contact or the meeting or any exchange of information hadn't taken place as it wasn't reflected on the file.
159 Q. That was a very surprising failure, wasn't it?
A. I suppose there's an expectation that there would have been a response --
160 Q. Yes.
A. -- given the timeframe that elapsed.

161 Q. Yes. I mean, Ms. McGlone would have expected to get a fairly quick response from Superintendent Cunningham, and you, looking at his letter, would have assumed that 10:49 there must have been some kind of response; that he wouldn't just have simply ignored a letter for nine months?
A. Yes.

162 Q. So you did assume that there was some kind of response? 10:49
A. I assumed that -- there was no reflection of a response on file, so $I$ assumed that there was no response.
163 Q. I see. So we're to take it that the file, because the file didn't have a response on it, you were operating on the assumption that Superintendent Cunningham had not replied?
A. That's correct.

164 Q. And did yourself or Ms. Argue, to whom this was obvious at the time, did either of you discuss contacting

Superintendent Cunningham to follow up on this if you believed he had lapsed in his ordinary standard of civil manners to reply?
A. I have no recollection of any conversation with Ms. Argue in that regard. With the benefit of hindsight, yes, this is something that I should have brought up for team leader to follow up on. And if she looked at the file, it should have jumped off the file at her that Ms. McGlone had sought a meeting or a conversation before any approach was to be 10:51 made to Sergeant McCabe, isn't that right?
A. Yes, if she reviewed the file, yes, you would expect she would have noticed that also.
166 Q. So are we to take it that not merely you, but you, in conversation with Ms. Argue, just ignored that fact, that this letter had gone unanswered at the time?
A. Again, I don't recall a conversation with Ms. Argue about the letter. But I expect, on reviewing the file, that I did notice -- or I'd expect, on reviewing the file, in noticing that there was no response, that it is something that we didn't follow up on.
167 Q. I see. And in determining whether you should or should not notify the Gardaí, bearing in mind that it was clear from the file that they had prior knowledge of Ms. D's allegation, surely the first thing that would have occurred to you was to follow up on Keara McGlone's request for information from Superintendent Cunningham?
A. I'm of the belief that when I reviewed the file, the
action by the team leader on 9th August was for duty to Garda notify. This letter to Superintendent Cunningham was the 15th August and I expect that the assumption was on my part that if the direction to Garda notify was to be amended, it would have been amended given that the letter came after the direction. So it was an assumption on my part that the task to -- duty to guard notify, still stood, and that's the reason I proceeded to notify the guards.
168 Q. So you're assuming it wasn't answered and the notification still stood, is that right?
A. No. I'm assuming that when Ms. McGlone didn't amend the direction to Garda notify on the 9th August - this letter was dated 15th August - I assume that, regardless of the response from Noel Cunningham, that the action for duty to Garda notify still stood.
169 Q. Perhaps we can get up the Garda notify page on which you were operating.
CHAIRMAN: Mr. MCDowell, I wonder just before you move to that point, could I just ask one question in relation to that. We have obviously seen a few files and it seems unusual to have a letter to a superintendent from a senior social worker basically asking, look, I need to talk to you about this and here's my telephone numbers, three of them, my address. 10:54 I don't know, when you saw that, did you say, well, this is odd, I wonder, what is going on, or did anything occur to you at all? Well, is it odd to start out with, I suppose, is the thing?
A. It's not unusual that correspondence would be forwarded to the superintendent. I'm again of the belief that because the letter is dated after the date that the direction was given to Garda notify, that the task to Garda notify still stood.
CHAIRMAN: No, it's not so much that; it's the whole notion of, look, here she is, she is writing to the superintendent and she is only using initials and she is clearly seeking a meeting. Why is this case different?
A. Yeah.

CHAIRMAN: why ask for those things --
A. Yes.

CHAIRMAN: -- I suppose is the kind of train of thought that might occur to you, I don't know.
A. Yes. At the time, it obviously didn't register any significance to me.
CHAIRMAN: So, Mr. McDowell, you were going on to the Garda notification.
170 Q. MR. MCDOWELL: I was going to ask you about that page and I temporarily mislaid the page. I wonder could somebody help.
CHAIRMAN: Ms. Leader, can you he1p?
A. The intake record is at page 2194 of volume 9.

CHAIRMAN: Is that the Garda notification?
MS. LEADER: Yes, it is the intake record created for Mr. McCabe's file --

CHAIRMAN: 2194, is it?
MS. LEADER: Yes. I think that is the page

171 Q. MR. MCDOWELL: If you look at page 2194, as I read it, at the bottom there's "Duty to Garda notify and await allocation MTP". But above that, in part 16, there's a line through the box marked "Notified to An Garda síochána".
A. Mm-hmm.

172 Q. A tick through it. what did that convey to you?
A. That conveys to me that duty is to Garda notify.

173 Q. No, I'm asking you about the "Notified to An Garda Síochána".
A. Yes.

174 Q. Ticked through?
A. Yes.

175 Q. What does that by itself convey to you?
A. For any, if you want, lay person reading that, you would assume that that means it has already been notified to An Garda Síochána. Unfortunately, the action box doesn't give us scope to indicate the task has yet to be done. So that box would be ticked to indicate that the duty social worker is to Garda notify. That does not indicate to me that the notification has already been completed.
176 Q. So it's in the past tense and it's ticked, but you say that it conveys to you that it was something which yet $10: 58$ required to be done?
A. That's correct. And the handwritten note below further reinforces that, "Duty to Garda notify".
177 Q. And am I to take it from all of that, that despite the
fact that there was no reply from Superintendent Cunningham and despite the fact that one would have expected him to reply and have some kind of conversation with Ms. McGlone and especially in view of the fact that she had never, on the file, indicated that she was following up her inquiry for failure on the part of Superintendent Cunningham to reply to it, that you assumed that no response had come from Superintendent Cunningham?
A. That's correct, yes.

178 Q. Is that correct?
A. That's correct, yes.

179 Q. Now, at any point in 2014, because we know that almost immediately after you had completed these reports, almost within days, a problem was emerging for your service, isn't that right, we know that now?
A. How do you mean a problem was emerging?

180 Q. The notification which you had drawn up was, in the month of may, rapidly appreciated to have been a repetition of a catastrophic error made by you on a reading of Ms. Brophy's report, isn't that right?
A. That's correct, I did not notice the error in the Rian report.
181 Q. But we know that, within three weeks of you carrying out all of this, in the month of may, the alarm bells were ringing in your organisation - something has gone wrong here, we have accused this man of an indictable rape offence, when there was no basis for so doing?
A. I am aware from review of files for preparation for
today that Ms. Brophy had contacted the Social Work Department to alert us to the error in the Rian report, yes.
182 Q. And we know, do we not, that this was an enormous error to have made, a very grave error for your organisation 11:01 to have made?
A. Yes.

183 Q. Can you tell us why it was that nobody asked you at the time, as the person who drew up the Garda notification and the children's file, why it was that nobody lifted 11:01 a phone to you and said, what happened here?
A. I don't know.

184 Q. If, for instance, Ms. Argue knew that a catastrophic error had taken place, she must have known that it was as a result of what you had written on day that she was discussing the case with her, isn't that right?
A. Yes.

185 Q. Did you get on reasonably well with Ms. Argue?
A. Yes, yeah.

186 Q. Can you think of any reason why she would not, in the following three weeks, have mentioned, 'look, the roof has fallen in, we have made a terrible blunder, you and I on the 30th April have made an appalling and catastrophic mistake here'?
A. I don't know.

187 Q. You were available?
A. Yes, I was in employment still at that stage and based in the Cavan office, yes.
188 Q. You were down the corridor from her, weren't you?
A. That's correct.

189 Q. And are you saying that nobody in the service bothered to tell you that -- they must have known that you drew up this Garda notification form, mustn't they?
A. That would have been known from the file because my 11:03 e-mail with the attachment on it was on file, yes.
Q. So Ms. Argue must have known almost immediately the alarm bells started ringing here that you were the person who had made this mistake?
A. She'd have known that I had forwarded the Garda notification for circulation and that --

191 Q. With an allegation of digital and anal penetration?
A. Yes, with the incorrect information from the Rian report, yes.
192 Q. Yes. And it must have been known to your superiors that you were the person who had done this?
A. I assume so.

193 Q. And are you saying that none of them asked you about it?
A. No.

194 Q. And nobody asked you about it until this Tribunal was established earlier this year?
A. That's correct.

195 Q. Have you any explanation as to why nobody would notify you that you were the author of these documents which contain these errors?
A. I have no explanation.

196 Q. Did you ever at any of the subsequent meetings ask them why they didn't ring you up or walk down the corridor
to you and say 'you and Eileen Argue, between you, on 30th April have perpetrated a major injustice to this man and created a major crisis for our organisation'?
A. I -- my only assumption is, is that perhaps other staff in the department weren't aware that Ms. Y's surname 11:04 was on the body of the report. Other than that, I don't know why I wasn't approached.
197 Q. I see. But they did know that you had read it, read Ms. Brophy's written version of her referral, isn't that right?
A. Yes.

198 Q. They must have assumed that?
A. Yes, but based on the fact on the 23 rd June that I first became aware that Ms. Y's surname was in the body of the Rian report, I'm aware that senior managers also 11:05 became aware at that point that Ms. Y's name was in the body of the report, so that is my explanation; that perhaps was there an assumption that the error was simply that Rian had the three sentences incorrect and that it wasn't a third party was referenced in it.
Other than that, I don't know why I wasn't approached.
199 Q. You see, one of the things that I have to ask you about is, if you genuinely believed that Ms. D's complaint was one of digital penetration, as described, did it not surprise you, as you read through the 2006/2007 file, that there was no reference to any of that?
A. No, that didn't surprise me, I don't believe.

200 Q. Why not?
A. In the course of my work, I have learned that children,
in childhood, should they make disclosures, it is not necessarily unusual that perhaps in their adulthood and during the course of further counselling or therapeutic work that they might make further disclosures.
201 Q. I see. So you did notice that she hadn't made earlier reference to this allegation, but you thought that it might be that she was making a further disclosure now?
A. I can't say definitively at this point in time if I noticed the difference in the nature of the allegation in 2006 and then again in 2014, but my explanation for thinking that it unusual or not unusual is per what I have said to your last question.
202 Q. You thought this might be an amplification of a previous complaint, is that right?
A. No, what I am saying is that -- your question was, did I not think it unusual that this allegation were different to the allegation in 2006 and --
203 Q. When you were comparing the Brophy written document with what was on the files in 2006 --
A. Yes.

204 Q. -- did it occur to you that the rape allegation simply wasn't present previously?
A. I can't state at this point in time if I noticed that there was a difference in the allegations. what I can state is that it isn't unusual that further disclosures 11:07 may be made by an individual as they advance through their adolescence or in their adulthood, particularly if they are engaging in therapy.
205 Q. We11, you have -- as we agreed earlier, you must have
read carefully through the 2006 file in order to find the name of the McCabes' two younger children?
A. I accept that, yes.

206 Q. So you must have seen the nature of the abuse which you were contending with?
A. Again, I expect that I did. I can't say definitively at this point in time.
207 Q. I see. Now, can you think of any reason why Ms. Argue would not have contacted you in May of 2014 --
A. No.

208 Q. -- to discuss with you what was emerging as a very major mistake in the activities of your agency?
A. No. Perhaps she felt as -- in her role as social work team leader, that it was a matter for her to address and manage and respond to.
CHAIRMAN: I take you meet together every now and then, you have tea or coffee, or whatever, and there wasn't any chat --
A. No.

CHAIRMAN: -- in that context? Because people do discuss what is going on in the office, you know.
A. Absolutely. And if it were the case that that conversation occurred, I would recall if I had made an error in this regard.
209 Q. MR. MCDOWELL: Because the error would have taken place 11:09 within the previous fortnight, isn't that right?
A. That's correct, yes.

210 Q. So, somehow, there was total silence in relation to you and this error at the time?
A. Yeah, it was not brought to my attention.

211 Q. And even if your involvement in it was not brought to your attention, are you saying that nobody in the office said, 'we have a problem, we seem to have made a mess of the McCabe file'?
A. I don't recall any discussion or conversations.

212 Q. Going back to 2013, would you have attended the Monday meeting on August 12th where the intake or the referral was discussed?
A. Routinely, I attended the referrals meetings on Monday 11:10 mornings, yes.

213 Q. We11, you've had access to your work diary, I haven't access to your work diary. So have you checked, were you there when the referral was considered on the 12th August?
A. I didn't review my diary for preparation -- the 2013 work diary, I didn't review for preparation for today.
214 Q. Would you normally have been there?
A. Yes. If I were in work, yes, and no other work commitments in that morning, I would have been in attendance.

215 Q. And we know, don't we, from Ms. Murphy, that on that day the telephone version of the Ms. D referral was available to that meeting for routine consideration?
A. That's correct, yes.

216 Q. Can we leave it then that although you have no specific memory, it is quite possible that you personally were present at a meeting when that referral was discussed?
A. That's correct, yes.

217 Q. With no digital penetration referred to in it at all?
A. That would be correct, yes.

218 Q. Another thing I just want to ask you. You said that it was better practice or -- to rely on the written version supplied by Laura Brophy than the telephoned-in 11:12 referral form which had been completed, isn't that right, by Ms. Tinnelly?
A. In my practice, yes, I would revert to the written document that the professional has sent in.
219 Q. Are you saying that you didn't look at the telephone 11:12 version at all, therefore?
A. I can't state if I didn't look at the telephone conversation or not that was recorded in the intake record.
220 Q. If I put it this way: If you did look at the telephone 11:13 version, you would have noted, would you not, that it didn't refer to digital penetration?
A. Yes, that would be correct.

221 Q. So surely a question-mark would have arisen in your mind as to how the story had changed dramatically between what was taken down on the phone on Friday 9th August and what was written as the complaint on the document that arrived on the Monday 12th August?
A. Not necessarily, because professionals, when ringing, at times give brief and limited information before they 11:14 submit their information in writing, so the fact that there was additional information in the report --
222 Q. When you put the file away, Ms. Connolly, on the 30th Apri1, having generated these documents, what was next
to happen?
A. I would have left all of the files as well as the intake records for discussion at referrals meeting the following week.

223
Q. We're talking now about 30th April. There should have 11:14 been a further discussion of this file the following week?
A. That's correct.

225 Q. Have you any reason why that was not done?
A. I don't know why that was not done.

226 Q. In the normal course of events, it would have been discussed shortly after you made your Garda notifications and prepared your intake files for the children, isn't that right?
A. The fact there were new intake records generated, yes, 11:15 routine practice was that they would be discussed at the following week's referrals meetings.

227 Q. So have you any, even now looking back on the event, have you anything to offer the Tribunal as to why, in this case, you having made this mistake on the 30th April, the matter was not routinely discussed as the norm the following week at a meeting where Ms. Argue and yourself would have been present?
A. No.

228 Q. Could it have been that somebody pulled it off the agenda for the following week because they'd understood that a mistake had been made?
A. Possibly.

229 Q. But whoever did that would have to be somebody who also 11:16 decided that they wouldn't mention the matter to you, even though you were at the meeting?
A. Yes.

230 Q. Is there any candidate who might have done that?
A. Sorry?

231 Q. Is there anybody involved in the process who you think might have pulled it off the agenda for the following week's meeting?
A. Well, I'm --

232 Q. Without telling you why that had happened?
A. I'm again aware from preparation for the Tribunal that Ms. Brophy had initially telephoned the department and then followed that up perhaps the same day, if not the day after, with written correspondence for the attention of Ms. Argue.
233 Q. But what date was that?
A. I would need to refer to some of the papers to get those dates.
234 Q. You see the point is: the question will be whether Ms. Brophy's telephone call -- you see, the sequence of 11:17 events is, you prepare a Garda notification, it is circulated, it's sent to the Gardaí, somebody in the Gardaí notifies Ms. D's father of its content and then Ms. Brophy contacts your service, isn't that right?
Q. Yes. So doesn't it seem to be the case that, wholly exceptionally, this file was not considered at the immediately succeeding referrals meeting and was never considered at a referrals meeting at all thereafter?
A. That's correct.

237 Q. And there's no particular reason in your mind as to why it wasn't considered routinely in the interval?
A. No.

238 Q. Who decides what files are considered at the referrals meeting?
A. We11, all new intake records are left in the referrals tray in the duty room and they are all taken in a bundle by the duty social worker that week, and the referrals meeting is led by the social work team 1eader.

239 Q. Who is Ms. Eileen Argue, is that right?
A. That's correct.

240 Q. So the files would have been taken in a bundle for consideration at the next referrals meeting the following week, but for some reason this file was never so considered, is that right?
A. Yeah.

241 Q. That must have been Ms. Argue's decision, mustn't it?

It wasn't your decision?
A. No, it wasn't my decision, no.

242 Q. Now, could I ask you to look at page 2229, please. This is the blank Garda notification form that you drafted on the 30th April, and it's a Post-It note, it 11:20 bears a Post-It note, isn't that right?
A. That's correct.

243 Q. "Duty to refer alleged on to An Garda Síochána and file in cabinet."

As I understand it, you say you never recollect seeing 11:20 that document on the file at all?
A. The Post-It, yes.

244 Q. But of course if that had been your instruction, instead of the file being included in the bundle of files for the next referrals meeting, it was -- on one 11:21 view of it, it was a direction to file it in the cabinet, isn't that right?
A. Yes, I take that, that duty to notify allegations to An Garda Síochána and filing cabinet.
245 Q. If it doesn't refer, and we will come back to that in a 11:21 moment, but if it does refer indeed to this file, this is a direction apparently from Eileen to whoever it was sent, to carry out the notification and to file in the cabinet. It seems to be, on the face of it, inconsistent with any intention to have it considered 11:21 at the next referrals meeting, isn't that right?
A. Well, this came up on Friday also. This Post-It isn't dated, it doesn't indicate what file it relates to. So I can't say - one scenario is that it relates to

Mr. McCabe's file, another scenario is that it doesn't relate in any respect to Mr. McCabe's file.
246 Q. Well, you are absolutely right that it is undated. You're absolutely right, of course, that it could have fluttered in from another file and just landed on that 11:22 page. And the Tribunal will concern itself with the probability of that as an explanation. But assuming that it does relate to this file and didn't just flutter in from another file onto that page to which it is highly relevant, is it not a direction to whoever it 11:22 was given to prepare a Garda notification document and to put the file away in the cabinet?
A. If we're taking that assumption that relates to Mr. McCabe's file.
247 Q. Yes.
A. And not to the intake records on the children.

248 Q. Yes.
A. If we are taking that assumption that relates to Mr. McCabe's file.
249 Q. Yes.
A. And I'm conscious we have just been talking about the intake records with regard to the children, that that wouldn't, to me, infer that it relates to the intake records for the children.
250 Q. Well, can we explore that --
A. Yeah.

251 Q. -- hypothesis for a second. If it does relate to the McCabe file, it is on a draft Garda notification form which you had generated, isn't that right --
A. Yes, that's right.

252 Q. -- for circulation?
A. Yes.

253 Q. And that's Ms. D, isn't that right "Child's name: Ms. D'?
A. As the alleged victim, yes.

254 Q. And Ms. D was the file that was opened after the Rian referral, isn't that right?
A. After the Rian referral in 2013, it was Mr. McCabe's file that was opened for the first time in respect of 11:24 the department.

255 Q. When was that done?
A. That was 2013.

256 Q. Yes.
A. August 2013.

257 Q. I see. So it's the McCabe file, is that right?
A. Mr. McCabe's file.

258 Q. Yeah.
A. Adult.

259 Q. And you say -- on that basis, you're saying what, that 11:24 this was a direction by Eileen Argue to do what?
A. I'm following through on your assumption, I think, and correct me if I am wrong, your assumption was that if this Post-It was on the McCabe file, that the direction may relate to "Duty to notify allegations on to $A n$ Garda Síochána on file in the cabinet."

And I suppose I'm just clarifying that the McCabe I'm interpreting and $I$ am referring to in that instance is

Mr. McCabe's adult file, not the McCabe children file. It was just to clarify that point.
260 Q. Does anything turn on that?
A. Sorry?

261 Q. What was to be put in the cabinet?
A. If we're assuming, I am taking it that refers to that Mr. McCabe's file is to be filed in the cabinet.
262 Q. Fair enough. We won't distract ourself with the other possibility, that was the children's file. So we will stick to the proposition that this probably referred to 11:25 Mr. McCabe's file, isn't that right?
A. It has -- that is one possibility.

263 Q. Isn't it the probability? It'd be high1y unusual that you would write that on the children's file?
A. That wouldn't be relevant to the children's file.

264 Q. So would you agree with me it is highly improbable that that Post-It referred to the children's file?
A. Yes, that's correct. I agree with that.
Q. So if it referred to a McCabe file at all, it was Sergeant McCabe's file?
A. Yes.

266 Q. And unless it was some Post-It that fluttered in from another file on a windy day and landed -- happened to land on a Garda notification form, can we take it that it was a direction to put Sergeant McCabe's file into the cabinet?
A. In that scenario, yes.

CHAIRMAN: Sorry, can I just clarify, if you don't mind, please. Are we saying that this Post-It dates
back to August 2013 or are we saying it is something relevant to the 30th April 2014? Is there something about that? And by the way, as for the fluttering theory, I mean, I know these things are stuck, and the bigger they get, the better they stick.
A. What I take from Mr. McDowell is that he's implying or that it may be the possibility that this Post-It relates to 30th Apri1 2014.
CHAIRMAN: Yes. But as I understood it, it was in August 2013 that the thing gets actually into the famous cabinet after Measuring the Pressure, where the pressure is not measured.
A. Yes.

CHAIRMAN: So that's what I'm thinking, because of the reference to cabinet, but, I mean, one can go down these little side roads endlessly.

267 Q. MR. MCDOWELL: Well, perhaps I should be clearer. This Post-It refers to a Garda notification, isn't that right.
A. That's correct, yes.

268 Q. And it ends up on the page of the McCabe file, the hard-copy page, where a draft Garda notification prepared by you is to be found?
A. Yes.

269 Q. And either it dates back to August 2013 and was Eileen 11:27 Argue giving an explicit instruction of the same kind that you believe was involved in the file as you found it on the intake form, or it's a separate instruction?
A. Yes.

270 Q. And when I asked you earlier, and when you were asked by Tribunal's counse1, you said that you set about preparing a Garda notification because you had seen it written on the intake form, isn't that right?
A. That's correct.

271 Q. It wasn't in response to a Post-It from Eileen Argue, was it?
A. That's correct.

272 Q. So is it reasonable to assume that that document -that that Post-It didn't come into existence in August 11:29 2013?
A. It's unlikely that that was in place in August 2013, because Eileen was not the team leader so she wouldn't have been giving direction.
273 Q. So if Eileen -- if it does relate to the McCabe file and if it does bear Eileen Argue's signature, she had some further dealing with this file which caused her to put that Post-It somewhere among the papers on the file, is that right?
A. That's a possibility.

274 Q. Well, it's the only possibility, isn't it? If it is her name and if it does relate to the McCabe file, she must have had some dealing with the file to write that Post-It?
A. Yes.

CHAIRMAN: It's possible also it might be better addressed to Ms. Argue, Mr. McDowe11. But could I just perhaps just mention one thing about this, which is, I'm afraid, on my mind. As I understand it, the

Measuring the Pressure system, forgive me for being fixated on that, is, you pluck a file out of a cabinet in random order, neither chronological nor
alphabetical, when you get the chance, but when you pluck it out of the cabinet, it doesn't go back into the cabinet; it goes into an intake tray for the next meeting in relation to referrals, et cetera, for consideration. That is what I understand. So once it comes out of the cabinet, it doesn't go back into cabinet, but I might have got that wrong?
A. No, once it comes out of the cabinet and duty is completed, the task, you would then leave it for the team leader to review, to determine where it should be filed at that point or what the next course of action is.

CHAIRMAN: So could the team leader then give a direction, put it back in the cabinet?
A. Yes.

CHAIRMAN: Okay. I understand.
275 Q. MR. MCDOWELL: Just in relation to the text on that page, that is your composition, is that right, what's in the box?
A. Yes, I am accepting that, yes.

276 Q. You're saying that Laura Brophy reported the following information, is that right?
A. Yes.

277 Q. And the text itself, the sequence is:
"Ms. D is attending counselling with Rian. During the
course of counselling she alleged that she experienced sexual abuse in childhood, that this abuse involved digital penetration, both vaginal and anal."

Stop there for a second now. And where did that come 11:31 from?
A. That came from the first written report submitted by Rian.
278 Q. In fact, that is based on a sentence which we now know stated Ms. Y, a totally different person --
A. That's correct.

279 Q. -- made that. But you didn't notice it at the time, is that right?
A. Yes, that's correct.

280 Q. "This abuse is alleged to have occurred on one occasion 11:32 in 1988/89. Ms. D reports being six or seven years old at the time of this alleged abuse. Ms. D alleges that the alleged perpetrator of this abuse threatened her father if she said anything."

And that was in the original report, that was immediately following the reference to Ms. Y and also has Ms. Y's name, the alleged would also threaten Ms. Y's name if she said anything.
A. Yes, that's correct.

281 Q. But, I mean, you had inserted a sentence in between those two about it being -- the alleged abuse having taken place when Ms. D was six or seven, is that right?
A. Yes. That information was also in the Rian report, but

I accept, yes, it doesn't flow in the same manner as

282 Q. So you were going backwards and forwards --
A. Yes.

283 Q. -- to put together that text. And you were going 11:33 backwards and forwards between two sentences, both of which had Ms. Y's name on it?
A. Yes, I accept that.

284 Q. Was it not something which would have caught your eye at the time if you were carefully looking at those two 11:33 sentences, that you were dealing with a different complainant?
A. I didn't --

285 Q. Complainant?
A. Yes, I didn't detect Ms. Y's surname in the body of 11:33 that report, and my explanation for that is as per Friday. I am fully accepting that the surnames are different, but there is a level of similarity which I'm aware I'm not in a position to discuss, but I have referenced in my statement, and that's on7y as a means 11:34 of trying to explain that with $I$ reviewing a report for the purpose of taking out detail, that I overlooked that that surname was there.
286 Q. Could I ask you to look at page 2238, please. This is two e-mails, one from Pamela Armitage to Eileen Argue at $11: 05$ on the 14 th May, is that right?
A. Yes.

287 Q. Saying:
"Laura Brophy, Rian, just called to say that she has made an error in report to us re blank. The line that 'This abuse involved digital penetration, both vaginal and anal' is an error and should not be in the referra7. It is, in fact, a line from another referra7 11:35 on another adult that has been pasted in in error. Laura has apologised and is sending us an amended report ASAP."

If you look at the top of the page, you will see that, 11:35 within ten minutes, Ms. Argue is writing a letter, an e-mail to Gerry Lowry, saying:
"Dear Gerry, I hope this finds you well. Please see information below. This information is in relation to 11:36 ммсС."

Right. So clearly MMCC at that stage meant something to Ms. Argue and to Mr. Lowry, because you wouldn't use those initials unless that conveyed something very clearly to the recipient, isn't that right?
A. I do accept the point that you are making. It wouldn't necessarily be unusual that we might refer to individuals by their initials, but I do accept the point that you are making.
288 Q. I mean, quite clearly, initials might be used if you wanted to keep it confidential, but you knew that the person who received it would understand precisely who you are referring to, isn't that right?
A. Yes, yes, I do hear what you are saying, yeah.
A. I suppose, again, I can't answer for Mr. Lowry or Ms. Argue, but again, $I$ do appreciate the point that you're making, yes.
292 Q. You see, what I am suggesting to you is that that clearly indicates that there was an immediate appreciation of whom this file referred to when that e-mail arrived in from Paul Armitage. And what I am putting to you is, that it is highly unlikely - I just want your comment on it - that the fact that Ms. Argue knew the perpetrator as MMCC, that she would have concealed the fact that she knew who she was dealing with from you on the 30th April?
A. Okay, yes.

293 Q. And I am putting it to you that far from everybody dealing with this file unaware of whom MMCC or Maurice McCabe was, I am putting it to you that this fact that it was Maurice McCabe was well known to everyone involved, including yourself?
A. We11, again, 1 will speak for myself. I remain adamant that Mr. McCabe was not in any way significant to me and my involvement with this case was in no way different to any other adult of concern that I dealt with. I don't feel it appropriate that I comment for other colleagues and their knowledge within the work environment or outside the work environment with regard to Mr. McCabe.
294 Q. But when this error comes to light on the 14th May nobody asks you about the original notification?
A. No.

295 Q. How it came to be that you had written it down?

## A. That's correct.

296 Q. Nobody asked you to come into a room and say 'look, we seem to have made a complete disastrous mistake here, 11:40 what precisely did you do, what materials precisely did you have in hand when you made this garda notification?' Nothing like that took place?
A. Nobody spoke to me.

297 Q. You were left entirely out of the loop, is that right? 11:40
A. Yes.

298 Q. And did anybody think of coming back to you to ask you to amend your original garda notification form?
A. Nobody spoke to me about the error in the report.

299 Q. Now, in retrospect, do you think it strange that nobody 11:41 told you about these events, this error having come to light 14 days after you dealt with the matter?
A. Again, $I$ expect that Ms. Eileen Argue, in her role as social work team leader, felt that it is a matter that
she would deal with in conjunction with her line manager.
300 Q. And between the 30th April and 14th May there was at least one referrals meeting where, for some reason, this file was not considered?
A. Yes.

301 Q. And you've no explanation to offer as to why that is the case?
A. No, I don't.

MR. MCDOWELL: Thank you, Ms. Connolly.
CHAIRMAN: I don't know, do we have questions from the Gardaí or Tusla or Mr. McDermott?

MR. DIGNAM: Chairman, I just have a few questions for Ms. Connolly.
Ms. Connolly, my name is Conor Dignam and I appear on behalf of An Garda Síochána. I just want to cover a few areas with you, Ms. Connolly. Perhaps if I could start with what I might call process issues or procedures issues. If I could just ask you to look at page 2628 , which is your interview with the investigators for the Tribunal.

CHAIRMAN: You don't need a break, do you?
A. No thanks, no.

CHAIRMAN: You have gone through about a litre of water.

MR. MCDOWELL: Sorry, Judge, before My Friend -CHAIRMAN: Yes.
MR. MCDOWELL: Now that I see, there is one question I wanted to ask.

CHAIRMAN: A11 right, Mr. McDowe11. You're back to Mr. McDowell again for just a minute.

MS. CONNOLLY WAS FURTHER CROSS-EXAMINED BY MR. MCDOWELL AS FOLLOWS:

302 Q. MR. McDOWELL: It's on the same page.
CHAIRMAN: Yes.
MR. MCDOWELL: I don't want it to look as if I overlooked it. It's at lines 242 and 243 of your statement on that page. You were asked whether there was a requirement to have the Garda notification conduct approved by the team leader at that time. And you say:
"No, when I say no requirement we had no written guidance or policy in respect of this matter. However, we would have had a conversation or case discussion regarding the appropriateness to Garda notify with the team leader."

## I forgot to put that to you.

A. Yes.

303 Q. What does that mean?
A. By that, $I$ mean that be it in supervision or maybe in a 11:44 conversation outside of supervision, there may be a discussion about the need to Garda notify. In this particular case, there wasn't a need for that formal supervision or formal conversation because it was
already recorded on the intake record on the 9th August for duty to Garda notify. That was the direction from the team leader.
304 Q. I see. Thank you.

END OF CROSS-EXAMINATION BY MR. MCDOWELL

MS. CONNOLLY WAS THEN CROSS-EXAMINED BY MR. DIGNAM:

305 Q. MR. DIGNAM: The passage I wanted to ask you about, Ms. Connolly, was, you were asked a question at line 51 on page 2628, and you are asked about your understanding of what the Tusla policy or procedure was in relation to the issue of Garda notifications at that time, whose responsibility it was to deal with the issue of Garda notifications and whether approval was required for the social work team leader before sending the e-mail to Linda Dewhirst, the same territory as Mr. McDowe 11 has just asked you about. Do you see in your answer to that at line 336, you say:
"The practice at that time was that social workers could generate the Garda notification and forward it directly to Linda Dewhirst, who would bring it to the attention of Seamus Deeney, principal social worker and 11:45 designated officer, for approval and onward circulation to Gardaí."

What does that phrase "for approva7" mean?
A. That means if it meets the criteria for notifying to An Garda Síochána.
306 Q. And what were those criteria?
A. That's as per -- it's outlined in Children First, where there is a suspicion of child abuse.

307 Q. And was it your view that this case met those criteria on the basis of the information which you had at the time?
A. At the time, my generation of the intake -- or of the Garda notification was on foot of direction from the social worker team leader. My own professional judgment, aside from team leader direction, was that this was a retrospective allegation of sexual abuse and therefore met the criteria for notification.
308 Q. Just in relation to the system of cases being put in the low/medium category of priority, and then put in the duty room for further actions to be taken, as we know this matter arose in August 2013 and was put in that bundle of files, and then the first time anything was done on it was on the 30th April. And when you took it out of the file -- the cabinet on that day, it had directions as to further actions to be taken, including sending Garda notification. Can I ask you, how long does a file have to be in the cabinet before you -- before you're required to question any directions or any steps that are directed to be taken?
A. I suppose the demands on the service impact on the social worker's capacity or availability to advance tasks in the duty room, so it is difficult to answer
that with a definitive timeframe.
309 Q. Now, in relation to the filing order or how documents were filed or placed on the file, could you tell us how -- in what order documents are filed in the social work service when they come into the file -- when they 11:47 come into the office. Perhaps if I clarify that for you, Ms. Connolly. Do you put more recent documents behind the documents that are already on the file or in front of documents that are already on the file?
A. I suppose in -- I'm taking this particular case, for 11:47 example. In this instance, the intake record was created based on a telephone call on 9th August. When the written report comes in, typically that written report is attached to the back of the intake record. on occasion, it may sit to the front. Any further 11:48 referrals that would be received after, for example, 9th August would sit on top of the other intake records.
310 Q. Just a further procedural question. As I understand it, the Garda notification that was prepared by you -that was sent on the 2 nd may, was sent to the superintendent in charge of Bailieboro Garda Station, is that correct?
A. When I generated the Garda notification, I forwarded it to Linda Dewhirst within admin and at that point Linda identifies who the appropriate superintendent it is to go to. So Linda would have inputted that information as well as the date.
311 Q. Okay. We11, then, another way of putting that
question, Ms. Connolly, is: who is the appropriate superintendent to receive a Garda notification? How do you determine who the appropriate superintendent is?
A. That is based on the address of where the alleged incident is alleged to have occurred. So the notification, is my understanding, would go to the district in which the alleged abuse occurred, for investigation.
312 Q. Now, when you looked at the file then on the 30th April 2014, and you already answered some of these questions, 11:49 Ms. Connolly, from Mr. McDowell, you saw the letter from Superintendent Cunningham and you assumed, correctly, that it hadn't been replied to. Did you consider that to be the Garda notification that would normally be sent?
A. No.

313 Q. Were you here for Ms. McGlone's evidence when she said that she didn't consider that to be Garda notification?
A. Yes.

314 Q. And is it correct to say that there is a standard Garda 11:50 notification form that is sent to the relevant superintendent?
A. There is, that's correct.

315 Q. And that's the one that is in the form we've been looking at, the 2nd May, the contents would obviously 11:50 be different, but that is the standard form that is sent, is that correct?
A. That's correct.

316 Q. Now, Ms. Connolly, you qualified in 2004, is that
right, from UCD with a bachelor's in social science, and you then did a master's and you have been working with Tusla or -- the Health Service Executive and then Tusla for 11 years, is that correct?
A. Currently, it's 11 years. At the time I was practising 11:50 from 2006 until 2013 -- or '14, sorry. That's eight years.
317 Q. Sorry. Now, so you started working in 2006 in social services, is that correct?
A. That's correct.

318 Q. And have you been in child protection throughout that period?
A. No. In that eight-year period the majority of my practice, six out of those eight years was with children in care.

319 Q. Okay. And I am sure you are aware as a person holding a master's qualification in the social sciences that the 2000s, particularly the mid-2000s, 2009 and 2010, were turbulent times for social services, particularly in relation to child protection. We had the Ryan
Report in 2009, the Dublin Archdiocese Commission of Investigation by Judge Murphy in 2009 also and then the Cloyne Diocese Report by Judge Murphy in 2010. Do you recall those reports?
A. No, I don't.

320 Q. You don't recall them at a11?
A. No.

321 Q. Now, you saw -- you were here for Ms. McGlone's evidence in relation to the standards where she said
that she was applying the standards of 2013 in assessing or in considering whether it was necessary to go and speak to Sergeant McCabe. She was saying that she was applying the standards of 2013. Is it fair to say that attitudes in relation to notifications and discussions with alleged perpetrators have evolved over the years?
A. Yes, that is fair to say, yes.

322 Q. And is it fair to say that in 2013 and onwards there would have been a few that, as a matter of course, things should be -- allegations should be notified to An Garda Síochána?
A. Yes.

323 Q. And indeed -- sorry.
A. Sorry.

324 Q. Go ahead, Ms. Connolly.
A. No, go ahead.

325 Q. So things should be notified to An Garda Síochána and that the alleged perpetrators should be notified also?
A. That's correct, yes.

326 Q. Yes. And are you familiar with the contents of the Children First Guidelines of 2012?
A. Yes.

327 Q. And they would have applied in 2013/14, isn't that right?
A. Yes.

328 Q. And is it correct to say that they impose an obligation to notify An Garda Síochána?
A. Yes, that's correct.

329 Q. Now, when you looked at the file in 2014, 13th Apri1 2014, was there anything on that file which caused you to question whether or not a notification should be sent to An Garda Síochána?
A. Not at that time, no.

330 Q. I think Mr. McDowell has touched on this; you had the letter from Ms. McGlone to Superintendent Cunningham which you say you assumed hadn't been replied to, and correctly, because there was nothing on the file to suggest that it had been replied to. Did that cause you to wonder whether, in fact, you should notify an Garda Síochána?
A. No, at the time it didn't. And as per my evidence earlier, $I$ believe that was on foot of the fact that direction to Garda notify was given on the 9th August and the subsequent letter was sent on the 15th August, so I assumed the direction to Garda notify still stood.
331 Q. Yes. So as soon as the notifications -- so as soon as the report from Rian, first of all the verbal -- the type one report and then the written report came from Rian, the intake record was created on the 9th August and the direction to notify the Gardaí was immediately given, is that right?
A. That's correct, yes.

332 Q. And that was given on foot of the telephone report which was the 2006 allegation. There was no reference in that to the digital penetration allegation which subsequently appeared on the file?
A. That's correct.

MS. DIGNAM: Thank you, Ms. Connolly.

END OF CROSS-EXAMINATION BY MR. DIGNAM

MS. CONNOLLY WAS RE-EXAMINED BY MS. LEADER:

333 Q. MS. LEADER: There are two questions I want to ask you, Ms. Connolly. Ms. Connolly, had you been told in 2014 that there had been a mistake in relation to the information that you worked from, would you have taken 11:55 any steps to rectify that?
A. Yes, absolutely.

334 Q. What would you have done?
A. Well, first with regard to the Garda notification, to ensure that that was amended to accurately reflect the 11:55 second written report forwarded by Rian, and secondly, that the intake records in respect of the children, that they, too, also would have been amended.
335 Q. And would you have been concerned to make sure that inaccurate information which was created by you remained on the file, or would you have done anything in relation to the inaccurate information that you created?
A. Yes. I'd have had to have sought direction from senior managers with regard to how best to deal with that, be 11:55 it that they be removed totally, be it that they shred it or how that should be appropriately reflected on the file, yes.
336 Q. And in relation to the Post-It note, do you remember
when Ms. Argue became your supervisor?
A. It was shortly after Ms. McGlone changed posts.

337 Q. Do you remember was that 2013 or 2014?
A. 2014. Early 2014.

338 Q. okay. So do I take it from that, Ms. Connolly, that 11:56 the direction, if it was on the Post-It note, when you started working on the file, would have dated from 2014 and not 2013?
A. Yes. Because Eileen was not in a social work team leader role prior to 2014.

339 Q. If you repeat the answer.
A. Yes, that Post-It would relate to 2014 as Ms. Argue was not in a team-leading role prior to that.
MS. LEADER: Thank you very much, Ms. Connolly.

END OF RE-EXAMINATION BY MS. LEADER

MS. CONNOLLY WAS THEN QUESTIONED BY THE CHAIRMAN:

340 Q. CHAIRMAN: I just want to ask you a few questions, please, Ms. Connolly, and thank you for your help. I am just a wee bit mystified about you not being aware of any reports in relation to when there were child sexual abuse cases in the Roman Catholic Church and the fact that a judge was sitting and reporting on those things in relation to Maynooth, particular dioceses, Ferns, Dublin, I mean, it was all over the news, everywhere. I mean, how could you not be aware of that?
A. Yes, I haven't specifically read any of those reports. When you mention Ferns, yes, I'm aware of Ferns, of having heard about it.
341 Q. CHAIRMAN: Yes. But I would say very, very few people actually did get any of those reports and actually read 11:58 them.
A. okay.

342 Q. CHAIRMAN: But they would certainly have been aware of what the media choose to say what were the high points of it, you know?
A. I --

343 Q. CHAIRMAN: Would you be the same or different?
A. I wouldn't have enough knowledge of any of those cases to comment.
344 Q. CHAIRMAN: No, it's just, like you're aware Leo Varadkar is the Taoiseach?
A. Yes.

345 Q. CHAIRMAN: And you're aware Enda Kenny was the Taoiseach?
A. Yes.

346 Q. CHAIRMAN: Well, this is a bit similar, really, because there was media storms over these things going on for weeks and months.
A. Yes. They're not, they're not stories that $I$ have followed.

347 Q. CHAIRMAN: We11, I'm tending to wonder what stories do you follow, because appreciating that, with young people, it may be that you are getting Twitter feeds or links or things like that in relation to things you
have expressed an interest in?
A. Yes. I am not on social media. I am very much of the view that life brings its own stressors and I have no interest in being consumed by the media with regard to any negativity or drama that is happening there, so I don't follow the news intently.
348 Q. CHAIRMAN: But you would be aware, for instance, that in London within the last month, a tower block went up and almost 100 people were eliminated?
A. Yes, I am aware of that.

349 Q. CHAIRMAN: You know there is a real issue in relation to what kind of insulation standards there were and things like that?
A. Yes.

350 Q. CHAIRMAN: This Maurice McCabe story was of similar prominence by times in the media?
A. Yes. Again, as $I$ have stated, it's not a story of interest to me. It wasn't a story of interest to me. I couldn't give you any bullet points or a summary on Mr. McCabe.
351 Q. CHAIRMAN: And then the whole notion of garda whistleblowers, et cetera, I don't think like the term --
A. Yes.

352 Q. CHAIRMAN: -- but I take it you have heard the word? 12:00
A. Yes, I have heard the term, yes.

353 Q. CHAIRMAN: And you said, 'okay, I would listen to the news going along in the car'?
A. Yes.

354 Q. CHAIRMAN: You drive a car and you would have to drive to appointments, I take it?
A. Yes.

355 Q. CHAIRMAN: What do you listen to? I mean, there's multiple channels you could be listening to; a local Cavan channel, Radio na Gaeltachta --
A. Yes. No, I generally listen to national radio, yes, but I don't, as a rule, listen to lengthy political broadcasts or news stories of that nature.

356 Q. CHAIRMAN: But this is kind of in the ether, if you
like. Ms. Leader asked you about a few things and she put them to you in detail, and forgive me if I am going over the same ground again because she has put them to you expertly and fully, but you have to be aware that the Garda Commissioner resigned, I mean it doesn't happen every day, but he did, and that was on the 24th March 2014, pretty proximate to what we are talking about now?
A. Okay.

357 Q. CHAIRMAN: And he resigned over what, did you think? I 12:01 know life has stressors, but --
A. Sorry, can I have a tissue, please? I do accept the point that you are making, but $I$ can't be any clearer in that, in that $I$ have no further knowledge to add with regard to the media and publicity.
358 Q. CHAIRMAN: And then there was a Fennelly Commission set up on the 25th March to look into matters, including the resignation of Commissioner Callinan. And then there are other things going on that you wouldn't be
aware of, and Ms. Leader put them to you, such as the re-referral of the Ms. D file to GSOC, claiming that it hadn't been properly investigated at the time, which was an allegation that GSOC rejected. Then there were the articles by Paul williams in the Irish Independent in April 2014, the 12th and 15th. I don't know, do you take a newspaper at all?
A. Do I -- sorry, which?

359 Q.
CHAIRMAN: We11, do you buy a newspaper as opposed to do you take a newspaper? It's an expression.
A. No, I don't buy a newspaper on a daily basis, no.

360 Q. CHAIRMAN: When do you buy a newspaper?
A. Very rarely. I don't buy newspaper on a weekly basis.

361 Q. CHAIRMAN: The other thing that I wanted to ask you about was this, and it has been touched on but forgive me for asking you again about it. Just from my own knowledge, I know that in some places where people are working together there is an insistence, for instance, in hospitals, there's a time for coffee, for consultants, to -- so they are all together, they'd have a chat. Now, do you have a system in your office whereby there is a tea hour or a coffee hour where people sit down together because it's useful to sit down together?
A. Yes.

362 Q. CHAIRMAN: I mean, it's nice to know that someone is getting married or any of that kind of stuff?
A. Yes.

363 Q. CHAIRMAN: But it is also nice to know what is going on
with other people, and people talk about those things and that's the purpose of having such a set time for tea or coffee, or whatever.
A. Yes.

364 Q. CHAIRMAN: Do you have such a thing?
A. In 2014?

365 Q. CHAIRMAN: Yes.
A. Yes, we have a canteen. we had tea breaks, yes.

366 Q. Chairman: And you would meet other people there?
A. Yes, absolutely, other colleagues.

367 Q. CHAIRMAN: Well, if you were not talking about this, I'm tending to wonder what were you talking about. I mean, one of the biggest stories that I suppose might come along would be, 10 and behold, a really hard to explain mistake has been made and we're attributing to one man what another man did and it's all pretty revolting, but we're attributing that in the wrong.
A. Yes.

368 Q. CHAIRMAN: Surely that'd be discussed?
A. The error in the Rian report was never brought to my attention and I have no recollection of a discussion about it in the office environment.
369 Q. CHAIRMAN: Or even chats centring around, let's say, word processing mistakes, or anything like that?
A. Yes. No.

370 Q. CHAIRMAN: There's two other matters I wanted to ask you about. Just thinking back on what you said, you said the cabinet, and that's the Measuring the Pressure cabinet, it contains generally, and I think that was
the word you used, it was medium risk and low risk cases, but the words you used seem to suggest that there might also be in that cabinet a couple of high risk cases but generally they were plucked out first and dealt with, but some of them might not have been dealt with immediately and went into the cabinet, and was I wrong in thinking that?
A. No, I should clarify. The filing cabinet that we're referring to only holds files that are actioned for tasks for the duty social worker to complete. They would be medium priority cases or low priority cases. High priority case would say require an immediate response and will require allocation immediately. They would not be in the duty room.
371 Q. CHAIRMAN: They wouldn't be in a cabinet?
A. No, no.

372 Q. CHAIRMAN: A11 right. We11, I misunderstood you saying that because I think you said generally when saying that --
A. And perhaps I was not clear.

373 Q. CHAIRMAN: No, that is fine. But the system of actually taking out a file is, there's the cabinet, it's not chronological, it's not alphabetical, it's not ranked in serious, because even within medium you could have serious medium to low medium and within low risk you can have, well, something that is bordering on medium, it's not ranked in any way.
A. Yeah.

374 Q. CHAIRMAN: And it's just a question of plucking out the
first file that comes along, so it's like a lucky dip, is that right?
A. At that time we had had no system in place in 2014 with regard to the -- in what order a case should be next work. It was simply as and when duty social worker had 12:06 time and capacity during the course of the day.
375 Q. CHAIRMAN: But again, I don't mean to be mean by calling it a lucky dip, but you know there's a system --
A. Yes.

376 Q. CHAIRMAN: -- of selecting jurors if you are ever called for jury service, and the registrar has a box and everyone's name is in the box and he just picks out a number and a name.
A. Yeah.

377 Q. CHAIRMAN: So it was like that?
A. You just proceeded to take the next file, yes.

378 Q. CHAIRMAN: which could be any file?
A. Yeah.

379 Q. CHAIRMAN: And then just the last thing, and I am going 12:06 to pussyfoot around this for a very deliberate reason and please don't mention any names.
A. No.

380 Q. CHAIRMAN: But you are saying the similarity between Ms. $Y$ and Ms. D is the first letter is the same?
A. Yes.

381 Q. CHAIRMAN: The second letter?
A. No.

382 Q. CHAIRMAN: Third letter?
A. No.

383 Q. CHAIRMAN: Fourth letter?
A. No.

384 Q. CHAIRMAN: Fifth letter?
A. Yes. 12:07

385 Q. CHAIRMAN: Sixth letter?
A. Yes.

CHAIRMAN: Right. Thanks very much.

THE WITNESS THEN WITHDREW.

MR. DIGNAM: Chairman, just before the next witness is called, I wonder if I might just address one point. When the Chair was trying to tease out with Ms. Connolly in relation to her knowledge of events and 12:07 knowledge of Sergeant McCabe, there was reference made to former Commissioner Callinan having resigned and having resigned because of Maurice McCabe or resigned -- him resigning over --
CHAIRMAN: No, I appreciate that, I may have got that 12:07 wrong. It was in the context of that. But again, I suppose, Mr. Dignam, please do correct me, and I welcome that.
MR. DIGNAM: Yes. I am obliged. And I understood the context was, in fact, simply trying to tease out Ms. Connolly's --
CHAIRMAN: Yeah.
MR. DIGNAM: And there was nothing specific in relation to it. In fact, just for the purpose of the record,
former Commissioner Callinan retired on the 25th March 2014 rather than resigned and he did so following a visit, as is public knowledge, a visit by the Secretary-General of the Department of Justice to relay a message to Commissioner Callinan, as he was at the time, in relation to the matters relating to telephone recordings of conversations at some Garda stations, and that was, as the Tribunal knows, was later investigated by Judge Fennelly.
CHAIRMAN: No, and I appreciate that, and the time-line 12:08 seems to be 23 rd January 2014 is when, as Ms. Leader did refer to it in detail.
MR. DIGNAM: she did.
CHAIRMAN: There was the Public Accounts Committee and the reference to 'Frankly, I think it is quite
disgusting, on a personal level 1 think it is disgusting', and then the other events that you've mentioned and the article.
MR. DIGNAM: Yes.
CHAIRMAN: so it is important to put it into context. 12:09
MR. DIGNAM: Thank you.
MR. MARRINAN: Yes, sir. The next witness is
Mr. Gerard Lowry, please. This is Book 4, page 1016.

## MR. GERARD LOWRY, HAVING BEEN SWORN, WAS DIRECTLY EXAMINED BY MR. MARRINAN:

386 Q. MR. MARRINAN: Mr. Lowry, if you wouldn't mind just giving us a brief background in relation to your educational and professional qualifications.
A. Yes, sir. I did a degree in social science in UCD in 1984. I did a master's in social work in 1989 in UCC, and a professional qualification of social work also in 1989. I did the advanced diploma in child protection and welfare in Trinity in 1994. And I did the MBA in UCD in the year 2000.
387 Q. And in terms of your work experience?
A. After the social science degree $I$ worked as social care worker in oberstown for a period of time and then I worked as a basic-grade social worker with the Northeastern Health Board until 1989, and then after the professional qualification, $I$ was a professionally qualified social worker in the North Eastern Health Board and I worked with the Probation and welfare Service for approximately a year. And I was promoted as a senior social worker and then as childcare manager and then as area manager in 2012 as Tus7a was being set up in preparation in 2014.
388 Q. Now, I think that you have provided the Tribunal with a 12:11 number of charts which you describe as organisational charts for the Cavan-Monaghan area for the years 2013 up until 2017, isn't that right?
A. That's correct.

389 Q. And if we can just go to page 1064 please. Sorry, if we go to page 1067 in the first instance. This the organisational chart for Cavan-Monaghan Child and Family Support Services, is that correct?
A. That's correct.

390 Q. And you are seen there as being the area manager --
A. That's correct.

391 Q. -- for Cavan and Monaghan, is that right?
A. That's correct.

392 Q. I think directly below you then we have Louise Carolan, 12:12 who is a principal social worker, is that right?
A. That's correct.

393 Q. We also have Deirdre Duffy, and Deirdre Horan, we are not concerned with them. And we also then have Seamus Deeney --
A. That's correct.

394 Q. -- whose Independent Chair Child Protection Conferences and Children First 2011, is that right?
A. That's correct.

395 Q. He's the designated person for that --
A. Yes.

396 Q. -- under section 4 (4)(iii), is that right?
A. That's correct.

397 Q. I think then below that we have on the left-hand side there, under "Point of referral, duty social work intake initial assessment" we have Keara McGlone who is noted as the social work team leader, is that right?
A. That's correct.

398 Q. Then below that we have the staffing levels, we have
six social workers, is that right?
A. That's correct.

399 Q. One social care leader and one family support worker, is that right?
A. That's correct.

400 Q. I think you have noted that there was one social worker who was on long-term sick leave?
A. That's correct.

401 Q. You also have below that MTP, that is Measuring the Pressure, is that right?
A. That's correct.

402 Q. And you note that in 2013 there were 103 high priority cases awaiting a social worker, is that right?
A. That's correct.

403 Q. Now to the right of that, we have "Prevention and Early 12:13 Intervention" we're not concerned with that. Then we have the "Child Protection Assessment Service", is that right?
A. That's correct.

404 Q. And Rhona Murphy is noted as being the social work team 12:14 leader?
A. That's correct.

405 Q. And you note that there are four social workers attached to that team and two social care leaders, is that right?
A. That's correct.

406 Q. And one family support worker?
A. Yes.

407 Q. You note that there was one vacancy for a social worker
who was on long-term sick leave, is that right?
A. That's correct.

408 Q. And then you have one social work team leader who was going to be on long-term maternity from February 2014, is that right?
A. That's correct.

409 Q. Do you recall who that was?
A. I don't. I'm sorry. I don't.

410 Q. If you don't it's all right.
A. No, I don't.

411 Q. Yeah. And then you have, again you have the Measuring the Pressure and you have 73 high priority cases noted there, is that right?
A. That's correct.

412 Q. They're different from those under the "Point of
referral for the duty social work initial intake assessment service", is that right?
A. That's correct.

413 Q. So that is a different file, is that right?
A. Yes.

414 Q. Sorry?
A. They're different lists awaiting allocation.

415 Q. So then to the right of that you have the "Alternative Care Services", is that right?
A. Yes.

416 Q. And Carme1 McAulay is noted as being the social work team leader. And then to the right of that we have "Services for Children in Care", is that right?
A. That's correct.

417 Q. Now as far as Seamus Deeney is concerned, what was his function and role in 2013?
A. Sir, he chaired in the child protection conferences for cases that reached that threshold and he had oversight of the garda notification system.

418 Q. If we could have page 1066. Again this is the organisational chart for Cavan and Monaghan. And we see you're there as the area manager?
A. Yes.

419 Q. And below that there seems to be different functions for people at that stage?
A. That's correct.

420 Q. Seamus Deeney, he's the principal social worker, is that right?
A. That's correct.

421 Q. And what is he providing at that time?
A. He continued to do the child protection conferences and he was providing principal social work services for the front door with the duty intake and initial assessment service.
422 Q. So then below him there is a point of referral?
A. Yes.

423 Q. And it's the "Duty Social work Intake Initial Assessment Service'?
A. Yes.

424 Q. And Carme1 McAulay has become the social work team leader, is that right?
A. That's correct.

425 Q. And then you itemise the social workers who are
involved in Monaghan and then Cavan as well. Below that you have the duty social work services provided by all staff on a rotational basis?
A. That's correct.

426 Q. By all staff, including child wellbeing staff from, 15th September 2014?
A. Yes.

427 Q. Then again below Seamus Deeney in reporting to him we have the child protection service, is that right?
A. That's correct.

428 Q. And we have Kay McLoughlin who is noted there. And she is the team leader, is that right?
A. That's correct.

429 Q. And we have Alison Deery, Séan Cooney, orla Dunne, and Katie Kane all reporting to her from Cavan, is that right?
A. That's correct.

430 Q. And then in Monaghan we have Mark Cowen, we have the last witness, Laura Connolly, and Emma o'Gorman; is that right?
A. That's correct.

431 Q. Now under Keara McGlone we have the alternative care services who report to her, the service for children in care again reporting to her as a separate unit and after care services that we are not concerned about, is 12:19 that right?
A. That's correct.

432 Q. Also, you have noted in there on the right-hand side the "wellbeing centre: The area-based approach,
prevention and early intervention service" and then other Tusla services are noted. But we're not concerned with those in this Tribunal.
A. Okay.

433 Q. Isn't that right?
A. That's correct.

434 Q. Now if could just perhaps then turn over to page 1065. Again you have done a similar chart. You occupy the same position as area manager --
A. Yes.

435 Q. -- for Cavan and Monaghan. And then Seamus Deeney is in the same role, is that right?
A. That's correct.

436 Q. And again there's the "Point of referral", and the "Duty social work intake initial assessment service", 12:20 this is now run by Kay McLough1in, is that right?
A. That's right.

437 Q. And she is the social work team leader. So she has changed her role --
A. That's correct.

438 Q. -- from 2014. It seems to be, just reading it, we will finish this chart, but it seems to be that there are -people change role and function not infrequently, is that right?
A. I think since the establishment of the Tusla there's been a lot of growth in the service and that has led to a lot of reassignments and change over the course of the last three years.
439 Q. Yes. And when people are reassigned, are there
discussions that take place between the people who are coming on duty and taking over the role of the former team leader, for example?
A. Yes.

440 Q. Are cases discussed?
A. The procedure would be that there would be a hand-over from whoever was taking off on the new role.
441 Q. But I mean, insofar as there is a hand-over that can be 'look, there are the files, read yourself into it, your new role' or it could be 'look, we have some problematic cases here' and certain problematic cases could perhaps be flagged to the new team leader coming in?
A. Okay. The hand-over should include briefing the new team leader on all relevant information, including critical cases.

442 Q. So, as I say, we have Kay McLoughlin there and you have listed the social workers under her in Monaghan and also in Cavan. And then she's reporting to Seamus Deeney, as is Carmel McAulay, who is now in the long-term further assessment service that, right?
A. That's correct.

443 Q. And you note that personne1 under her in Monaghan, Laura Connolly has now moved to that service, is that right?
A. That's correct. Just for clarification, maybe, it's the one service across Cavan-Monaghan, with one team leader.
444 Q. Yes. And then if we just go, we can see to the
right-hand side, Keara MCGlone has taken up the role as PSW, is that right?
A. That's correct. She was in the previous chart in that role.
445 Q. And there's a position vacant?
A. Yeah, that refers to Louise Carolan who went on long-term sick leave in June 2014. That position was still vacant at that point.
446 Q. And the social work team leaders in the foster care services, services for children in care and after care 12:23 services are all reporting to Keara McGlone, is that right?
A. That's correct.

447 Q. I think that we also -- you also the note the child wellbeing Centre, again the point of referral in the prevention and family support services and other Tusla services. But we're not concerned about those.

Now if we can just move over then to page 1064 and we have another organisational chart, again you're the area manager, is that right?
A. That's correct.

448 Q. And again we have the chain of command, as it were, in the child protection and welfare management and leadership team, we now have Kay McLoughlin, is that right?
A. That's correct.

449 Q. And below her is Michael Cunningham, who is a social work team leader?
A. Yes.

450 Q. And now we have Laura Connolly, she seems to have moved again, is that right?
A. Laura was promoted to a social work team leader post and the significant change in that chart is that we now 12:24 had a team leader in Cavan and in Monaghan. So there were two social work team leaders for the duty intake service, whereas prior to that we had only one.
451
Q. And we also then have Gail Penders, is that right?
A. That's right.

452 Q. And she is the centre manager. And Emer O'Neill has taken up a role as the senior clinical psychologist, is that right?
A. That's right. Emer o'Neill rejoined the service I think it was July 2016 and she has become involved at 12:25 the point of referral in assisting with the proportionate report.

453 Q. And we know that she was in the service in 2005 and 2006 --
A. That's correct.

454 Q. -- and going into 2007. Because in fact she had dealt with Ms. D along with an Orla Curran, isn't that right?
A. That's correct.

455 Q. Again you have the "Point of referra7" and you have the social workers listed there?
A. Okay.

456 Q. And you have the Child wellbeing Centre again and the child protection team and Carme1 McAulay is noted as social work team leader, isn't that right?
A. That's correct.

457 Q. I note that on the far right for child in care reviews Rhona Murphy is the social work team leader?
A. That's correct.

458 Q. Isn't that right?
A. And maybe if I could just note, on that chart it points out the two points of referral, prior to this stage we had one point of referral which was for the social work service but we have now developed an early intervention programme so that if cases don't meet the threshold for a social work service families and children still receive positive family support service.
459 Q. Yes. We can see from the charts that, and I seem to have missed in 2013, Eileen Argue isn't -- is it Argue or Arg-ay? You worked with her for many years.
A. It is Argue. Argue. Eileen Argue.

460 Q. Eileen Argue, does she appear on the chart for 2013?
A. I haven't got names on that one. I think the names were requested and they were submitted to the Tribunal. They're just not on that chart that I originally submitted. So I don't have the names of people on that.
461 Q. And 2014. 1066.
A. Yeah, I have it here. Sir, I'm aware of Eileen's position, if I could --
462 Q. Yes. If you wouldn't mind, she doesn't appear to be on the chart.
A. Okay. When Keara McGlone moved from Cavan-Monaghan in I think it was January 2014 she was promoted and moved
to Louth, and at that point Eileen Argue became the acting social work team leader for the Duty Social work Intake Service Covering both countries. So that was from January and then Eileen Argue left the service in June 2014.
463 Q. I think she transferred to Kilkenny, is that right?

464 Q. So Eileen Argue had been there for a considerable period of time, isn't that right?
A. That's correct.

465 Q. We will come to that shortly, going back to 2005, perhaps 2004, is that right?
A. I don't know the exact year, but she was with us for a good few years.
466 Q. And it would appear just looking at the various charts that there had been people who had been involved in Cavan and Monaghan, certainly in the period between 2013 right through to 2016 and had been there working in the Social work Department, but seemed to have moved between roles, isn't that right?
A. That's correct.

467 Q. But the majority of them had worked with other colleagues in the service, is that right?
A. That's correct.

468 Q. And just before we move on from that, because I had asked you about discussions that could take place between somebody coming in as the new social work team leader in one department, perhaps signing off, and part of that would involve engaging with the person who is
coming in to take on the function, but presumably like any relatively small organisation in Cavan and Monaghan people would socialise together and talk together, is that right?
A. Yes.

469 Q. You know, that they talk over coffee or whatever about various cases of interest, isn't that right?
A. That's correct.

470 Q. And as I say it's a relatively small group of people, there wasn't any problems or friction between any individuals that we should know about, were there?
A. No.

471 Q. So there was nothing to inhibit people from picking up the phone perhaps if they had some query that may arise or there may be some issue on a file, some ambiguity, 12:30 there would be nothing to prevent them from picking up the phone or indeed just walking into another office to discuss the file with the person who had previously been on it, isn't that right?
A. That is correct.

CHAIRMAN: That seems like a good place to break, Mr. Marrinan.

THE HEARING THEN ADJOURNED FOR LUNCH

THE HEARING CONTINUED AFTER LUNCH AS FOLLOWS:

GERARD LOWRY CONTINUED TO BE DIRECTLY EXAMINED BY

MR. MARRINAN AS FOLLOWS:
MR. MARRINAN: Mr. Lowry, please.
472 Q. Mr. Lowry, just before lunch there I was talking to you about Tusla and the number of staff and how staff appeared to move from one section to the other. Going 13:31 back to 2007, were you aware at that stage of the Ms. D file and the allegation being made against Sergeant McCabe?
A. I was aware of it, sir, yes.

473 Q. You were aware of it?
A. Yes.

474 Q. And in what context were you aware of it?
A. I think it is something that was mentioned in the office. I didn't have any formal role in regard to the management of the case.

475 Q. I wonder if we could just have page 2467 on the screen, please. Can you see that?
A. I can't, it's the wrong -- it's 2468 has come up.
Q. Sorry, it's 2467. It's "Notification of suspected Child Abuse". Have you got it now? It may be 2468, you may be correct, I have a note of it here.
A. I have it then.

477 Q. This is a notification of suspected child abuse and it's the -- it has the child's name?
A. Yes, down below, yes.

478 Q. And if we could just turn over then to, it's actually 2467 of volume 2. This is a notification of suspected child abuse to health board and it's a letter sent by you to the superintendent, do you see that?
A. I don't see it clearly, no.

479 Q. Is this the right page? Page 2467 , have you got it on the screen?
A. No, it's a handwritten dialogue on the screen.

480 Q. It must be 2468, I am sorry, we obvious7y have a different number.
A. I see the garda notification now, the form.

481 Q. That is the Garda station form. Sorry, will you just give me one moment, we seem to have noted down the wrong number. It may be, if you go to 2468 , if we just 13:33 try that one. Is that a letter from you to the superintendent in charge?
A. No, I am still on Garda notification.

482 Q. If we could go to 2469 , please?
A. Yes, I see that.

483 Q. Okay. And this is a letter to the superintendent in charge of Bailieboro Garda Station?
A. Yes.

484 Q. And it's Notification of Child Abuse to Health Board, do you see that?
A. Yes.

485 Q. And the name Ms. D, and then:

## "Dear Superintendent

I wish to acknowledge receipt of the above notification 13:34 received on the 2nd of January 2007. Rhona Murphy --" Who we have heard evidence from.
"-- social worker, has been assigned to the case."

And then giving Rhona Murphy's contact number and it's signed by you.
A. That's correct.

486 Q. Do you have any -- do you have any recollection of that?
A. I don't have a recollection, but when I see it that is the standard acknowledgement letter, when a garda notification comes in. At that point I was doing the garda notification system and I would have checked who is the assigned social worker and then arranged for the standard acknowledgement letter to be sent back with contact details, so the social worker and An Garda Síochána could liaise with each other.

487 Q. You say you knew Sergeant McCabe, isn't that right?
A. I knew him. I didn't know him personally. How do --

488 Q. well, did you not know him through your work at that stage?
A. No, no, I had never met him. I wasn't doing Garda
social work liaison meetings, so I don't think I was -I was never at a meeting with Sergeant McCabe.
489 Q. Are you sure about that?
A. Well, I'm -- I can't remember any meeting with Sergeant McCabe at any stage now.
490 Q. I mean, I suppose when this matter ultimately came to your attention in 2015 and 2016, you accept, I'm sure, that within Tus7a, from 2013 until 2016, that there was a litany of grave errors?
A. Yes.

491 Q. Isn't that right?
A. That's correct.

492 Q. And by 2015, certain1y, you were aware of the fact that you were dealing with Sergeant McCabe, who was known in 13:36 the media as being what was described as a whistleblower, isn't that right?
A. That's correct.

And indeed, we will come to it in due course more specifically, but there is a reference $I$ think from -in an e-mail from Kay McLoughlin to yourself, indicating that the reason that the case had come back in was because of publicity in the media, isn't that right?
A. That's correct.

494 Q. We will come to that in due course, as to what you thought she meant by that. So, I suppose the first thing that you would have thought was, well, had I any dealings with this man over the years, he was a sergeant in Bailieboro, our paths may have crossed; did 13:37 you consider that?
A. At what stage, are you -- sorry, just for clarity, are you asking? Is this '06/'07 when this letter was sent or was this --

495 Q. No, I am talking about in 2015.
A. Okay. If you don't mind, if you just clarify the question and I will answer it.

496 Q. Just, when you eventually realised when dealing with this file that it was Sergeant McCabe --
A. Yes.

497 Q. -- who was from Bailieboro Garda Station, and who was in the media and known as being a whistleblower --
A. Yes.

498 Q. -- when you realised at that stage that this case was 13:38 attracting a lot of media attention, do you understand?
A. I do.

499 Q. Is that clear?
A. Yes, which goes back to 2013.

500 Q. Yes. To 2013? Did you then reflect on whether or not 13:38 you had come across Sergeant McCabe?
A. In terms of my personal work?

501 Q. Yes, work-wise.
A. Yes. I don't know if I consciously reflected on it. My memory then and now is that I have never actually been at a meeting with Sergeant McCabe about any matter. And back in '06/'07 when I was chairing child protection conferences, for example when guards would have been regular attendees at those meetings, I can't remember any case where Sergeant McCabe was at the meeting and I was chairing those meetings. Now, I cannot remember any meeting where Sergeant McCabe was at.

502 Q. Or his name being discussed for that matter?
A. Again, do you mind just in terms of clarifying the question.

503 Q. Al1 right. Well, if you just go to page 260, please. Have you seen this? This is a list that was prepared by the Tribunal arising out of disclosure that had been
made by Tus7a --
A. Yes.

504 Q. -- in relation to child conferences that you had chaired?
A. Yes.

505 Q. Is that right?
A. Yes, I have seen this document, yes.

506 Q. You have seen it?
A. Yes.

507 Q. And if we could just look at it at page 260. The first 13:39 entry there is 27th of February 2004?
A. Okay.

508 Q. You are there present at meeting, Gerry Lowry, and also then down below there is Sergeant Maurice McCabe?
A. I see that.

509 Q. So this is going back to February of 2004.
A. Yes.

510 Q. And in relation to the matters that were discussed, he was placed on a CORE team?
A. Very good.

511 Q. Róisín Breckne11 and two other persons whose names have been redacted, do you see that?
A. I do.

512 Q. So, you were present there at a meeting with Sergeant McCabe where a case was discussed that he was involved with, and he was placed on the CORE team, and you had a one-to-one interaction with him, isn't that right?
A. It would have been a group interaction, yes.

513 Q. Yes. And then the next one down, the 20th of July of

2004, again you see you are present, as well as Sergeant McCabe. And again, it may well be the same case that is being discussed, but he is down there with Roisin Brecknell and two other persons whose names have been redacted as part of the CORE team. Do you see that?
A. I do.

514 Q. I mean, does that help you in any way?
A. It does, and I accept the record, that I chaired child protection conferences then which Gardaí frequently attended and I fully accept Maurice McCabe was there at some of those meetings.
515 Q. If you could just go to the next one, 8th May 2006, again you are there chairing a meeting. If you turn over the page you will see that Sergeant McCabe is also 13:41 present, isn't that right?
A. Yes.

516 Q. And also present at that meeting is Mary Tiernan, orla Curran and Emer o'Neill, isn't that right?
A. Yes.

517 Q. And again, sergeant McCabe has been placed on a CORE team, isn't that right?
A. That's correct.

518 Q. And then if we could just go on then to the 18th July of 2006 -- of 2007, I beg your pardon, you are chairing 13:42 a conference that Kay McLoughlin and Sergeant McCabe were to attend as well but he sent his apologies, apparently, and wasn't able to attend. And again, the matter is discussed and he is placed on a CORE team, do
you see that?
A. I do.

519 Q. Along with others, including Kay McLoughlin, Emer O'Neill and Orla Curran. And again, on the 31st of October of 2006, you see you are chairing a conference, 13:43 Eileen Argue and Mary Tiernan are both present at that, and Maurice McCabe was to attend but was unable to attend and a case is discussed and Eileen Argue and Maurice McCabe are put on the same CORE team, isn't that right?
A. That's correct.

520 Q. And then if we go over to the next page, the 16th of April of 2008, again you are chairing the meeting, this time Eileen Argue is present and Sergeant McCabe is also present, along with a Pamela Armitage, and again, 13:44 yourself, Eileen Argue and Sergeant McCabe are all on the same CORE team; you are the only members of that CORE team, isn't that right?
A. That's correct.

521 Q. And where a CORE team is set up, that's with a view to 13:44 dealing with a particular case, is it?
A. Yeah, at the child protection conference it was normal that the key people who were directly involved with the family would be assigned to the CORE team.
522 Q. Yes. And might be encouraged to communicate with each 13:44 other and discuss issues that might arise --
A. Yes.

523 Q. -- and perhaps then ultimately report back to a later meeting, is that right?
A. That's correct.

524 Q. Yes. And then the 14th May of 2009, we see yourself, Mary Tiernan and Eileen Argue all present. And again, a matter is discussed, it may well be the same matter as the previous year, because you and Eileen Argue and Sergeant McCabe are all down as being members of the CORE team, isn't that right?
A. That's correct.

525 Q. And then if we go to page 264, please, the bottom we see the 8th July of 2009. Again, you are present, Sergeant McCabe was unable to attend and it's noted during the course of that conference that he is a member of a CORE team, isn't that right?
A. That's correct.

526 Q. Now, if you just turn over to page 265, there is a 13:46 reference there to an unsigned letter dated 12th of April of 2005 from Mary O'Reilly to Sergeant McCabe seeking to arrange a liaison meeting between them and Orla Curran in Bailieboro Garda Station on the 3rd of May of 2005. Do you see that?
A. Yes, yes.

527 Q. And then the first bullet-point you will see that there is a record of a strategy discussion meeting on the 23rd of August of 2007, which is attended by Emer O'Nei11, Orla Curran, Mary Tiernan, Kay McLough1in,
Carme1 McAulay, with apologies sent in from Sergeant McCabe, who is noted as not being present. So, I mean, it's not just simply the odd meeting that Sergeant McCabe is attending; it would appear during the --
between 2004 and 2009, he has attended quite a large number of conferences that you have chaired and he has been put on a CORE team along with yourself, indeed, and Ms. Argue, isn't that right?
A. That's -- yes, yes.

528 Q. We11, I mean, is it -- maybe I am attaching too much significance to this, but this is somebody you have sat around the table with and discussed cases of child abuse with, isn't that right?
A. Well, from that record, yes, sir, but I would still don't fee1 that I know Sergeant McCabe or had any contact -- I accept in terms of, if I was at those meetings I chaired those meetings, Maurice McCabe was at them, I can't then --
529 Q. It may well be there is no significance to this and I have to ask you these questions, but --
A. Yes.

530 Q. -- when the notification comes in, in relation to Ms. D and it's quite clear that Sergeant McCabe was then discussed within Tus7a or the HSE, as it then was, that 13:48 it may well potentially have caused some embarrassment, you know, that we know Sergeant McCabe?
A. Can I check, are you talking about '06, '07 or 2013?

531 Q. I am talking about '06/'07, in the first instance.
A. Okay. okay.

532 Q. It didn't -- it doesn't jog your memory in relation to the matter at all?
A. I think, I mean, it maybe be if -- I was certainly aware in '06/'07 that the referral came in and that

Rhona Murphy was dealing with the case, and that there was an outstanding issue in terms of dealing with the adult about whom allegations had been made. So I was aware of that, but I wasn't involved in that case management process, in regard either to the child, Ms. D, or to Maurice McCabe. So I was aware of it as part of the general information within the service, certainly.
533 Q. Were you aware that it related to Sergeant McCabe?
A. Yes.

534 Q. You were?
A. Yes.

535 Q. And were aware of the fact that Sergeant McCabe was somebody that you knew at that time as somebody who was attending conferences with you?
A. Yes, yes.

536 Q. You were?
A. I was aware that he certainly worked with the social workers in regard to the protection and welfare of children, yes.
537 Q. Well there was an issue arose in relation to Mary o'Reilly and Mary Tiernan in referring the file in 2007 to Meath --
A. Yes.

538 Q. -- because of the potential conflict that may arise. 13:50 were you aware of that?
A. Not at the time, no.

539 Q. You weren't aware of it. It's just, the reason I am asking you these questions is, you made a statement to
the Tribunal, which is one page in length, and there is no reference at all to having any knowledge of sergeant McCabe going back as early as 2004, or indeed knowing anything about the 2005/2006 file. But you have a recollection of that now, is that right?
A. No, I have a recollection of knowing about the case and I appreciate that Garda acknowledgement letter has come to my attention since I made that initial statement. So I have an awareness that it was a case the social work service were dealing with. I have an awareness at 13:51 that time it was a case the social work service were dealing with.
540 Q. Now, I think on the 1st January of 2014 you became the area manager and at that stage you became accountable for all aspects of the service within the Cavan-Monaghan area, is that right?
A. That's correct.

541 Q. And if you could just from your perspective and dealing with those, could you just tell us about the process of the receipt of referrals in relation to
allegations/concerns against adults in relation to children?
A. Sir, the duty social work service is the point of referral for all concerns and allegations of child abuse and neglect. So the social work team leader for that service would receive all referrals and keep due records of all those referrals and then use all the resources available to provide a timely, proportionate and effective response for all children and families.

And all would have been dealt with in the one -- some of the situations were very, very difficult, there were children at home in situations where there was a serious concern they were being abused and neglected, there were a lot of situations where teenagers were out 13:53 of control or at home and being abused and neglected, and they were the kind of cases that dominated the concern. the situation $I$ think in social work services at the front door is very, very rushed, very, very busy, a lot of high concern, a lot of fear that something might go wrong in regard to the well-being and safety of children. And in terms of within Cavan-Monaghan at that point in time in, I think, August 2013 there were 200-plus unallocated cases and those children did not have any allocated social worker. So it was always a struggle to try and get a service for all the children and families that came to our attention.

542 Q. How many referral meetings were there each week?
A. There were weekly referrals. There were two; there was 13:53 one in Cavan and one in Monaghan each week.
543 Q. And at those weekly referral meetings, were all new referrals into the service considered by the social work team leader?
A. Yes.

544 Q. And was that in conjunction with the social workers who were on the duty intake team?
A. Yes.

545 Q. I think that you, on your chart, organisation chart for

2013, you give the number of staff and the staffing levels, isn't that right?
A. That's correct.

546 Q. And I think that you want to highlight the fact that you at that time regarded yourself and your department 13:54 as being short-staffed, isn't that right?
A. Yes, sir. I think since Tusla was established there has been a great growth in development within the local services, and it continues to develop. But certainly, we are comparatively under-resourced compared to other areas.
547 Q. I think in particular you want to note that in 2013, on the organisational chart, it indicates that there were 103 high priority cases awaiting allocation at that time?
A. That's correct.

548 Q. Now, I think the national guidance that you had at that time was Children First, is that right?
A. That's correct.

549 Q. And were the cases categorised in relation to high priority, medium priority and low priority?
A. They were categorised for the purposes of the Measuring the Pressure database as low, medium and high priority.
550 Q. And in terms of assessing where a case falls, could you just tell us how that is done?
A. Well, sir, I think the managing the pressure database started originally as a way for the national office to track and to have visibility about the kind of cases that were open across the country and to try to enable
cross area comparisons. And there was certainly guidance in terms of how each of those cases would be high, medium and low. And high priority certainly were where children were at immediate and serious risk of abuse and neglect. They were the -- that was --

551 Q. I think you were here earlier on when Laura Connolly was giving her evidence, isn't that right?
A. I was.

552 Q. And you heard probably reference and the chairman asking her questions in relation to the cabinet that held the Measuring the Pressure files, isn't that right?
A. That's correct.

553 Q. And it appears to have -- it just seems to have been a fairly random selection of files, whichever one appeared to be at the top of the filing system, isn't that right?
A. I don't accept that.

554 Q. You don't accept that?
A. No, I think there's -- part of the social work role is to try and prioritise the children and families at immediate risk and that that prioritisation process goes on, on an ongoing basis.
555 Q. We11 then, perhaps you could explain Tus1a's management of the Measuring the Pressure system in Cavan and
A. As I say, I think the Measuring the Pressure System was a national database in which to bring about visibility. It developed then into a way for the local service to
see which cases were unallocated and a way to allow those regular audits and reviews of cases that were unallocated with a view to assignment. So, as resources became available and social workers became available then it was possible to assign an unallocated ${ }_{13: 57}$ case to one of the social workers. So there was that constant processing of cases by the social work team leader.
556 Q. If you could just explain to us the circumstances in which this arose in the context of the Ms. D case. You 13:58 are aware of the fact that Keara McGlone did an intake record in August of 2013, aren't you?
A. That's correct.

557 Q. And I think that the Ms. D case ended up being placed on Measuring the Pressure file, isn't that right?
A. That's correct.

558 Q. And then apparently was reviewed by Laura Connolly in 2014, in April, isn't that right?
A. That's correct.

559 Q. And we know from the evidence that at that juncture intake records were done in relation to the McCabe children and also a garda notification was sent to the Gardaí with the erroneous information on both. But then it seems to have been returned to the Measuring the Pressure filing cabinet, where it sat until 2015, when Kay McLoughlin again took it out from the filing cabinet. How is it that that arose?
A. I think unfortunately that's -- I don't think that is unusual. I think after the intake record is completed
and let's say the Garda notifications are completed, then if it's not possible to assign a social worker to the case the case remains unallocated.
560 Q. So there is an initial review, it goes into the filing cabinet, there is a further review, it is taken out of the filing cabinet, and a Garda notification is sent, and further intake records, and it's placed back into the cabinet, is that right?
A. It remains unallocated. It's not possible to assign a social worker to it because of other priorities. Therefore, the case remains unallocated.
561 Q. And also, there is an obligation to notify the Gardaí of any referral that is made to the service, isn't that right?
A. Any suspected child abuse.

562 Q. Referral of child abuse.
A. Yes, any case of suspected child abuse, not any referral.
563 Q. Yes. There is that obligation, isn't there?
A. There is an obligation to refer all suspected child abuse to An Garda Síochána.
564 Q. Have you found any reason why that wasn't done in this particular case, in August of 2013?
A. No.

565 Q. Now, I think that you then have helpfully gone on to explain to our investigators how the duty intake service works, isn't that right?
A. Yes.

566 Q. And you note that when a case is assigned to a social
worker for an initial assessment it is normal for the social worker to speak to the parents and to the children and other relevant professionals --
A. That's correct.

567 Q. -- for example, An Garda Síochána?
A. That's correct.

568 Q. That that wasn't done in this case -- in the case of Ms. D, was it?
A. That's correct. Because it wasn't assigned to a social worker.

569 Q. When it ultimately was assigned to the social worker, it still wasn't done, isn't that right?
A. What phase, sorry, are you referencing there?

570 Q. I will come to it in due course, I would have thought it was self-evident what I was referring to. Kay McLoughlin, when she came to deal with the file --
A. Yes.

571 Q. -- she didn't make any effort to speak to the Gardaí, isn't that right?
A. No, that is not my understanding. My understanding is 14:02 that she did make an effort to speak to the Gardaí.

572 Q. All right. well, we will come to that in due course. I think that you note that based on the initial assessment, a judgement is made about the level of risk to any child, isn't that right?
A. That's correct.

573 Q. And what, if any, further services should be provided. You then go on to deal with situations that could potentially arise under section 12 of the Emergency

Care order, which we are not concerned with here.
A. Okay.

574 Q. You note that the Tus7a obligation to notify An Garda Síochána of all suspected child abuse is at the point of suspicion and the notification to Tusla, isn't that right?
A. That's correct.

575 Q. I think that there existed in 2013 onwards formal protocols between the Gardaí and the HSE, isn't that right?
A. That's correct.

576 Q. I think that is also dealt with in the national standards in the Children First Guidelines?
A. That's correct.

577 Q. So, if you could just perhaps deal with -- from your 14:03 view as the area manager, as to how a file ought to be dealt with from its first notification to Tusla right through to the closing of the file.
A. When a concern, suspicion or allegation of child abuse comes to our attention we certainly keep records of all relevant information in order that information is accessible and retrievable in the future, because it's important that in order to protect children from abuse the patterns of information is retrievable over time. So, part of that role then of the duty social worker is 14:04 to look at any previous files that we have in order to see what information is relevant there and to bring it into the new situation. The information then is looked at, based on the current information, what level of
risk is there, if any, to children immediately and if there is immediate protection required, then we are obliged to take that immediate protection. And when the social work team leader looks at that information, if the situation is serious it requires assignment to a 14:05 social worker to undertake an initial assessment, when the social worker does that initial assessment the social worker will meet with the family, the parents, the child and other relevant professionals in order to engage them in thinking about the child's protection, safety and well-being. And based on that collation of information and those discussions a discussion is made about the most effective, proportionate and timely response for the child and family. So, at that point, and again ideally, if all resources being available, a worker would be assigned to work with the family in order to address any underlying problems and those issues then would be monitored over time. If the situation doesn't improve we have the option of calling a child protection conference, where decisions can be made about, for example, applying for care orders. But certainly every effort is made to work with children and families in order that the child protection issues are addressed by the family themselves so that the child stays within their own home, within their own communities. And certainly the last possible scenario would be the admission of a child into care. So based on that, positive -- if the whole intervention works very positively, but that very much involves a whole
pool of professionals working together, not just the social worker on their own, then if there is adequate progress the case would be closed in due course.
578 Q. And I suppose in relation to allegations of child abuse, the assessment phase is perhaps the most important phase, is it?
A. Well, the assessment, I sometimes call it, that's the collective thinking and action. So, that is the engagement process with the family with a view to what is going on here, can the family themselves look at the 14:07 issues, the concerns, with a view to ensuring the child is safe within their own environment? That is certainly part of the social work role.
579 Q. Right. By 2013, I think that you understood that you should also be implementing what is known as the Barr judgment, isn't that right?
A. That's correct.

580 Q. And therefore, there was an obligation to inform the people against whom there were allegations about the allegation and to take their views into account in the 14:07 assessment process, isn't that right?
A. That's correct.

581 Q. Sergeant McCabe wasn't notified until he received a letter, I think, in early January of 2016?
A. That's correct.

582 Q. I think that you'd acknowledge that he should have been informed long before then?
A. Absolutely. One of our standards is that people receive a timely service; there was not a timely
service in this situation.
583 Q. Now, if we could just move on then. You wanted to high1ight some aspects of factors that could have given rise to some degree of uncertainty in how to deal with files in 2013, 2014 and 2015, isn't that right?
A. I am not sure what you are referring to, sorry.

584 Q. I had understood you to try to high1ight to the investigators that there was some uncertainty as to whether an assured account was required from the complainant before you would approach the person against whom an allegation had been made?
A. No, I remember it. I remember what I was referring to. I think, sir, I think the point I was trying to make is that intervention in situations when an allegation has been made against an adult by a child or by an adult has evolved over the time, and I think the whole awareness about how we should deal with these situations has changed. I think in '06/'07 my opinion is that the response was inconsistent but by 2013 that there was certainly a belief that in all situations where an allegation had been made, where a person had been met by professionals that we should be implementing the Barr judgment and meeting the person against whom there was an allegation with a view it discussing with them the implications of it. But I think the service has evolved further again with the establishment of the regional SART team, that it's on7y in situations $I$ think where the alleged victim has met with the SART team and there is a thorough discussion
and assessment about the credibility of the allegation, about whether the allegation is founded or not, only at that point would social workers approach the person about whom there has been an allegation.
I think that you have reviewed the circumstances that gave rise to the problems in the Ms. D case that we are looking into. And, the first issue is in relation to Keara McGlone, in her role as social work team leader and duty intake social work team leader at the time of the referral that she wrote to garda superintendent requesting a discussion with him about the case, isn't that right?
A. That's correct.

586 Q. I think you have noted that there was no response from Superintendent Cunningham, isn't that right?
A. That's correct.

587 Q. And indeed, but however, there was no follow-up by the social work department, isn't that so?
A. That's correct.

588 Q. And anybody who later came upon the file in 2014 or 2015 or indeed 2016, with the SART review, would have been aware of the fact that Superintendent Cunningham had investigated the earlier -- the allegation earlier on in 2006 and in 2007, isn't that right?
A. That's correct.

589 Q. But despite that, nobody sought to follow up on the letter that had been sent to the superintendent?
A. That's correct.

590 Q. I think you also noted from the review of your files in
relation to this matter that there was no liaison meeting between the Gardaí and Tusla in the case subsequent to August of 2013 when the letter was written, isn't that right?
A. That's correct.

591 Q. I think you also note that Keara McGlone left in February of 2014, isn't that so?
A. That's right. I think it could have been January, actually.
592 Q. In January?
A. Yes.

593 Q. And I think you also note that Eileen Argue came in February of 2014 --
A. That's correct.

594 Q. -- and left in June of the same year, isn't that right? 14:12
A. That's correct.

595 Q. I think you also note that Laura Connolly was conducting a general review, which wouldn't be unusual, of the Maurice McCabe file as part of reviewing all the unallocated cases?
A. That was my understanding at that time, yes.

596 Q. I think that she was, and she has told us, reporting to Eileen Argue, isn't that right?
A. That's correct. Eileen Argue became acting social work team leader when Keara McGlone left at the beginning of 14:13 February 2014.
597 Q. I think you have highlighted the documentation and the letter that was sent from Laura Connolly to Eileen Argue, asking whether she should complete the intake
records in relation to the McCabe children?
A. That's correct.

598 Q. And that Ms. Argue responded stating that she should complete the intake records, is that right?
A. That's correct.

599 Q. Would it be unusual to do so in circumstances where two of the children have been identified as being adults?
A. In my opinion, yes.
Q. It would be unusual?
A. Yeah. Well, I am not -- I haven't been directly
involved, let's say, at that point of making decisions but I think it's -- I didn't understand that we would create records about adults.
601 Q. We know that this occurred in 2014. What is the practice now in 2017 in relation to creating intake records in relation to children?
A. well, we don't create intake records about adults, but we create intake records about children.

602 Q. Is that dependent on getting an assured account from the person making the allegation?
A. My understanding from my discussions with the SART team is that that is correct, yes.
603 Q. You then go on to say that you encourage phone call -phone contact between the referrer and Tusla to clarify information and to engage with the referrer in the problem resolution process as well as they could often have a role in that, is that right?
A. That's correct.

604 Q. I think you'd acknowledge that that wasn't done in this
case?
A. That's correct.

605 Q. And there was no attempt at any stage in 2013, or indeed when it came to light probably in 2014 or thereafter, was there any attempt to contact Laura Brophy?
A. I think on7y about the data management, the data breach, there was contact.

606
Q. Yes. Now, I think that if we could then move on, I think you provided, helpfully again, a number of documents for the Tribunal in relation to the spreadsheets for the Measuring the Pressure system and also a number of other documents in relation to directives, which we will return to later on, all right?
A. very good.

607 Q. Again, I think that the system has changed somewhat in 2014, is that right?
A. It has changed since 2014 , yes.

608 Q. I will return to that in due course. If you could just 14:16 deal, perhaps now, at this juncture, when you are dealing with change, because we didn't deal with it in the organisation chart; when was SART set up?
A. August 2016.

609 Q. And to give it its proper name, it's Sexual Abuse Regional Team, is that right?
A. Yes.

610 Q. And why was it set up?
A. I think to standardise how we respond to situations
where there's allegations made by a child or made by a child or adult against an adult.
611 Q. And in this particular instance, we know that the team was set up, you say, in August 2016, is it?
A. I understand it's August 2016.

612 Q. And who was on that team?
A. Lisa o'Loughlin is the person $I$ had contact with.

613 Q. And I think that you also note Emer o'neill, who is the senior clinical psychologist, who had been dealing with Ms. D in 2006, is also on that team, is that right?
A. No, no, that is not correct. Emer is part of our local Cavan-Monaghan team, and she would have particular specialism in working with children who have been -who are suspected to have been sexually abused.
614 Q. Yes. Now, in terms of the audits, were there any audits done over the relevant period of time in relation to files?
A. There were not audits done in 2013, 2014 or 2015.

615 Q. In particular, was there an audit done by HIQA in early 2013?
A. Sorry, yeah. There was a HIQA inspection in 2013.

616 Q. And I think that they did a report in relation to their examination of files, is that right?
A. That's correct.

617 Q. And that was done over February and March of 2013?
A. That's correct.

618 Q. Is that right?
A. That's correct.

619 Q. And how did they conduct that?
A. There were three inspectors who would have met all the managers, all the staff, who would have met groups of children, I think, or groups of other agencies who work with us, and they would have inspected various files.
620 Q. Now, if we can just go back to Eileen Argue, who had made a decision in relation to the creation of intake records in relation to the children, Sergeant McCabe's children. I think that on review of the file, you are in a position, we have already heard this in evidence, to state that Pamela Armitage was the first point of contact between Rian and Tusla, isn't that right?
A. That's correct.

621 Q. I think on reviewing the file that you have noticed and noted that it was followed up with a written referral from Laura Brophy, from Rian, to Tusla, isn't that correct?
A. That's right.

622 Q. And you are also aware from reviewing the file that the written referral that was sent in by her is no longer on the file held in Tusla, isn't that so?
A. That's correct.

623 Q. I think your understanding is that that file was returned to Rian at their request but, however, there is no record on the file in Tusla that it had been returned to Rian, isn't that right?
A. That's correct.

624 Q. In fact, there is no record of it at all on the Tusla file, is that right?
A. That's correct.

625 Q. Have you anything to say in relation to that?
A. I do.

626 Q. Yes.
A. But, sir, when the data, when Eileen Argue mailed me about the data breach or the misinformation being on the file, my memory is that $I$ rang her and said for the information to be returned. Now, my memory isn't great, I didn't take a note of the discussion. But my memory is, when she emailed me I rang her and said, get rid of all the inaccurate information on the file. And 14:21 my memory in terms of the basis for that is, I had a previous case, some years previously, in Cavan-Monaghan where inaccurate information was given to me about a principal and at that point there were consultations with Consumer Affairs, etcetera about the management of 14:22 it and I was informed that I could take the inaccurate information off the file at my discretion, because it was inaccurate. Now, in retrospect at this point, I appreciate and acknowledge my management of that data situation was inadequate. I should have paid much more 14:22 attention to it. I should have checked, for example, what data records were created, which I didn't do. My memory is that $I$ rang Eileen Argue and said get rid of a11 the inaccurate information and that is al1 I did on it. So that wasn't an adequate response to that situation.

627 Q. Are you sure that you actually did respond?
A. Well, that's my best memory at this point, certainly. And I appreciate when I was doing the interviews with
the investigators I was struggling with it, but my memory is I did ring and say get rid of the inaccurate information. And I thought that that was adequate in the circumstances. I know now that it wasn't.
628 Q. Well, could we just have page 2933 on the screen, please? If you look at the bottom there, you will see an email, that is September to you on 14th of May, 2014, 11:13 --
A. Yes.

629 Q. -- from Eileen Argue. Saying:
"Dear Gerry
I hope this finds you well.
Please see information below. This information is in relation to MMCC, who allegations were made against him 14:23 by an adult who alleged that she was sexually abused as a child by him.
A garda notification was forwarded by our department based on the information received from Laura Brophy, Rian services.

As stated below, Laura Brophy contacted our department today in relation to her referral and the content of same. She advised that there was information provided which did not relate to Ms. D and was in relation to another person, against another man and not the man
MMCC.

This notification needs to be amended as soon as possible and the relevant superintendent needs to be updated with regard to same.

Many thanks
Eileen Argue."

And then your response to that, it seems to have come through Seamus Deeney, is that right?
A. Yes.

630 Q. "Dear Seamus
This should not have been sent to me."
A. That is in August 2014.

631 Q. Yes.
A. My evidence is that I replied to Eileen Argue in May 2014.

632 Q. A11 right.
A. And that email from me is to high1ight to Seamus and to Louise Carolan at that time or 1 think it's -- that that matter should have gone through the principal social worker, not sent directly to me. That was the point I was trying to make; that these issues needed to be dealt with through the appropriate line management process at that time in August. So that is following 14:25 on -- and I know I was on annual leave for the month of month of June. I think Louise Carolan, who was Eileen Argue's principal at that point in time in May, also went on long-term sick leave in June and I know another team leader also went on sick leave in June. There was 14:25 a lot happening. I think, my memory is when I came back, I saw that e-mail and I was making my point to Seamus about the appropriate line management process.
633 Q. The reference by Ms. Argue to MMCC, we've had some
questions asked about that this morning --
A. Yes.

634 Q. -- can you help us with that?
A. We11, I knew who the e-mail referred to when I received it.

635 Q. And how did you know it was Maurice McCabe?
A. Okay. From the August referral until that point in time certainly I had heard during -- in the service, either from Louise Carolan principal, I suspect from Louise Carolan principal, that there had been a rereferral from Rian. I was told that verbally during the course of supervision or management. I was told that was a re-referral and my response was: Deal with that case in the normal way. So that was how I knew it when I saw the MMCC.

636 Q. Al1 right. So, this is helpful, Mr. Lowry. You haven't indicated this previously. You are saying that in 2013, in August 2013, after there had been a referral, and Keara McGlone had dealt with it, you became aware from talking to Louise Carolan?
A. I became aware within the service certainly that there had been a re-referral from -- the '06/'07 referral had come in again through Rian, I was informed of that during the course of my work, yes.
637 Q. Can you be more specific as to who you actually heard 14:27 this from and in what context?
A. My best guess is that Louise Carolan told me as part of my normal supervision of her. And that would be normal in terms of she was principal at that time, she updated
me about significant events in the case or in the service, so in terms of she updated me that this referral had come in, and my response was: Deal with that case in the normal way.
638 Q. Well, I suppose it could arise in a number of ways. It 14:27 could arise in circumstances where there was actually a query directed to you as to how this case ought to be dealt with?
A. No, that didn't happen. That didn't happen.

639 Q. Or it could arise in circumstances where perhaps 'well, 14:28 you know that problem that we had years ago with Sergeant McCabe and the embarrassment that we had where he was at our meetings and we had received a referral from the Gardaí in relation to him, and we tried to send it to Meath, and we eventually closed the file', it could arise in that circumstance, so it's back again, is that the --
A. I don't think so. I think my memory is, Louise updated me about it as a referral and I said deal with that case in the normal way, as we would any other situation.

640 Q. So in 2013, you had certainly linked this to the 2006/2007 --
A. Well, sorry, I think in terms of the first formal notification I have of this is the e-mail in May 2014, 14:29 so yes, I --
641 Q. You had linked this to the earlier case, and so had Louise Carolan?
A. I can't confirm what Louise Carolan said, I can't
confirm --
642 Q. So this had gone beyond Keara McGlone, it hadn't just simply gone into a filing cabinet. It had been referred for some reason by, it must have been Keara McGlone, to somebody else within the service?
A. No, I don't understand --

643 Q. We know that it was reviewed. It was placed in a filing cabinet on Measuring the Pressure.
A. Yes.

644 Q. We know that Keara McGlone wrote a letter to the superintendent and we know that she left in January of 2014, isn't that right?
A. That's correct.

645 Q. But you were aware in 2013 --
A. 2014 .

646 Q. No, you told us that you were aware in late 2013, that the file had come back in?
A. Between August 2013 and May 2014 I was certain7y informed that this case had come back in.

647 Q. And at that time were you aware that Sergeant McCabe was attracting a lot of media attention?
A. Yes.

648 Q. And did you associate the McCabe file with the Sergeant McCabe who was being reported extensively in the media in 1ate 2013 and early 2014?
A. I knew it was the same person.

649 Q. And you said earlier there in your evidence that you gave a direction that it would be dealt with like any other case, is that right?
A. That's correct.

650 Q. So was it in a context that the inquiry was made of you that should this be dealt with perhaps more expeditiously than any other case, given a higher priority than any other case?
A. Sorry, could you say just the full sentence again, the full question, sorry.
651 Q. Was it in the context of look, will we deal with this expeditiously now, will we pluck this case from Measuring the Pressure, maybe we should deal with this case?
A. No, I think in being informed by the principal social worker that this case had come back in, I instinctively said deal with this case in the normal way, don't make exception of it, just deal with it in the normal way. So I think that was me proactively saying deal with this in the normal way.
652 Q. So when Ms. Argue writes to you in an email in May, informing you of the problem, you were then fully aware of the significance of this and the potential impact that this error could have had for Sergeant McCabe?
A. Yes.

CHAIRMAN: Sorry, I wonder could I intervene at that point? You said you wanted this dealt with in the normal way, but the normal way seems to have been random and chaotic. A file is plucked out of a filing cabinet, it is put into somebody's in-tray and in this instance it takes nearly a year-and-a-half before a letter is written. I mean, if that is the normal way
and because it's a high profile case it's to be dealt with in the normal way, one might have expected you to have a completely opposite reaction and say 'well, our systems are so bad, we need to do this one right'.
A. Okay. Well, that's not how I responded, sir. I responded by keeping it in the normal way. And I accept I was fully aware of the delay and slowness in dealing with situations of adults against whom there had been allegations, but that was how I responded. We didn't pull it out as an exceptional case to make sure -- because of publicity, and I certainly saw the publicity as separate, not to do with us, so that is -was my influence on it.
653 Q. MR. MARRINAN: Eileen Argue wrote the email to you, she referred to it as MMCC, I am assuming that she was also aware that this was Maurice McCabe and that you would know by the initials who she was referring to?
A. Yes.

654 Q. Yes?
A. Yes.

655 Q. Had you discussed it --
A. No. No.

656 Q. -- with Eileen Argue?
A. No. I don't think there was any discussion.

657 Q. Sorry?
A. No, I don't think there was any discussion.

658 Q. Had you discussed it with Seamus Deeney?
A. No, no. My memory is Louise Carolan is the principal that Keara McGlone and Eileen Argue would have been
reporting to, would have been the person who would have updated me on issues within that service area.
CHAIRMAN: Again, forgive me, but I am finding it increasingly difficult to understand why you weren't discussing this.
A. Because of the high numbers of unallocated cases, sir, that we were struggling with on an ongoing basis and we were looking for additional resources to address those, but they were being -- and I appreciate that it sounds like they were being dealt with at random, but cases were -- we were progressing slowly with the unallocated cases. But we also knew that we were never going to address them all until we got additional resources. So, I don't know, does that answer your question? CHAIRMAN: No, no, I do understand that, but what I don't really understand is that you're all in an office situation, you're all meeting, you're all having teas and coffees, $I$ just really don't get this idea that it's not discussed at all. I just don't understand that.
A. But $I$ 'm -- sir, I am comfortable in terms of Louise Carolan told me this is happening, right. I knew what MMCC meant, but it didn't mean I said 'okay, let's do special here, let's do something exceptional'. I was trying to maintain the service to address the issues we 14:35 had on an ongoing basis. I didn't see this as a -because I didn't link the ongoing issues within Garda Síochána with this allegation. I didn't see that there would be, it would be interpreted that there would be a
link. I said, let's deal with this in our normal way. CHAIRMAN: But at this point you didn't even know unless I am picking something up wrong - whether this is the same thing that has already come in, in 2006/2007, in relation to the same person that was known to the service since 2005. I mean, I am just finding it very hard to grasp and probably by interrupting I am not helping, so $I$ will let Mr. Marrinan continue.

659 Q. MR. MARRINAN: Yes. Mr. Lowry, I am sorry you are in 14:36 the witness-box for this, but the Tribunal wrote out and asked Tusla for statements from all the persons who had dealt with the files of Ms. D and Maurice McCabe, you are aware of that?
A. Yes.

660 Q. By and large, the statements that we received were of perhaps, like your own, one page in length, and didn't really deal with the issues and just simply said -referred to an email and I passed the file from A to B. But we received no information and our investigators then went out and investigated and took statements and asked questions of almost all the witnesses from Tusla, you are aware of that?
A. Yes.

661 Q. And despite that, and sometimes spending upwards of 17 hours with witnesses, it wasn't until late in the day that Mary Tiernan indicated that she knew Maurice McCabe. And up until she introduced that, the Tribunal were unaware that anybody in Tusla knew of Maurice

McCabe, knew anything about him being in the media, knew anything about the earlier investigation of him, and she said that she knew him because of attending -he was the garda liaison officer, which apparently is incorrect, but nevertheless, had attended meetings. And that is the first that the Tribunal heard of it, after some two months of investigations. Do you understand?
A. I understand what you are saying, yes.

662 Q. And now you are helpfully telling us that you knew or you would have met Maurice McCabe in 2004 onwards at child protection conferences. But not only that, that in late 2013 you were aware of the fact that the Ms. D file and the Maurice McCabe file as created in August of 2013 related to Sergeant Maurice McCabe?
A. That's correct.

663 Q. And certainly somebody else within Tusla was also aware of that because they had discussed it with you?
A. That's correct.

664 Q. And your response was that the file ought to be dealt 14:39 with like any other file and no special treatment should apply to it, is that right?
A. That's correct.

665 Q. And you are saying that Eileen Argue similarly must have known that this file related to Sergeant McCabe because she wrote to you with just his initials?
A. That's correct.

666 Q. So, in any event, did you follow up on what had happened to the file after Laura Brophy had alerted

Rian to the problem? Did you follow up thereafter?
A. I didn't, sir, and that is my responsibility. The matter was brought to my attention, I should have paid more attention to the issue and I should have asked for a file review, etcetera, and I didn't do that.
667 Q. Yeah. No, if we could just pursue this because it is a matter of concern to the Tribunal, that we are not getting the full picture, because that is what we are tasked to do; is provide the full picture to the chairman. You referred to Louise Carolan --
A. Yes.

668 Q. -- and that you think that she was the one that spoke about Maurice McCabe to you?
A. That's correct.

669 Q. And was this at a referrals meeting or --
A. No.

670 Q. -- or at a conference or where was it?
A. This could've been part of the discussions in the office that the case had been referred and she was updating me on that in her role as principal. So she was reporting to. Me, she was principal, I was area manager. She informed me at some point that this case had been referred.
671 Q. And in what context?
A. I would call it in the context of supervision. Now, I 14:42 don't think that supervision -- I am not suggesting that a supervision record was kept of it, but in the context, I was her supervisor, she reported to me about significant issues within the service.

672 Q. Well, was it in the context that this whole allegation has come back up and has been re-referred, how will we deal with it?
A. Okay, but $I$ am confident in terms of what $I$ knew let's say in August or in May 2014, is that I knew Ms. D had spoken to Rian and made the allegation again, right, and that Rian had reported the information to us. So, I think that is what I knew in May 2014.
673 Q. Well, we have an eight-line statement from Louise Carolan in relation to our request to provide the Tribunal with all information in relation to the Ms. D file, the Sergeant McCabe file, and it says:
"To whom it may concern.
I was employed as principal social worker in Child and Family Services, Cavan-Monaghan, from Apri 12012 unti 1 May 2015.

I was on sick leave from May 2014 until I left in May 2015.

I had no direct involvement in relation to this matter.
I was copied on an email from Eileen Argue in relation to inaccurate information on a Garda notification in May 2014.
I had responsibility for child protection, children in care and fostering at that time. I did not deal with the Garda notifications. This was handled by other social workers.
I did not reply to this email or take any action in relation to it."

That is the extent of the information that the Tribunal has been supplied by Ms. Carolan. And you are telling us you had a conversation with her about this file and how it should be dealt with?
A. Yes. Sir, I am certainly saying that I knew the information in May 2014, therefore I was informed about it, not as part of the case management process but as part of what was happening within the service, certainly by then. And Louise Carolan, while I don't remember the specific conversation, Louise carolan, as the service manager, would have been the person that would normally inform me of those kind of situations.
674 Q. Right. we will look into that further. Now, you told the chairman that you didn't follow up at all in relation to this error --
A. That's correct.

675 Q. -- that had been made, and had been pointed out by the Rian counsellor, is that right?
A. That's correct.

676 Q. You were aware of the fact that had it gone to be considered by the data protection department, were you aware of that?
A. No, I wasn't aware of that. And I think part of the misinterpretation at the time is that it was a Rian data breach and that, therefore, it was their responsibility to address it. But obviously we had our own Tusla issues that we should also have addressed at the time.

677 Q. And you made no inquiries or required a report perhaps from Ms. Argue as to what had happened?
A. I regret that I didn't.

678 Q. You didn't take any steps to make sure that this didn't happen again?
A. I did not.

679 Q. Well, was --
CHAIRMAN: Sorry, Mr. Marrinan, "this not happen again" means what, $I$ beg your pardon? Is it the misinformation?

MR. MARRINAN: That this sort of error didn't happen again.

CHAIRMAN: It's the Ms. Y/Ms. D mix-up.
MR. MARRINAN: Yeah.
CHAIRMAN: Yeah.
A. I think at that point, sorry, I understand that Rian had made the error. I wasn't aware because partly I didn't check it out, I wasn't aware of the Ms. D/Ms. Y error at that point.
CHAIRMAN: when did you become aware of the Ms. D/Ms. Y 14:46 error?
A. Only during this Tribunal process.

CHAIRMAN: You mean at the hearing or --
A. Well, Laura Connolly informed me about it. I think last week she said in her evidence it was at the end of 14:46 May she was informed about it. So it was at that point. We didn't keep a record of what we returned. CHAIRMAN: Yeah. So I am tending to wonder then, what were you trying to sort out if -- if you didn't know
this was --
A. Yeah, I think when there is a data error of this nature there should have been an effort to look at the file to see what caused it and to see if we created any records, which we did. I should have ensured that the -- I should have asked the question: Did we create any records based on the Rian inaccurate information? And I didn't do that.

CHAIRMAN: And I am sorry for interrupting, Mr. Marrinan, but were you aware that the error was ascribing to someone a rape offence, when no one had ever accused him of a rape offence?
A. I knew that Rian had given us inaccurate information, yes.

CHAIRMAN: No. Sorry, the question I asked you was: 14:47 You know what a rape offence is, I know what a rape offence is --
A. Yes.

CHAIRMAN: -- rape is, it's rape, or it's introducing a hand-held object or part of your body into the orifices 14:47 of some other person. That is very different to anything else. It's a serious matter. So you were ascribing to someone a rape offence, but were you aware that no one had ever accused anyone of a rape offence?
A. I --

CHAIRMAN: I am sorry that I am not understanding you. I seem to be totally in the dark as to what you were aware of or not.
A. In May I was aware that Rian had sent inaccurate
information, the rape offence, and that that information had to be returned. And I said to Eileen Argue, return the inaccurate information. My error was not checking what records we had created based on the Rian inaccurate information.
CHAIRMAN: But again, I am sorry for interrupting but if you realised how serious the error was wouldn't you have done more is the question and that is the reason I am asking you, did you realise how serious the error was?
A. I did realise how serious the error was. I think by me saying destroy or get rid of the inaccurate information, $I$ thought at that point in time that that was an adequate response.
CHAIRMAN: Thank you.
680 Q. MR. MARRINAN: Well, let's be very clear about this, Mr. Lowry. At the time you knew that Sergeant McCabe was receiving a lot of media attention, that he had been the subject matter of perhaps inappropriate comment by a former Commissioner at a Public Accounts Committee meeting, that he appeared to have an ongoing battle with his superiors in the Gardaí and here was your service notifying the Gardaí that Sergeant McCabe had a rape allegation made against him when in fact that wasn't true. Could you have imagined anything more serious at the time for sergeant McCabe?
A. I appreciate that, I agree with that.

681 Q. Well, did you even follow it up with the Gardaí to ascertain whether or not that false allegation had been
passed on to Sergeant McCabe?
A. No. I understood Eileen Argue was ensuring that the accurate information was sent with Séamus Deeney, that was my understanding.
682 Q. We know what the formal process was --
A. Yes.

683 Q. -- but it's what one might expect in the circumstances, where you are aware of the fact --
A. Yes.

684 Q. -- that an allegation of rape against Sergeant McCabe has been notified to his superiors, in circumstances where he may be very vulnerable at that particular time to the misuse of that information. Do you understand?
A. I do.

685 Q. In circumstances where, in fact, Tusla had been duty-bound to te11 Sergeant McCabe and inform him of the allegation, in any event, isn't that right?
A. That's correct.

686 Q. And you did nothing or made no inquiry --
A. That's correct.

687 Q. -- of Superintendent Cunningham or indeed the Chief Superintendent or the Assistant Commissioner, Kieran Kenny at the time --
A. That's correct.

688 Q. -- as to whether or not they had mistakenly passed this 14:51 allegation on to Sergeant McCabe?
A. That's correct.

689 Q. So you were happy just to leave it and apparently Sergeant McCabe's file goes back into the filing
cabinet and lies dormant there, is that what happened?
A. That is what happened.

690 Q. And there isn't any follow-up letters to the Gardaí as to what they had done with the notification, whether they had acted on it? I mean, is this correct or are there things going on in the background that the Tribunal is not being told about?
A. My understanding --
Q.

Are there discussions going on that we are not being told about?
A. I don't think so, no. Not that $I$ was involved in, in 2014. Not that I am aware of.

692 Q. We11, you see, I will be very blunt, Mr. Lowry, and I would like your comment in relation to this because we have to deal fairly with all aspects of this. And there is a suggestion there in the ether that, in fact, this played into senior management's hands insofar as this allegation and new allegation of rape against Sergeant McCabe could be used to, to put it mildly, discommode him, unsettle him, do you understand?
A. I do.

693 Q. That perhaps if it was allowed fester within your service to emerge at some future juncture, that it may break him, break his resolve by having a letter arrive on his doorstep to say you have been or was being investigated by Tusla for raping a young child. Do you understand?
A. I do.

694 Q. And there are people who might say that it's too much
of a coincidence that this file, after what had happened in May of 2014, found its way back into a black hole and we need some sort of explanation as to why the matter wasn't dealt with there and then and resolved, do you understand?
A. I do.

695 Q. Have you any comment to make in relation to those various suggestions, that 1 am not specifically putting to you but I am saying there are floating in the ether?
A. Yes. Okay. My comment I think is, sir, I was aware of ${ }_{14: 55}$ the various publicity and the different phases of the publicity. I didn't track that with what are the implications for internal Tus7a processes and the management of that allegation. I didn't think, if we don't deal with this now, there might be some interpretation further on down the line. I was certainly aware of it, but it was almost like I didn't want it to influence us, I wanted us to continue our internal processes, separate from any internal Garda matters. So, that would be my comment. We weren't consciously tracking it, I was certainly aware of the different phases that were in the media, and I let them -- let them be. I didn't come back into work and say we need to do such-and-such because of what was in the media last night, or whatever.
696 Q. Very well. If we could move on, and if you could be shown 1069, please. This is the following year, on 7th May 2015. I think just before we come to it, you were aware of the fact that Kay McLoughlin and Gail Penders
were performing more or less the task that had been thought performed by Laura Connolly; namely, they were going through the files that were in measuring the Pressure, isn't that right?
A. That's correct.

697 Q. And arising out of that, Kay McLoughlin sent you the following email, and also to Séamus Deeney:
"Dear Gerry and Seamus
I, along with Gail, have been reviewing files on the MTP today. One relates to Maurice McCabe and I would like to discuss this case with you both before taking any action as it appears that this concern was referred to us in 2007 and Mr. McCabe was never met. It has come back in again due to media coverage of Mr. McCabe."

What did you understand that to mean?
A. I think kay is referencing that there has been media coverage. I don't accept the way she has phrased it; it has come back in again due to media coverage. I am not aware of it coming back in due to media coverage.
698 Q. Well, what has media coverage got to do with just simply reviewing files under the measure the pressure? It would come back in again because we have gone in and 14:58 done what turns out to be an unlucky dip for Sergeant McCabe, that that is what has happened isn't it, effectively?
A. We11, I agree. I don't think the reference to media
coverage is relevant to the management of the process.
699 Q. It has no business there at all, isn't that right?
A. I agree.

700 Q. "The outstanding actions are that Mr. McCabe be written to outlining the allegations and then be met and afforded an opportunity to respond."

You were aware of the 2006 file on Sergeant McCabe and that in 2007 it had been closed, isn't that right?
A. And in $2007 \mathrm{Ms} . \mathrm{D}$ 's file was closed.

701 Q. Sorry, the Ms. D file was closed, yes.
A. Yes.

702 Q. With a reference to Sergeant McCabe?
A. That's correct.

703 Q. And a note that he hadn't been met with?
A. That's correct.

704 Q. And that he should be offered an assessment, isn't that right?
A. That's correct.

705 Q. And that that was in fact never done?
A. That's correct.

706 Q. And here we are eight years later and it's being pointed out that he hadn't been written to and the allegations hadn't been outlined to him, isn't that right?
A. That's correct.

707 Q. But you were aware of the fact that there had been a Garda investigation and the file had gone to the Director of Public Prosecutions?
A. Yeah, I am not sure if I was aware of that level of detail.

708
Q. Well, you see, the -- we will go on.
"The outstanding actions are that Mr. McCabe be written 15:00 to outlining the allegations, and then be met and afforded an opportunity to respond. We would have to advise him that we would need to tell his wife about this information so as she can be protected. It is likely she is aware of the allegations as a file was sent to the DPP."

Yeah?
A. Yes.

709 Q. So, it would appear that you were informed of that leve1 --
A. Yes.

710 Q. -- of investigation.
"However, no prosecution was directed. Mr. McCabe has
female children and the victim was a seven-year-old child when the alleged incident occurred.

My issues are that we are proposing to tell this woman that we have concerns after not doing it for possib7y up to eight years, and also $I$ am not confident about sending the Barr 7etter --"

To an address.
"-- that may be out of date."

And then I think that she attached a copy of that Barr letter and that is at page 1070 , is that right?
A. That's correct.

711 Q. And that is the draft.
A. That's correct.

712 Q. Did you read the draft?
A. I didn't. Seamus was Kay's direct manager at that point in time and she provided a detailed response. I replied suggesting that she certainly liaise with An Garda Síochána before doing anything.
713 Q. Page 1070, we will just go through the response. CHAIRMAN: Sorry, the draft, was it? was it the draft 15:02 you were referring to?

MR. MARRINAN: Yes.
CHAIRMAN: Yes, yes, the draft, yes.
714 Q. MR. MARRINAN: "Dear Mr. McCabe
I am a child protection social worker employed by the
Child and Family Agency, and I am investigating
allegations made by Ms. D. The CFA has responsibility for the protection of children under the Childcare Act of 1991. The CFA is ob7iged to investigate allegations of abuse and to reach a determination as to whether there are sufficient grounds for believing that you may potentially pose a risk to children.

The allegations made by Ms. D are as follows:

That on one occasion between 1998 and 1999 at the home of Maurice McCabe, Ms. D alleged that Maurice McCabe sexually abused her. The abuse allegedly involved digital penetration, and the victim was aged six to seven years old. It is reported that this allegation 15:03 was investigated by An Garda Síochána some years later. A file was sent to the Director of Public Prosecutions, who directed that no prosecution take place.

I would like to meet with you to discuss the
allegations and allow you an opportunity to respond. A decision has not yet been reached with regard to the allegations and the purpose of this proposed meeting is to give you an opportunity to respond. On this basis, I would like to meet with you on --"

And then there is no date put in.
"-- in the CFA office [named venue]. If you intend to be accompanied by a supporting person for the meeting, 15:03 please notify me. If you do not wish to attend or provide a response in writing, a determination will have to be made as to whether you may pose a risk to children without the benefit of your views.

It may be necessary to carry out further investigations in light of information you provide. I will inform you of any proposed further investigations. I will provide you with the outcome of the Social work Department's
assessment and give you an opportunity to respond to it, either by way of a further meeting or in writing. If the assessment outcome is that you may pose a risk to children, I will have to bring this view to the attention of any relevant third party. This may include your employer or your family. You will be notified prior to this being done.

Please note that for the purpose of confidentiality the details of any allegations will not be discussed over 15:04 the phone, should you choose to phone prior to your appointment."

And that was drafted by Kay McLoughlin.

Did you think in the circumstances that that letter was appropriate?
A. I think that was the draft letter Kay was giving to Seamus and myself to prompt discussion about the case.
715 Q. Yes.
A. That was --

716 Q. There is an initial on page 171, on the right-hand side of that letter "CGL".
A. Yes.

717 Q. Is that you?
A. That is me, yes.

718 Q. It would appear that you did sign off on the draft?
A. I mean, can I just check, is that not my signature from the Tribunal process that I signed this?

719 Q. No.
A. No?

720 Q. No, it's down at the bottom is your signature of the document always.
A. Em...

721 Q. We can look into that, I don't want to be unfair to you. You may be correct and we will look into it.
A. okay.

722 Q. And we can deal with it again. We will come back to that, all right. I don't want to be unfair to you in that regard.
CHAIRMAN: Mr. Marrinan, it appears in two places, it appears at the very start and it appears at the very end.
MR. MARRINAN: Yes, it does.
CHAIRMAN: And it appears right beside the text. And I don't know whether that is your habit, Mr. Lowry, or not?
A. No, that signature reminds of when I was signing this for the tribunal, after the investigators 1 signed all documents, and I was asked to initial various ones. CHAIRMAN: okay. Well, certain7y no one wants to make a mistake.
723 Q. MR. MARRINAN: In any event this letter was sent by Kay McLoughlin to yourself and Séamus Deeney for approval, 15:06 isn't that right?
A. Well, with her cover email asking for -- thinking about the case.

724 Q. Mmm?
A. With her cover email asking for consideration of the matter.
725 Q. of the draft letter?
A. Yeah.

726 Q. And did you think that that letter was appropriate?
A. No, I think Seamus replied in detail with steps that he wanted kay to take before the letter was issued. And the one point I made to her was to ensure that there was liaison with the guards before the letter was issued.

CHAIRMAN: But sorry, Mr. Lowry, I am sorry for interrupting but it's jumping out that it's the wrong allegation.
A. Yes.

CHAIRMAN: I know, but it's jumping out at everybody here that it's completely the wrong allegation, when you are sending this to a completely innocent person. I mean, that is what Mr. Marrinan is asking you about. I am not going to interrupt further.
A. okay. well, sir, when I saw the email I didn't -- I don't think -- I didn't look at the draft letter in detail. I replied to her email about what to do based on a memory that there needed to be some liaison with the guards. And Seamus gave a detailed -- but I certainly didn't open the attachment. I was working on the assumption that it would be accurate and that those steps and that thinking had to be done before --

CHAIRMAN: I am tending to wonder, in your organisation with the mistakes that have been made so far, how could
you possibly reach the conclusion, given what you know, that the attachment was bound to be correct? And people attach things to emails to be read, otherwise they don't attach them at all. 'Here is a picture of my dog,' they expect you to open the picture before you 15:08 comment 'Isn't that a nice dog'.

727 Q.
MR. MARRINAN: Just, Mr. Lowry, to be clear, I referred you to page 1070 and 1071, with your initial there. You are correct, that initial does not appear on the original documentation that was sent to the Tribunal, right? So you haven't, as I put it to you, signed off or appeared to have signed off on it. I will return to that letter shortly.

1072, please. This is an email sent by you on 7th May 15:09 2015 to Kay McLoughlin:
"Dear Kay
Thanks for the update and bringing this matter to my attention. I have a memory of this matter, that this so you would need to coordinate with them before taking the steps outlined below. I will discuss with you."

So, it's apparent that at that time you linked this case and this file with what had happened in 2014 , isn't that right?
A. I think so, yes.

728 Q. And was that not the moment in time when you'd call
everybody into your office and you say, hang on a second, not only is this a high profile case, we have ignored that, whether it's in the media or not is irrelevant for our consideration, everybody is equal here, and all cases will be dealt with in accordance with our procedures, but hang on, this case caused a huge amount of furore in 2014, we had Rian on to us, we had concerns, we had to rewrite our Garda notification to the Gardaí and now we want to make sure everything is correct this time around?
A. I absolutely should have done so. It would have been good management on my part if I had done so.
729 Q. Well, was there any reason why you didn't?
A. No.

730 Q. Did you then discuss it with Séamus Deeney?
A. My memory is that Seamus and Kay would have updated me, that Seamus had outlined the steps that needed to be taken.
731 Q. And he consulted with you because you added in one, is that right, one of the preconditions?
A. I don't know if he consulted with me, but I think we were aware that those steps were being taken.
732 Q. Sorry?
A. I wouldn't say he consulted with me but we were aware that those steps were being taken by Kay.
733 Q. Okay. If we could just go on to 1074, please. This is an email from Séamus Deeney --
A. Yes.

734 Q. -- to Kay McLoughlin, and it's copied to you, isn't
that right?
A. That's correct.

735
Q. And it's 8th of May of 2015?
A. Yes.

736 Q. At 9:48.

## "Dear Kay

we discussed this case yesterday. we decided that:

1. We would contact the alleged victim as there is
some discrepancy in the allegations forwarded to us."

What did you understand that to mean?
A. I understand that to mean Seamus had been aware of the discrepancy between the -- certainly '06/'07
allegations or the initial Rian phone call and then the 15:13 written information.

737 Q. So at this moment in time, you had applied your minds to the fact that there was a discrepancy between the original allegation that had been made in December of 2006 and the notification that was sent by Tus7a to the 15:13 Gardaí in 2014, in May, is that right?
A. That is based on that, yes.

738 Q. And between the discrepancy that existed within the file, as it existed in Tusla at that time?
A. That's correct.

739 Q. So how was this going to be resolved?
A. Well, I think, my reading of that is: Seamus was outlining to Kay 'check out these discrepancies before taking action'. That was his number one point.

740
Q. accuracy of the allegations and determine whether there is a foundation for the allegations."
A. Well, I think at the first sentence there Seamus refers to the discrepancy in the allegations, so I read that as this is -- this is a step to clarify.
741 Q. Well, are we talking about a letter that is going out in relation to some incident with a young child during a game of hide and seek or are we talking about a rape offence?
A. I interpret number 1 as meaning Kay wil1 clarify the reliability and accuracy of the allegations.
742 Q. But which one is it? I mean, you are aware that the allegation in December 2007 involved some action, horseplay in Maurice McCabe's house. We then have an allegation and a Garda notification sent in May of 2014 of a rape offence. You couldn't confuse the two, sure you couldn't?
A. But that is what Seamus -- sorry.

743 Q. I mean, the rape offence is immeasurably more serious --
A. okay.

744 Q. -- than the earlier allegation, isn't that right?
A. That's correct.

745 Q. They are poles apart?
A. That's correct.

746 Q. So there being this discrepancy between the earlier
allegation, the original allegation, and then the utterly false allegation that is communicated to the Gardaí in May 2014, how was that going to be resolved?
A. It was being resolved by Kay being assigned to check the reliability and accuracy of the allegations.

15:16
747 Q. But sure you already had a draft letter --
A. That's correct.

748 Q. -- which yourself and Séamus Deeney would have noted contained the allegation of rape?
A. That's correct.
$15: 16$
749 Q. So here was the time when the discrepancy was a live issue for you to put a hold on the draft letter and say, wel1 look, hang on, and then look in and very quickly discover that the discrepancy or that the allegation contained in the letter was in fact the false allegation that was sent to the Gardaí in May of 2014?
A. That's correct.

750 Q. Why wasn't it done?
A. The task Seamus had assigned or agreed with Kay is that 15:17 she would check the reliability and accuracy of the allegations before any further steps were taken.
751 Q. And this had been discussed with Kay McLoughlin as we can see?
A. That's correct.

752 Q. So there was not only this written communication about these discrepancies, it had also obviously been discussed between Séamus Deeney and Kay McLough1in?
A. That's correct.

753 Q. And had Séamus Deeney discussed it with you?
A. Not from my memory. I certainly was copied into that email, so $I$ saw what was happening.
754 Q. The second then is:
"Determine whether we need to interview anyone else who may be of relevance, e.g. the counsellor."

So you were aware of the fact that Laura Brophy had been involved in the case at this juncture?
A. Seamus was highlighting the need to talk to Laura Brophy, yes.
755 Q. And then, obviously conditional on the first one, certain7y:
"3. On review of the above, inform the alleged abuser of the allegations.
4. Plan the action to be taken to inform third parties in relation to the allegations, e.g. his wife.
5. Determine protective action and p7an for the case.

The above should be carried out using the Policy and Procedures for Responding to Allegations of Child Abuse 15:18 and Neg7ect, September 2014."

Isn't that right?
A. That's correct.

756 Q. Can you give the chairman any explanation as to why, having considered this matter in that level of detail and alert to the discrepancies, the 8th May of 2015, that the matter actually progressed to a situation where the draft letter was sent to Maurice McCabe with the incorrect allegation of rape?
A. Can I just clarify the question you'd like me to answer: You want me to give an explanation?
757 Q. Yes.
A. I think Séamus Deeney outlined positive steps there to do the file review in detail, to talk to relevant people, with a view to clarification. Those steps weren't completed to the required standard to do the clarification, is my explanation, and that is how the letter then got issued.
758 Q. They weren't completed at all. Not to any level of competence. There was absolutely no -- nothing done in relation to point 1 ?
A. No, that is not accurate.

759 Q. What was done?
A. There were efforts made to contact the alleged victim by 1etter.
760 Q. No. I am talking about the discrepancy between the 2006 accusation --
A. okay.

761 Q. -- and the 2014 allegation of rape that was notified to the Gardaí. You were aware that there was a discrepancy between the two, you must have been aware of the fact that the second - namely, the rape
allegation - was false, because you were alerted in May
of 2014 by Eileen Argue --
A. Yes.

762 Q. -- to that very problem?
A. Yes.

763 Q. Isn't that right?
A. That's correct.

764 Q. So, did this just slip your mind completely?
A. I think I was leaving it for Kay and Seamus to deal with it, in terms of Kay was taking the actions to clarify the information, etcetera, etcetera.

765 Q. But --
A. And that $I$ wasn't -- I was maintaining myself, I suppose, as service manager as opposed to getting involved with the detail on it.
766 Q. Okay. So, you do nothing in relation to it, is that right?
A. I saw that steps were being taken.

767 Q. Do you follow up at all with Kay McLoughlin?
A. I did not.

768 Q. Did you follow up with Séamus Deeney?
A. I did not.

769 Q. Did you make sure that there couldn't be any misunderstanding by Séamus Deeney as to the discrepancy?
A. I did not.

770 Q. Did you try and make sure that there couldn't be any misunderstanding with Kay McLoughlin about the discrepancy?
A. I did not.

771 Q. Did you advise Kay McLough1in that, look, the contents of your letter are clearly wrong, this relates to a wrong allegation that was made in 2014 and notified to the Gardaí, did you advise her of that?
A. I did not.

772 Q. And subsequently that letter was sent to Garda McCabe, isn't that right?
A. That's correct.

773 Q. On the 29th of December 2015, just after Christmas and before the new year. Isn't that right?
A. That's correct.

774 Q. Now, if you could just be shown page 1080, please. This was a letter sent by Seán Costello \& Company to Kay McLough1in:
"Dear Ms. McLough7in
Please note that we have been consulted by Mr. McCabe concerning your 7etter of the 29th December 2015.

We are to take our client's further instructions and shal1 respond to you within seven days. In those circumstances our client will not be attending the meeting with you tomorrow."

And that is dated the 20th of January of 2015. And I think that that was copied to you by Kay McLoughlin, is that right?
A. I think so, yes.

775
Q. Pardon?
A. I haven't got the email in front of me, but yes. CHAIRMAN: Sorry Mr. Marrinan, just to please clarify, as $I$ understand it, 1077 is the actual letter sent to Maurice McCabe.

MR. MARRINAN: Yes.
CHAIRMAN: And as I understand it, then, the draft is the document you and Mr. Lowry have been referring to, it's at 1070?

MR. MARRINAN: Yes.
CHAIRMAN: And it is exactly the same, isn't it?
MR. MARRINAN: Yes.
CHAIRMAN: Okay.
MR. MARRINAN: With the exception, as Mr. McGuinness points out correctly, in relation to the date of the proposed meeting with Mr. McCabe.

CHAIRMAN: Oh yeah, yes. But in substance it's exactly the same. I mean, it includes an address and things like that. And gives a time.
776 Q. MR. MARRINAN: So when this matter came back on to your 15:25 desk were you surprised?
A. I didn't know -- sorry, at that point the solicitor was saying they weren't cooperating with a meeting -- with the social work service. It doesn't refer to the inaccuracy. And at that point in time, it wasn't a surprise that the client would not be attending the meeting.
777 Q. We11, no. We11, first of a11, did you say to Kay McLoughlin -- because the last dealings you'd had with
her in relation to this was in May, did you say to her 'well, did you do all the points that Séamus Deeney had pointed out and I'd agreed upon?'
A. The first, I think, conversation I had with her was when she brought to my attention that she had made the error after the second letter from the solicitor. sorry?
A. I didn't speak to Ms. McLoughlin after this letter, from my memory. She did speak to me when the second letter from the solicitor came in, which outlined --
779 Q. All right. okay. well then, after the second letter came in, yeah.
A. So --

780 Q. Well, did you not say, well look --
A. I did. I did ask her what had happened, how the error had been made, etcetera, and there was various steps then she undertook to try and clarify the information.
781 Q. Well, when you say "clarify", was it not apparent immediately that there had been a total failure in your systems in Tusla, that having highlighted discrepancies
and had agreed a course of action in may of 2015, in order to try and rectify the allegation of rape contained in the draft letter, that there had been a total failure by your systems and by Kay McLoughlin to do so --
A. That's correct.

782 Q. -- did you ask her for an explanation as to how it was that seven months later she sent out the draft letter which had already been identified as having contained
incorrect information?
A. I did.

783
Q. And what explanation did you get?
A. She said there was inaccurate information on the file and that it was based on that that she wrote the inaccurate letter.

784 Q. But that had already been pointed out as a discrepancy in May of 2014?
A. That's correct.

785 Q. It had already been pointed out in may of 2015 and identified as a discrepancy?
A. That's correct.

786 Q. Séamus Deeney had given her instruction on how to deal with it?
A. That's correct.

787 Q. You see, this is yet another error. And every error that is made is to the detriment of Sergeant McCabe, do you understand?
A. Yes, I do.

788 Q. There isn't an error in his favour. Nobody made a mistake by which he benefited, do you understand?
A. Yes.

789 Q. And there are those who may say that this litany of grave errors can't just simply be coincidence after coincidence after coincidence that is being suggested, 15:29 do you understand?
A. I do.

790 Q. And can you assure us that they are merely coincidences?
A. I can, sir. I think they are terrible errors consistently, but they were absolutely coincidences. Bad file management.
791 Q. So, in any event, Kay McLough1in has contacted you, you discussed the matter with her, did you?
A. Yes.

792 Q. And it's decided to write a letter to Maurice McCabe apologising for what took place, is that right?
A. That's correct.

CHAIRMAN: Mr. Marrinan, I have something else I need to do in another place at this point and perhaps we could leave it there until the morning which I think is 10:00? It is 10:00.

THE HEARING WAS THEN ADJOURNED TO TUESDAY, 11TH JULY 2017 AT 10:00AM

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